



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 183437

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility <u>Tilott, cherthala</u>	Call Registration Date : <u>21/04/2024</u>
Address <u>Alappuzha</u>	Caller ID : <u>108392</u>
<u>Kerala</u>	Date of Visit : <u>29/04/2024</u>
Ph : <u>9895893940</u>	Asset No. : <u>0420188</u>
	EQPT Name : <u>Biochemistry analyser</u>
	Manufacture <u>Robonik</u> Model <u>Pitestouch</u>
	S. No. <u>:Na</u> Dept. <u>Lab</u>

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Result variation

Action Taken : checked and found primary board and sensor board are defective need to replace primary board and sensor board for further checking. This asset is from tilott cherthala and transferred to GED Alappuzha

Completed Date : 29/04/24 Time : 12:00pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>M. Abdul G</u>	<u>29/04/24</u>	<u>10:50am</u>	<u>12:00pm</u>

Customer Remark Completed Pending

Service Engineer Name : <u>M. Abdul G</u>	Customer Name : <u>Shyama Shukkoor</u>
Signature : <u>[Signature]</u>	Signature : <u>[Signature]</u>
Date : <u>29/04/2024</u>	Date : <u>29/4/24</u>
Contact Number : <u>9061191941</u>	Contact Number : <u>9895893940</u>
	Designation : <u>Lab Technician</u>
	Hospital Seal :



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SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 183449

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility <u>ITPH, cheythala</u>	Call Registration Date : <u>27/04/2024</u>
Address <u>Alappuzha</u>	Caller ID : <u>108392</u>
<u>Kerala</u>	Date of Visit : <u>29/04/2024</u>
Ph : <u>9895893940</u>	Asset No. : <u>0480188</u>
	EQPT Name : <u>Biochemistry analyser</u>
	Manufacture <u>Roborik</u> Model : <u>Protect Touch</u>
	S. No. <u>Na</u> Dept. <u>Lab</u>

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Result variation

Action Taken : checked and found primary board and sensor board are defective. Need to replace primary board and sensor board for further checking. This asset is from ITPH cheythala and transferred to GFD Alappuzha.

Completed Date : 07/05/24 Time : 1:00pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Mridula.G</u>	<u>07/05/24</u>	<u>12:00pm</u>	<u>1:00pm</u>

Customer Remark Completed Pending

Service Engineer Name : Mridula.G
Signature : Mridula
Date : 07/05/2024
Contact Number : 9061199471

Customer Name : [Signature]
Signature : [Signature]
Date : [Signature]
Contact Number : [Signature]
Designation : [Signature]
Hospital Seal : [Signature] ഫിൻ-690 535

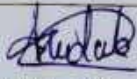


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	THQH CHERTHALA
3	Name of Equipment with Make, Model and Serial Number	SEMI AUTO BIOCHEMISTRY ANALYZER MAKE:- ROBONIK MODEL:- PRIETEST TOUCH SN:- AT0430111RBK
4	Equipment ID & Barcode	108392 & 0420188
5	Date of purchase / Year of manufacture /Installation Date	24/01/2014
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	27/04/2024
9	Action taken	Checked the machine and found that the primary board and sensor board are defective. Enquired spare with the OEM
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	Not Recommended For Repair
12	Cost of spares (specify parts and cost)	NA

13	Asset Value	RS:- 64760/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service Report And OEM End Of Life Letter Attached
16	Reasons for recommending the equipment as BER	Checked the machine and found that Primary board and Sensor board are defective. Equipment was installed on 24/01/2014 and aged up to 10 years and 3 months. OEM declared end of life in this machine, so we are recommending the equipment for condemnation as per the tender clause 5.3.14.2
17	Name & Signature of CYRIX Authority	 MRIDULA G

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:


Recommended for BER


03/05/24
JYOTHISH THOMAS
Junior Consultant (Biomedical Engineering)
Signature of JCBM (NHM)

Ready for calculation

Date


Seal


Signature of
Superintendent / Medical Officer (i/c)

മെഡിക്കൽ ഓഫീസർ
ഡോ. ഷിഷുനാഥ് ഡിവിഷണൽ
ആസ്റ്റിഷ്യന്റ് ഫീൽഡ്-690 535

Date : 29th April 2024

Dear Valued Customer,


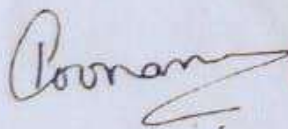
Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0430111RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0430111RBK** as **End of Life (EOL) Notified.** (During from installation is 10 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**



Authorised Signatory

Handwritten notes in Malayalam:
 07/05/2023
 മരവികരൻ ഓഫീസർ
 സി. ഫിഷറീസ് വിനോദകൃഷി
 മറ്റാരുമില്ല പിൻ - 690 535





சென்னை மாநகராட்சி
செயல்பாட்டு அலுவலகம்
சென்னை - 600 005



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