



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 200810

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility Phc Ezhamkulam</p> <p>Address Pathanamthitta</p> <p>Ph : 8943634758</p>	<p>Call Registration Date : 22/04/2024</p> <p>Caller ID : 107458</p> <p>Date of Visit : 23/04/2024</p> <p>Asset No. : 0340270</p> <p>EQPT Name : Biochemistry Analyzer</p> <p>Manufacture : Robonic Model : Prietest Touch</p> <p>S. No. AIO400714RBC Dept. Laboratory</p>
---	---

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not working

Action Taken : Checked the machine found that Primary board defective. Enquired Quotation for spare part

Completed **Date :** 23/04/2024 **Time :** 02:00pm **Spare Required**

Spare Replaced **Requested**

No.	Description	Qty.	Part Number	PR Number
1.	Na	Na	Na	Na
2.				
3.				

Cyrix Engineer	Date	Start Time	End Time
Sijo Zachariah	23/04/2024	12:30pm	02:00pm

Customer Remark Completed Pending


<p>Service Engineer Name : Sijo Zachariah</p> <p>Signature : </p> <p>Date : 23/04/2024</p> <p>Contact Number : 8113954221</p>	<p>Customer Name : Ramsik</p> <p>Signature : </p> <p>Date : 23/4/24</p> <p>Contact Number : 8943634758</p> <p>Designation : Lab Technician</p> <p>Hospital Seal :</p>
---	---

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	PATHANAMTHITTA
2	Name of Hospital	PHC EZHAMKULAM
3	Name of Equipment with Make, Model and Serial Number	NAME- BIOCHEMISTRY ANALYZER MAKE- ROBONIK MODEL- PRIETEST TOUCH SL.NO- AT0400714RBK
4	Equipment ID & Barcode	107458 & 0340270
5	Date of purchase / Year of manufacture /Installation Date	19/09/2014
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	22-04-2024
9	Action taken	CHECKED AND FOUND PRIMARY BOARD DEFECTIVE.ENQUIRED THE SPARE WITH VENDOR
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE


13	Asset Value	RS. 64760 /-
14	*Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NOT AVAILABLE
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND END OF LIFE LETTER ATTACHED
16	Reasons for recommending the equipment as BER	CHECKED AND FOUND PRIMARY BOARD DEFECTIVE. THE MACHINE WAS AGED UPTO 10 YEARS AND SPARE PARTS ARE NOT AVAILABLE. THE OEM DECLARED AS END OF LIFE FOR THIS MACHINE. SO ACCORDING TO THE TENDER CLAUSE 5.3.14.2, THIS MACHINE RECOMMENDED FOR BER.
17	Name & Signature of CYRIX Authority	SIJO ZACHARIAH 

*Not mandatory **#Based on the period of life and value as per the BER guidelines**


* **Attach Photograph**

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Recommended to BER as per rule. Physically verified on 17/05/2024


Signature of JC BM (NHM)
CONSULTANT (BIOMEDICAL)
NATIONAL HEALTH MISSION
PATHANAMTHITTA

Date _____ Seal _____


Signature of Superintendent / Medical Officer (i/c)
Office of the Principal Health Centre
Pathanamthitta, Pin 047 4 245701
Email: pathanamthitta@kerala.nhm.gov.in

Date : 30th April 2024

Dear Valued Customer,

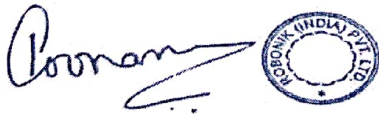
Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0400714RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0400714RBK** as **End of Life (EOL) Notified.** (During from installation is 09 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**



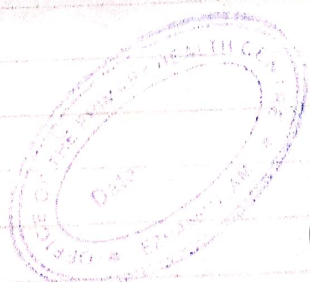
Authorised Signatory

Semi Auto Analyser

Date	No & date of Invoice	make-Brand name	Receipt	Issued	Balance	Signature
19.09.14	074/14-15 04.08.14	KMSCH, Model No. 1000	01	01	01	[Signature]
25.03.15		Issued to L.T		01	NIL	[Signature]

