



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 196477

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility <u>PHC RAMA VARMA</u>	Call Registration Date : <u>12-04-2024</u>
Address <u>PALACE DISPENSARY</u>	Caller ID : <u>106076</u>
<u>Thripunithura, Ernakulam (d)</u>	Date of Visit : <u>13-04-2024</u>
Ph : <u>09895974173</u>	Asset No. : <u>0745204</u>
	EQPT Name : <u>BP Apparatus</u>
	Manufacture <u>ELKO</u> Model : <u>EL510</u>
	S. No. <u>NA</u> Dept. <u>OP</u>

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : BP Apparatus not working

Action Taken : checked the machine and found that motor and main board are faulty.

Completed Date : 13-04-24 Time : 12:30PM Spare Required

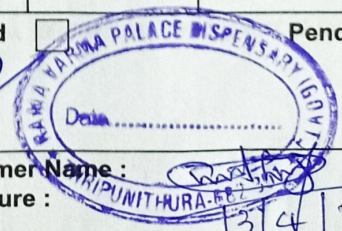
Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1. <u>Motor</u>	<u>1NO.</u>		
2. <u>Main Board</u>	<u>1NO.</u>		
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Jibin Thomas George</u>	<u>13-04-24</u>	<u>11:00AM</u>	<u>12:30PM</u>

Customer Remark Completed Pending

MEDICAL OFFICER IN-CHARGE
RAMA VARMA PALACE DISPENSARY (Govt.)
TRIPUNITHURA



Service Engineer Name : Jibin Thomas
Signature : [Signature]
Date : 13-04-2024
Contact Number : 9047958051


Customer Name : [Signature]
Signature : [Signature]
Date : 13/4/24
Contact Number : 9809536870
Designation : Vinitha P.V
Hospital Seal : 9809536870

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	Ernakulam
2	Name of Hospital	PHC RAMA VARMA PALACE DISPENSARY THRIPUNITHURA
3	Name of Equipment with Make, Model and Serial Number	Equipment: BP APPARATUS Make : ELKO Model : EL-510 Sr.no : NA
4	Equipment ID & Barcode	106076 & 0745204
5	Date of purchase / Year of manufacture /Installation Date	12-12-2018
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	12-04-24 (Toll Free)
9	Action taken	Checked the machine and found that motor and main board are faulty.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	NA

13	Asset Value	Rs.2200
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report attached
16	Reasons for recommending the equipment as BER	Checked and found motor and main board are defective. Equipment installed on 12-12-2018 and the machine outlived 6+years. Quotation not submitted since the spares are not available in the market. So recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	JIBIN THOMAS GEORGE 

*Not mandatory

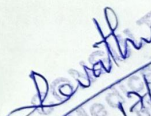
#Based on the period of life and value as per the BER guidelines

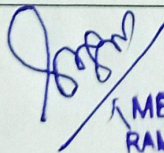
* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Call Registered on 12/4/24
BER Submitted on 14/5/24

Signature of JC BM (NHM)


