



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. :** 218421 496

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

### Service Report

<p><b>Health Facility</b> Women &amp; Children Hospital</p> <p><b>Address</b> Th. y. caud, Thiruvananthapuram</p> <p><b>Ph :</b> 623 8959857</p>	<p><b>Call Registration Date :</b> 4-6-2024</p> <p><b>Caller ID :</b> 114960</p> <p><b>Date of Visit :</b> 5-6-2024</p> <p><b>Asset No. :</b> 0114594</p> <p><b>EQPT Name :</b> BP Apparatus</p> <p><b>Manufacture Life line Model :</b> NA</p> <p><b>S. No.</b> NA <b>Dept.</b> Infertility Clinic</p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Mercury leakage

**Action Taken :** Checked the equipment and found mercury spillage, Identified BP glass rod and mercury tank defective. Need to replace for further checking.

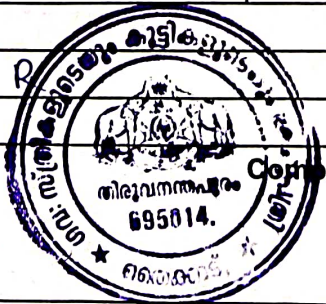
**Completed**  **Date :** 5-6-2024 **Time :** 10:00 am **Spare Required**

**Spare Replaced**  **Requested**

Description	Qty.	Part Number	PR Number
1.			
2. NA	NA	NA	NA
3.			

Cyrix Engineer	Date	Start Time	End Time
Rehna.R	5-6-2024	9.40 a.m	10.00 a.m

**Customer Remark** Completed  Pending



<p><b>Service Engineer Name :</b> Rehna.R</p> <p><b>Signature :</b> <i>Rehna</i></p> <p><b>Date :</b> 5-6-2024</p> <p><b>Contact Number :</b> 9947239956</p>	<p><b>Customer Name :</b> <i>Health Services, Rch</i></p> <p><b>Signature :</b> <i>[Signature]</i></p> <p><b>Date :</b> <i>5-6-2024</i></p> <p><b>Contact Number :</b> <i>9847239956</i></p> <p><b>Designation :</b> <i>Thycaud Hospital</i></p> <p><b>Address :</b> <i>Thycaud Hospital, Thycaud, Thiruvananthapuram</i></p>
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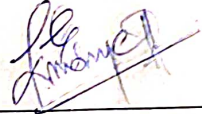
**Thiruvananthapuram**

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	WOMEN & CHILD HOSPITAL THYCAUD
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : BP Apparatus Make : Lifeline Model : Ultra Serial No : NA
4	Equipment ID/ Barcode	0114594/114960
5	Date of purchase/ Year of manufacture/Installation Date	06/03/2018
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	04/06/2024
9	Action taken	Checked and found mercury spillage. Identified mercury tank and glass rod defective. Need to replace these spares for further checking and working condition of the equipment.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE

13	Asset Value	1323/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	Not Available
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipment as BER	Checked and found Mercury spillage, Identified mercury tank and glass rod defective. The unit is installed on 06/03/2018 and covered upto 6+ years. Quotation not attached since the mercury is not available in the market. As per the tender clause 5.3.14.2 recommending the unit for condemnation
17	Name & Signature of CYRIX Authority	KASYEP PV 


\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:


This can be RBER as per tender criteria. BP glass rod and mercury tank is defective.

**MANEESHA MOHAN M.R.**  
Junior Consultant (Biomedical)  
National Health Mission  
Thiruvananthapuram

  
12-06-2024  
Signature of JC BM (NHM)

Date: 10/6/2024



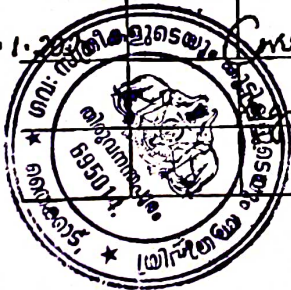
  
Signature of  
Superintendent/Medical Officer (i/c)

**SUPERINTENDENT**  
Govt. W & C Hospital, Thycaud,  
Thiruvananthapuram - 14

STOCK REGISTER OF.....

