



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. :** 187551

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>DH</u></p> <p>Address <u>Kozhencherry</u> <u>Pathanamthitta</u></p> <p>Ph : <u>9656019987</u></p>	<p>Call Registration Date : <u>27/04/2024</u></p> <p>Caller ID : <u>108434</u></p> <p>Date of Visit : <u>29/04/2024</u></p> <p>Asset No. : <u>0311357</u></p> <p>EQPT Name : <u>ECG machine</u></p> <p>Manufacture <u>Asepac</u> Model : <u>ECG 1004</u></p> <p>S. No. <u>E113012409</u> Dept. <u>088487720253</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Machine not working.

**Action Taken :** Checked and found that main board, Printer module and ECG module is faulty. Quotation enquired with OEM for spare parts.

Completed  Date 29/04/24 Time : 12:00pm Spare Required

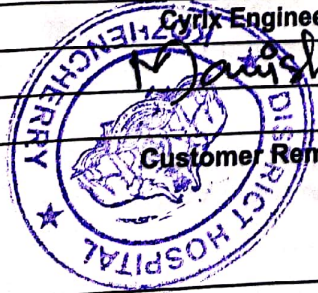
Spare Replaced  Requested

1.	Description	Qty.	Part Number	PR Number
2.				
3.				

Cyrix Engineer	Date	Start Time	End Time
<u>Manish R. Nair</u>	<u>29/04/24</u>	<u>11:00am</u>	<u>12:00pm</u>

**Customer Remark** Completed  Pending

<p><b>Service Engineer Name :</b> <u>Manish R. Nair</u></p> <p><b>Signature :</b> <u>[Signature]</u></p> <p><b>Date :</b> <u>29/04/24</u></p> <p><b>Contact Number :</b> <u>9365109472</u></p>	<p><b>Customer Name :</b> <u>Sreedekshmi S</u></p> <p><b>Signature :</b> <u>[Signature]</u></p> <p><b>Date :</b> <u>29/04/24</u></p> <p><b>Contact Number :</b> <u>9656019957</u></p> <p><b>Designation :</b> <u>Biomedical Technician</u></p> <p><b>Hospital Seal :</b></p>
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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL  
EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

<b>Sl. No</b>	<b>Particulars</b>	<b>Details</b>
1	Name of District	PATHANAMTHITTA
2	Name of Hospital	DH KOZHENCHERRY
3	Name of Equipment with Make, Model and Serial Number	ECG MACHINE MAKE-ASPEN MODEL- ECG-100G SI No - E113012409
4	Equipment ID & Barcode	108434&0311357
5.	Date of purchase / Year of manufacture / Installation Date	11/04/2013
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/Toll free)	27-04-2024
9	Action taken	Checked and found that main board, printer Module and ECG Module is faulty. Quotation enquired with OEM for spare parts.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	NOT RECOMMENDED FOR REPAIR
12	Cost of spares (specify parts and cost)	Printer module -9,770 /- Main Board-7236 /- ECG Module- 9000 /-  Total- 30687
13	Asset Value	21815/-
14	#Percentage value of the cost of spares with respect to Cost of Purchase / Asset Value	140%



15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/CYRIX(Attached or Not)	CYRIX REPORT AND SPARE QUOTATION ATTACHED
16	Reasons for recommending the equipment as BER	Checked and found that main board, printer Module and ECG Module is faulty The Machine was aged up to 11 yrs. and repairing cost of the machine is 140%, both of the criteria met. So, machine recommended for BER
17	Name & Signature of CYRIX Authority	Manish R Nair

\*Not mandatory #Based on the period of life and value as per the BER guidelines



\*Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Recommended to BER as per rule. Physically  
Verified on 18/05/2024.

*Shreyas* 18/5/24  
Signature of JCBM (NHM)

**CONSULTANT (BIOMEDICAL)**  
NATIONAL HEALTH MISSION  
PATILANGUDI PETTA

Date	 Seal	 Signature of Superintendent/Medical Officer (i/c) <b>SUPERINTENDENT</b> Dist. Hospital Kozhencherry
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# Aspen Diagnostics Pvt. Ltd.