17/5/24
Junior Consultant
NHM Health Services (NHM)
Thrippunithura Ernakulam



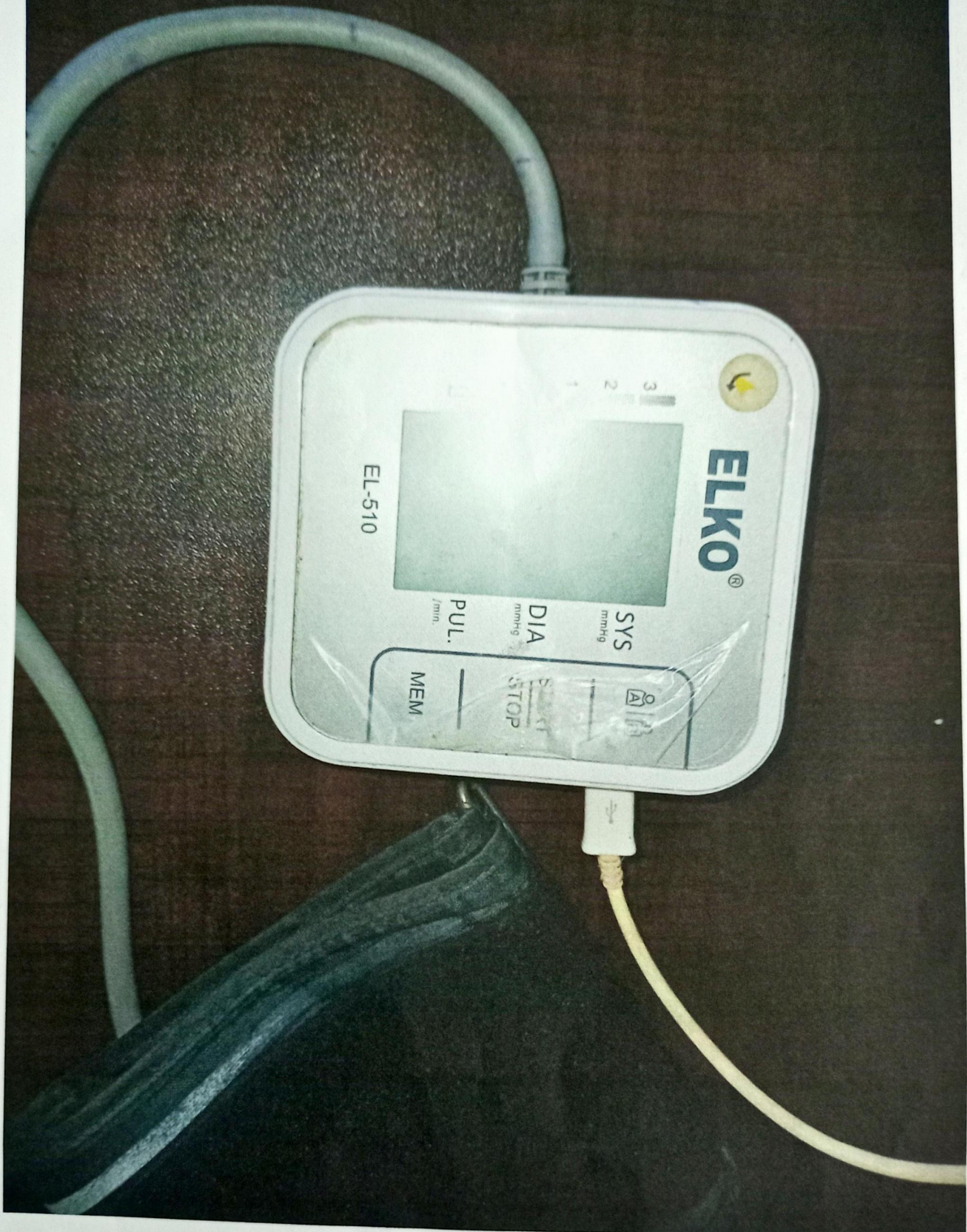
MEDICAL OFFICER IN-CHARGE
RAMA VARMA PALACE DISPENSARY (Govt.)
TRIPPUNITHURA

Superintendent / Medical Officer (i/c)