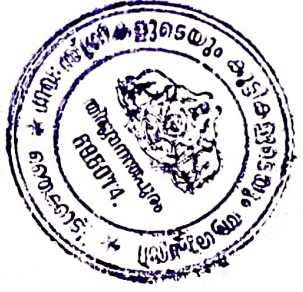
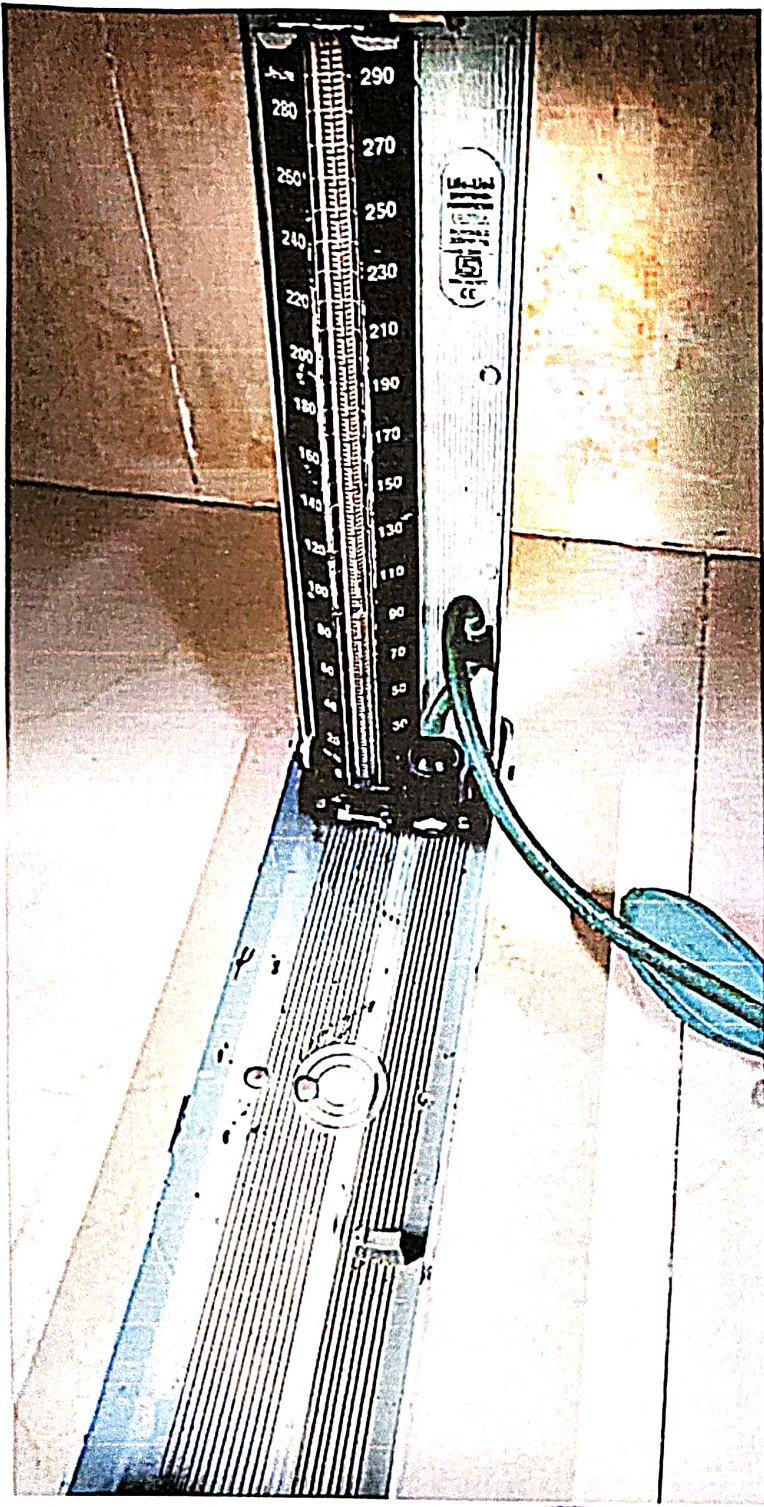
Name of Article..... **B.P APPARATUS**

Date	No. and date of voucher or invoice	From whom received or to whom issued	Receipt	Issued	Balance after each transaction	Initials of Receiver	Remarks
		Brought forward					
21/3/2014		BF from old Stock Register Page no. 15			6		
		DO Receipt - 19-3-07-1					
		6/9/07-1					
		4/8/09-1					
		6/4/2010-2					
		19/12/2013-1					
31/3/2014		Received from Stock (MSRP Book page no. 390)	1		7		
5/1/2015		Condemned as per order No. A67154/2014 with HT dt 5/1/2015 (No. 2)			5		
1st 2/15		Ch to unserviceable register Page no. 22 (1)					
6/10		Condemned as per order dt 19/7/2015 with WRCR dt 6/10/15 in (2)			4		
26/1/16		Received from stock	1		5		
23/2/16		Received from stock Omron (Digital) model HE19-7120	1		6		MRP 2340/-
6/3/18		Received from stock (Elko Mercantile)	1		7		MRP 2150/-
3.1.2018		Condemned to unserviceable register Page no. 8 Carried over			1		



*Signature*

**SUPERINTENDENT**  
 Govt. W & C Hospital, Thiruvananthapuram - 14  
 Page No: 145



*Sankar*  
SUPERINTENDENT  
Govt. W & C Hospital, Thycand  
Thiruvananthapuram - 14