



**BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAMME  
UNDER  
NATIONAL HEALTH MISSION**



SERVICE PROVIDER  
Tender No. WO-37/2021-2022/698

**CYRIX**  
HEALTHCARE PVT LTD

No. : 183545

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility <u>CHL, CHUNAKKARA</u>	Call Registration Date : <u>22.04.2024</u>
Address <u>CHUNAKKARA</u>	Caller ID : <u>107611</u>
<u>ALAPPUZHA</u>	Date of Visit : <u>23.04.2024</u>
Ph : <u>9744900672</u>	Asset No. : <u>0431259</u>
	EQPT Name : <u>MIKRO PIPETTE</u>
	Manufacture <u>LABOPETIE</u> Model : <u>NA</u>
	S. No. <u>0000</u> Dept. <u>LAB.</u>

Service Classification : Breakdown Call  PMS  Calibration  Cust.Training

Problem Identified : RESULT VARIATION.

Action Taken : CHECKED THE MICRO PIPETTE AND FOUND THAT NUMBER BARREL IS OVER ROTATING AND DAMAGED. THE ROTATING KEY, ROTATING NUMBER RING AND ROTATING GEARS

Completed  Date : 17.05.24 Time : 12:00pm Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1. <u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
2. <u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
3. <u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>

Cyrix Engineer	Date	Start Time	End Time
<u>SAUBAN BIN YASEEN</u>	<u>17.05.24</u>	<u>10:00am</u>	<u>12:00pm</u>

Customer Remark  Completed  Pending

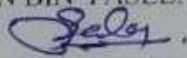
Service Engineer Name : <u>SAUBAN</u>	Customer Name :
Signature : <u>[Signature]</u>	Signature : <u>[Signature]</u>
Date : <u>17.05.24</u>	Date :
Contact Number : <u>9745859470</u>	Contact Number : <u>Remya Lab Assisunt</u>
	Designation : <u>17/05/24</u>
	Hospital Seal : <u>9744900672</u>

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	CHC CHUNAKKARA
3	Name of Equipment with Make, Model and Serial Number	MICRO PIPETTE Make :- LABOPETTE Model :- NA SN :- NA
4	Equipment ID & Barcode	107611 & 0431259
5	Date of purchase / Year of manufacture /Installation Date	14/03/2018
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	22/04/2024
9	Action taken	Checked the Micro pipette and found that number barrel is over rotating and that damaged the rotating key, rotating number ring and rotating gears.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	Not Recommended For Repair
12	Cost of spares (specify parts and cost)	NA

13	Asset Value	RS:- 2500/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service Report And Calibration Report Attached.
16	Reasons for recommending the equipment as BER	During calibration, it was identified that the Micro pipette is showing volume variation. Even after adjusting the spring tension, the variation persisted. It was found that the numbered barrel is over rotating that has caused damaged to the rotating key, rotating number ring and rotating gears. The equipment was installed on 14/03/2018 and aged up to 6 years. Hence recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	SAUBAN BIN YASEEN 

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

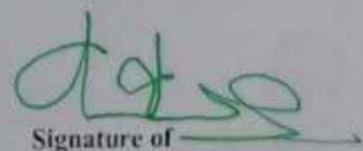
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

*Recommended for BER*

  
 JYOTHIRMATH  
 Consultant (Biomedical Engineering)  
 NHM ALAPPUZZA  
 Signature of JC BM (NHM)

Date *21-5-24*





Signature of Superintendent / Medical Officer (i/c)

*(Faint text at the bottom of the page, possibly a footer or additional administrative notes)*

9	Battery MQR 10993	1 No	1 No L
10	10994	1 No	1 No L
11	11008 <del>10995</del>	1 No	1 No L
12	Refrigerator 360L code 72000025A Lot/Serial 180200328F Roor 98	HSN 1 No	8418 product 1 No L
13	Sample cup	10000	10000 L
14	Micropipette 10-100 ul product code 72000022	HSN 84799090 5 No	5 No L
15	Micropipette 500 ul product 72000023	HSN 84799090 5 No	5 No L
16	Bottle HDPE BS 390/480 System Brown 40ml with blue cap code 15001092 Lot/Serial 47100058 exp. oct. 2022	HSN 3923 20	product 20 L
17	Bottle HDPE BS 390/480 System Brown 15ml with red cap product code 15001092 Lot/Serial 47100058 exp oct. 2022	HSN 3923 20	product 20 L
18	Temperature display product code 72000029	HSN 9025	1 No L
19	Power Cord code 72000018	HSN 85444993 2 No	product 2 No L