Automated specific protein Analyser

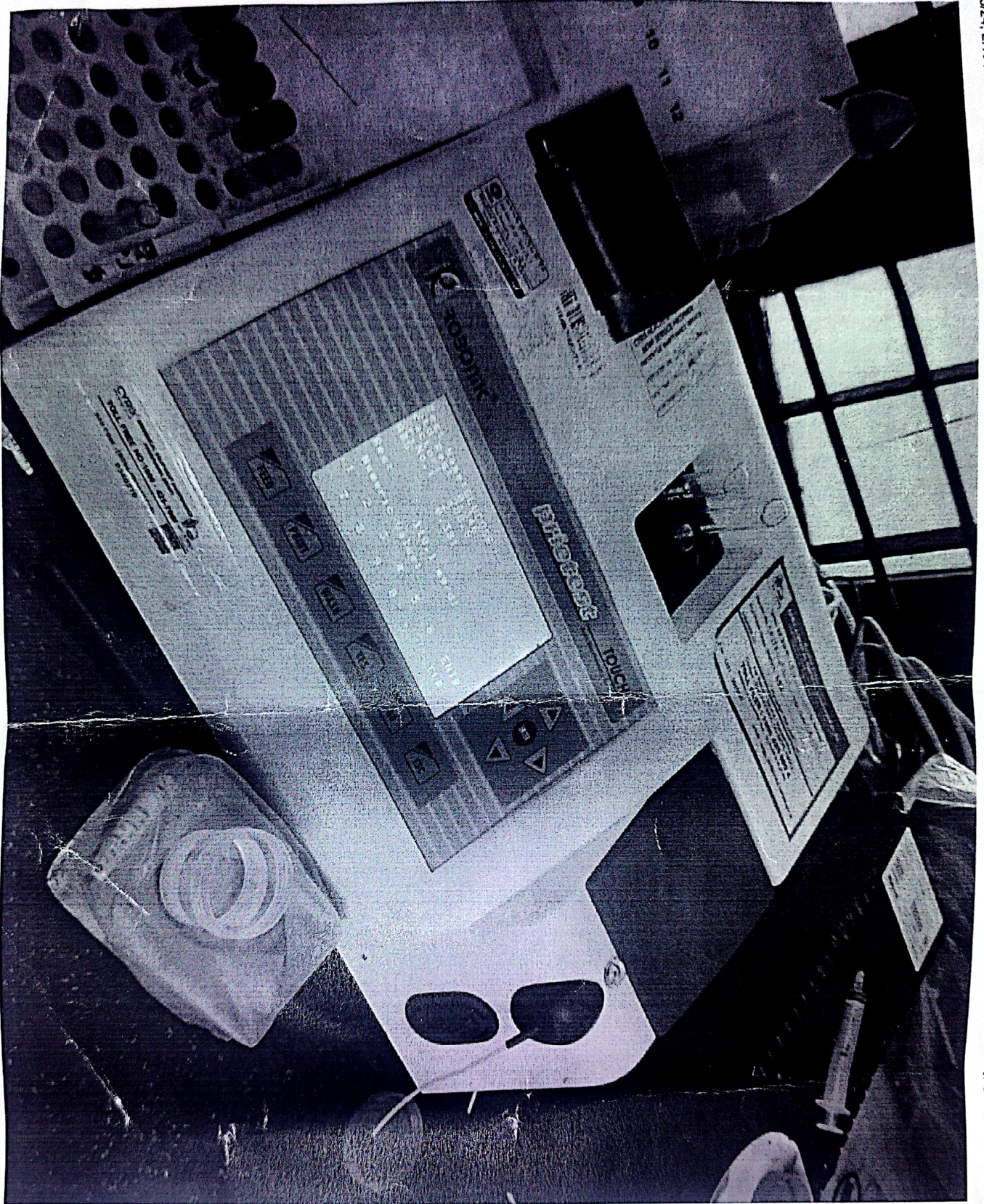
23.03.19	INNO-CO1819-018636	KMSCH Agippe	01	01	01	[Signature]
23.03.19		Issued to Lab Technical		01	NIL	[Signature]



Copy attached

[Signature]