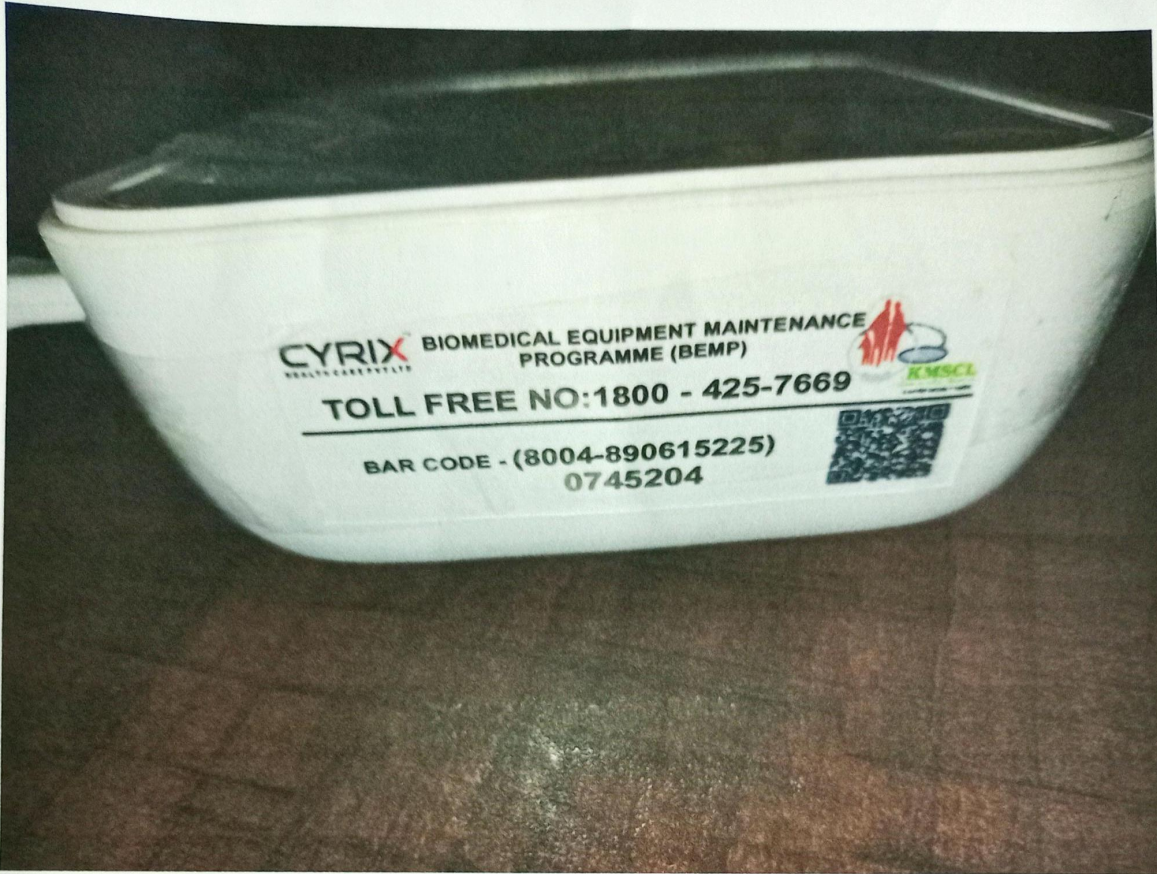
Signature of seal

Date





[Signature]
MEDICAL OFFICER IN-CHARGE
RAMA VARMA PALACE DISPENSARY (GOVT.)
THIRUPUNITHURA





CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)
HEALTH CARE SYSTEMS

TOLL FREE NO: 1800 - 425-7669

BAR CODE - (8004-890615225)
0745204





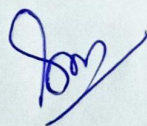

Product Name: Digital Blood Pressure Monitor
Model NO.: EL 610
Rated Input: 5.0V  IP21 
Imported and marketed by:
CVR Surgical & Allied Products LLP
29, Strategic Bldg, Industrial Area, New Delhi-110001, INDIA

SN: CGV1301

Name

BP APPARATUS

Date	Received from or Issued to	Inv. No. or Issue	Amount		Receipts	Issues	Balance	Remarks
			Rs.	Ps.				
30.8.2019	B/F page 110 main Instrument Register (Mercury apparatus) from Kesunya/Kmscl				1 nos		1 nos Rs 2353/-	01.11
30.8.19	Issued to JPHN					1 nos	NIL.	24
12.12.18	B/F page 112 main Instrument Register Rd from Sreyas Agencies Invoice no 958/2018-19							21
	BP apparatus Digital [Elko]				1 nos		1 nos Rs 1814/-	
12.12.18	Issued to JPHN					1 nos	NIL.	
20.8.18	B/F page 113 main Instrument Register Received from Sreyas Agencies Tripunithura Invoice no: 525/18-19. BP apparatus [Elko]				1 nos		1 nos Rs 1790/-	
20.8.18	Issued to JPHN					1	NIL	
28.7.21	B/F page no: 114 main Instrument Register Received from Sreyas Agencies, Tripunithura Invoice no: 489/21 dtd 16.7.21. [B/F page 107, optiled bedding & clothing Register] Digital BP apparatus				1 nos			Rs 2362/-
28.7.21	Issued to JPHN					1	NIL	
26.4.16	B/F page no 107 of OP tiled bedding & clothing Register							



MEDICAL OFFICER IN CHARGE
RAMA VARMA PALACE DISPENSARY (Govt.)
TRIPUNITHURA