(Rapid Diagnostic Group Of Companies)



ISO 9001:2015  
CERTIFIED COMPANY

Proforma Invoice No.: ADPL/S/RD/20240502/24-25		Date : 02.05.2024			
Cyrix Healthcare Pvt. Ltd. 30/641B, Petta, Punithura Poonithura, Ernakulam-682038, India		Ref. : Service Engineer			
		Date : 02.05.2024			
		DH Kozhecherry, Kerala			
Sr. No	Description	Part No.	Price Each Ex- Work	Qty	Total (In Rs.)
	<u>Instrument Model: ECG Single Channel</u> (Model: ECG-3 Plus) (S/No. E113012409)				
A	Spares Procurement Details:				
(I)	Printer Module (Part No. E1-008)		9,770.00	1	9,770.00
(II)	Main Board		7,236.00	1	7,236.00
(III)	ECG Module		9,000.00	1	9,000.00
<b>Total</b>					26,006.00
(+ GST @ 18%)					4,681.00
<b>Total: Thirty Thousand Six Hundred Eighty Seven Only.</b>					<b>30,687.00</b>

This quote is only an indicative estimate, based on the initial inspection.  
However if any part replaced during service, will be billed extra at actuals.

**Terms & Conditions : ( Validity: 90 Days ) , (Delivery : 3-4 Weeks), (Payment Terms : 100% Advance )**

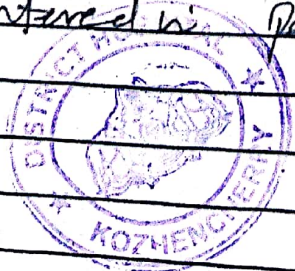
**Bank Account Details :-** @hy

Name of the Firm	: Aspen Diagnostic Pvt. Ltd.	Aspen Diagnostics Pvt. Ltd.
Bank Name	: ICICI Bank Limited	
Account No.	: 016005003239	
Account Type	: Current Account	
MICR Code	: 110229029	
IFSC Code	: ICIC0000160	
		Authorized Signatory