1. User UV HSN 38220019 product code 12016029 (4x50/2x30ml) Lot/Serial 8803R265 Jan 2020. Amount 490/-  
page 10 of 10

**INVOICE CUM DELIVERY CHALLAN**  
 REGISTRATION NO: 154413 / Mfg. Lic No.: 32/25/2004 & 33/28/2004  
 Form No.: 21-B: 7/125/2118/12  
 PAN: AACC3940Q1ZL

**AGAPPE**  
 YOUR BEST PARTNER IN DIAGNOSTICS

Customer Name: Address: City: State: Kerala Pin: 685 014 Contact No: 04712337353 Licence No: TIN: 32AADCK4029M12K Country: India	<b>Shipped To</b> The Medical Officer in-Charge, CMC-Chunakkara, Charummoodu P.O. Alapuzha Charummoodu-690505  Phone No: Phone No: 9447042198,9447902644  GSTIN Country: India
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Customer PO No: EQUIPMENT -18-324	Invoice No.: CO1718-014459	Mode of Transport:
Issue Date: 25-07-2018	Invoice Date: 27/03/2018	Veh No:
Tax is payable on reverse charge: No	Place of Supply: Kerala	Date & Time of Supply: 27/03/18


SI No.	HSN/SA Code	Product Code	Product Description	Pack Size	LOT/Serial No.	Expiry	Qty	UDM	Rate Per pack	Amount Rs
14	84799090	72000022	Micropipette - 10 - 100 µl				5	NOS	0.00	0.00
15	84799090	72000023	Micropipette - 500 µl				5	NOS	0.00	0.00
16	3923	15001092	Bottle HDPE BS390/480 System Brown 40 mL with Blue Cap		47100058	Oct 2022	20	NOS	0.00	0.00
17	3923	15001094	Bottle HDPE BS390/480 System Brown 15 mL with Red Cap		47100059	Oct 2022	20	NOS	0.00	0.00
18	9025	72000029	Temperature display				1	NOS	0.00	0.00
19	85444993	72000018	Power Cord				2	NOS	0.00	0.00

<b>Invoice Value in Words</b> ELEVEN LAKH FIFTY NINE THOUSAND THREE HUNDRED FORTY FIVE RUPEES AND ZERO PAISA ONLY  <b>Electronic Reference No.</b>	<b>Total</b>	9,82,496.00
	<b>Less: Discount</b>	
	<b>Taxable Amount</b>	9,82,496.00
	<b>CGST</b>	9% 88,424.64
	<b>SGST</b>	9% 88,424.64
	<b>Round Off</b>	-0.28
	<b>Invoice Total</b>	11,59,345.00

Amount of tax subject to reverse charge: 0

Certified that the particulars given above are true and correct

Declaration: This Sales Invoice/Debit Note/Credit Note is issued in adjustment to original invoice

  
 For AGAPPE DIAGNOSTICS LTD.  
 AUTHORISED SIGNATORY

*Received the above items*  
*Dr. Jayaraman*

*AGAPPE DIAGNOSTICS LTD.*

**AGAPPE DIAGNOSTICS LTD.**

Agappe Diagnostics, Charummoodu P.O., Thal, Ernakulam, Kerala - 681 562, India  
 Ph: 0471 2337353, Fax: 0471 2337354, Email: info@agappe.in, www.agappe.in

**COK**





*[Handwritten signature]*  
21.5.24  
അടയാളപ്പെടുത്തിയ ഇതിൽ  
കമ്മ്യൂണിറ്റി സെക്ഷൻ ഓഫീസ്  
കോഡ്: 21.5.24-09: 305