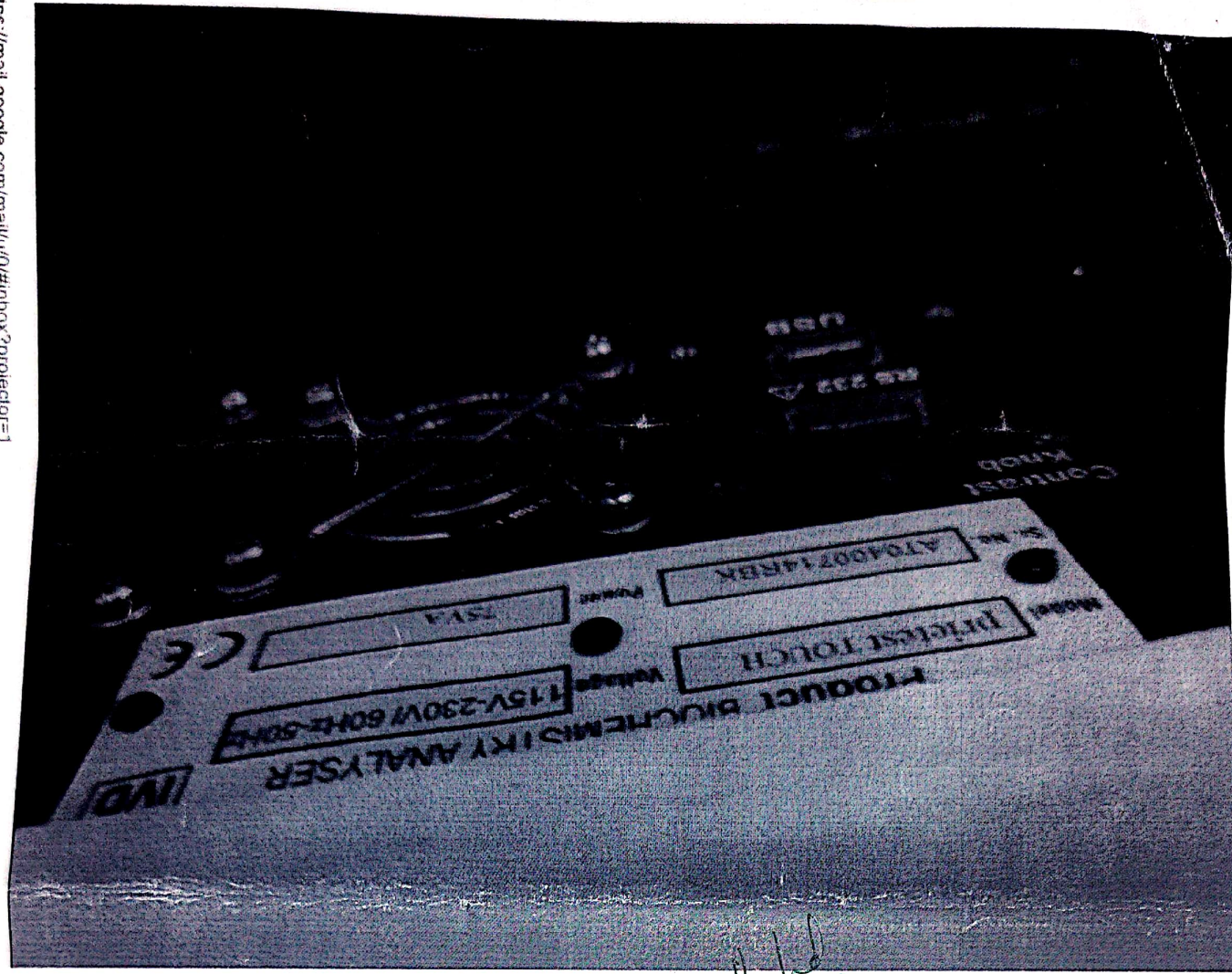
Medical Officer Incharge
District Health Office



*Afshar
Photo*

Medical Officer Incharge
 Primary Health Centre
 Ezhankulam Ph: 9434243707
 Email - ezhankulamphc@gmail.com





Handwritten signature



Medical Officer Incharge
 Primary Health Centre
 E-mail: prh@prh.gov.in
 Phone: [011-26101111](tel:011-26101111)