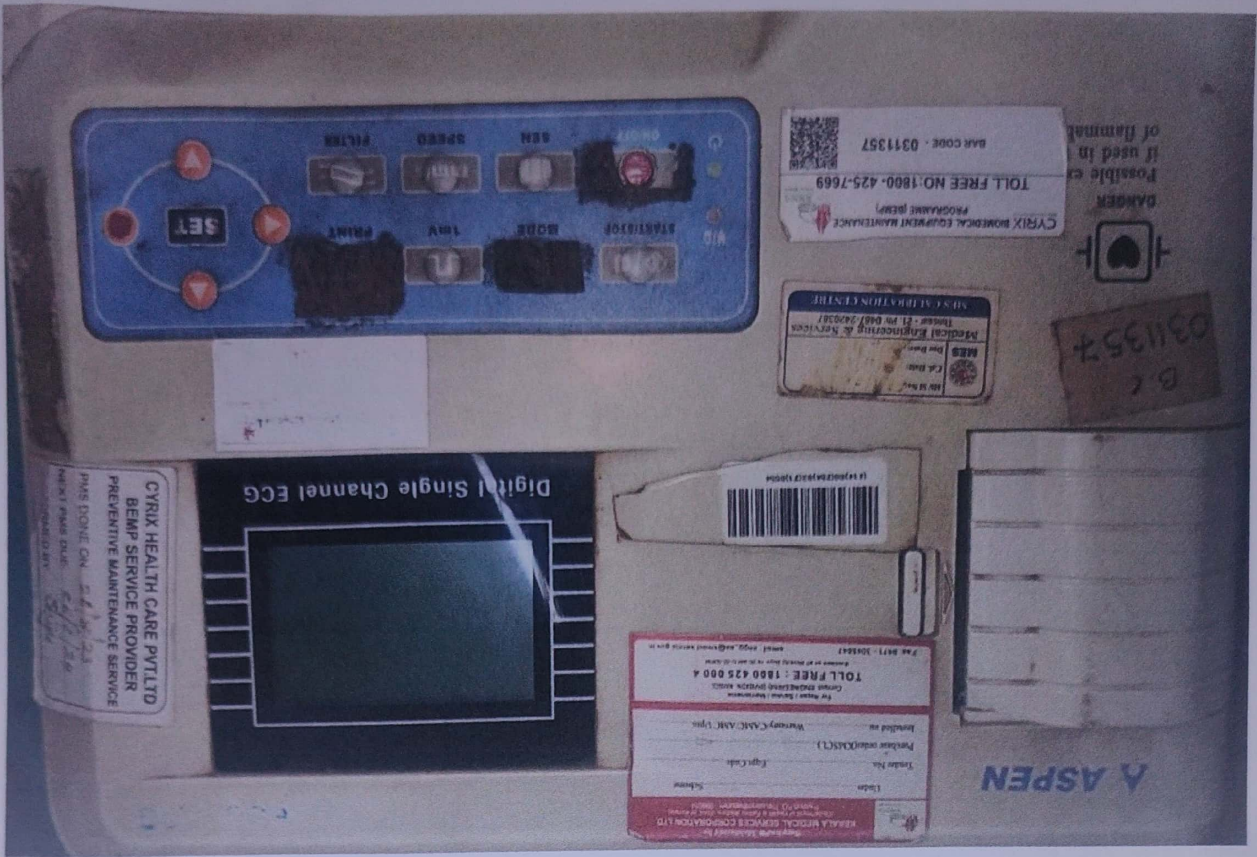
Stock Register of

36 Name of Articles E.C.G. Machine Single Channel

Date	No. & Date of invoice	From whom received or to whom issued	Receipt	Issued	Balance	Initial
		De Addictio. Fund. B/F KMJL - Supply Order No - 122/2013/37		M 30/3/2013		
1/04/13	Bill No APL/220/13-14 dt 4/4/13	of ASPEN DIAGNOSTICS Pvt Ltd - B-82, P.T. KARNAL Road, Industrial Area Dahli DELHI - 110033 Phone - 45201100, 91-11-27113032 Fax No - 45201198, 91-11-27413437 Email - <u>dojindal@rdgc.in</u> I - 21814/80 = 21815 x 2      2 Nos = I - 43630/- Issued to ECG				
		S.S. Page No - 28	Received the item correctly Signature - <u>[Signature]</u> Name <u>Bijoy M. K.</u> Designation <u>E.C.G. Technician</u>			
		Issued to ICU		1	NIL	
		Received the item correctly Signature - <u>[Signature]</u> Name <u>Prasanna kumar k S.</u> Designation <u>S/N</u>				
		Warranty - 3 years - upto 10/4/2016 (Issued to De Addictio s/s Page - 24)				
11/3	EKM/FA/40150 dt 29/10/2013	of BPL Medical Technologie Pvt Ltd. I - 22653/- Issued to ECG (S.S. Page - 30)		1	1 No.	
			Received the item correctly Signature - <u>[Signature]</u> Name <u>Bijoy M. K.</u> Designation <u>E.C.G. Technician</u>			
		Forwarded in Page No. 129 of Inventory Register				



[Signature]  
SUPERINTENDENT  
Dist. Hospital Kozhencheri



**Request for Quotation - MAIN BOARD & ECG MODULE & PRINTER HEAD WITH BOARD for ECG MACHINE ASPEN 100G**

3 messages

**Maneesh R Nair** <maneeshrcyrix@gmail.com>

Tue, Apr 30, 2024 at 12:57 PM

To: "Service.RDG" &lt;service@rdgc.in&gt;

Cc: Abijith A &lt;abijithacyrix@gmail.com&gt;, shijujohnchacko@gmail.com

Dear Aspen,

I hope this message finds you well. We are in need of a quotation for the 'MAIN BOARD AND ECG MODULE AND PRINTER HEAD WITH BOARD for our ECG MACHINE ' at DH Kozhencherry Hospital, The specific details are as follows:

- Hospital: DH Kozhencherry
- State:kerala
- District: Pathanamthitta
- Machine: ECG MACHINE
- Asset Number: 0311357
- Make: A Aspen
- Model:Ecg 100g
- SL/N : E113012409

If there are any further details required or if you have any questions, please feel free to reach out. Your prompt response to this request is highly appreciated.

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*Warm Regards,*

**MANISH R NAIR**  
**DISTRICT INCHARGE**  
**PATHANAMTHITTA**  
**9365109472**

**Cyrix Healthcare Pvt.Ltd****| KL-BEMP |**mail: [www.maneeshrcyrix@gmail.com](mailto:www.maneeshrcyrix@gmail.com)Website: [www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)**Maneesh R Nair** <maneeshrcyrix@gmail.com>

Thu, May 2, 2024 at 9:10 AM

To: "Service.RDG" &lt;service@rdgc.in&gt;

Cc: Abijith A &lt;abijithacyrix@gmail.com&gt;, shijujohnchacko@gmail.com

Dear Sir,

Good Morning  
please do the needful for Quotation.

[Quoted text hidden]

**service support** <servicesupport@rdgc.in>

Thu, May 2, 2024 at 1:13 PM

To: maneeshrcyrix@gmail.com

Cc: shijujohnchacko@gmail.com, service@rdgc.in

Dear sir,

Please find the P.I. & do the needful at the earliest.

Kindly make the payment & share the details for billing.

Thanks &amp; Regards

Hari Ram

[Quoted text hidden]

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