



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 204665

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility DH.....</p> <p>Address DH Kollam Kollam Kerala.....</p> <p>Ph : 6235942244.....</p>	<p>Call Registration Date : 04-04-24.....</p> <p>Caller ID : 104803.....</p> <p>Date of Visit : 06-04-24.....</p> <p>Asset No. : 0210624.....</p> <p>EQPT Name : Pharmacy Refrigerator.....</p> <p>Manufacture Whirlpool Model : Fusion.....</p> <p>S. No. INCO72008021 Dept. Store.....</p>
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Service Classification : Breakdown Call PMS Calibration Cust. Training

Problem Identified : Not cooling compressor defective

Action Taken : checked the machine found that compressor, Relay OLP Drier need to replace these spare for further checking and working condition of the equipment & Engined spare with OEM

Completed Date : Time : Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1. Compressor			
2. Relay OLP			
3. Drier			

Cyrix Engineer	Date	Start Time	End Time
Sudhiraj. S	06-04-24	10.00 am	12.30 pm

Customer Remark Completed Pending



SUPERINTENDENT
A.A. Rahim Memorial
Govt. Dist. Hospital, Ko

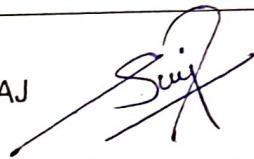
<p>Service Engineer Name : Sudhiraj. S</p> <p>Signature : <i>Sudhiraj</i></p> <p>Date : 06-04-24</p> <p>Contact Number : 9447621489</p>	<p>Customer Name : Viji Chandran</p> <p>Signature : <i>Viji</i></p> <p>Date : 6/4/24</p> <p>Contact Number : 9446162720</p> <p>Designation : Store Superintendent</p> <p>Hospital Seal :</p>
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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	Kollam
2	Name of Hospital	DH KOLLAM
3	Name of Equipment with Make, Model and Serial Number	Pharmacy Refridgerator Make : Whirlpool Fusion 10742 SI no: INCO72008021
4	Equipment ID & Barcode	Barcode : 0210624 / Ticket id : 104803
5	Date of purchase / Year of manufacture /Installation Date	15-01-2014
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	04-04-2024
9	Action taken	Checked the machine found that Compressor, Relay, OLP, Drier defective Need to replace these spares for further checking and working condition of the equipment. , Enquire spare with OEM
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not Recommending
12	Cost of spares (specify parts and cost)	Compressor = 5050.40 Gas Charging = 2006 Relay = 495.60 OLP = 466.40 Drier = 330.40 Capillary = 533.36 Service Charge = 472 Transportation = 495.6 TOTAL = 9,950/-

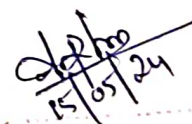
13	Asset Value	13390/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	74.30 %
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service report & Quotation attached
16	Reasons for recommending the equipment as BER	Checked and found Compressor, Relay, OLP, Drier, Capillary defective and need gas charging. Machine installed on 15-01-2014 equipment outlived 10 years 3 month. Repairing cost of equipment is 74.30 %. As per tender clause 5.3.14.1 both criteria met so recommend equipment for condemnation
17	Name & Signature of CYRIX Authority	SUDHI RAJ 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Repairing cost is high, recommended for Beyond economic repair



15/05/24

Signature of JC BM (NHM)

ABMO
NHM, KOLLAM

Date




SUPERINTENDENT
A.A. Rahim Memorial
Govt. District Hospital, Kollam
Superintendent /
Medical Officer (i/c)

Quotation for refrigerator in DH KOLLAM -0210624-#104803

message

Dream Cool <dreamcoolservice@gmail.com>
Abilal S [DI Kollam] <abilalcyrix@gmail.com>

2 May 2024 at 17:04

Hi,
PLEASE FIND PDF FILE

On Thu, 2 May 2024 at 16:24, Dream Cool <dreamcoolservice@gmail.com> wrote:

SIR
PLEASE FIND ATTACHMENT ESTIMATION OF A complaint regarding refrigerator, in Dh Kollam, complaint id : COC05042409660

On Thu, 2 May 2024 at 15:02, Abilal S [DI Kollam] <abilalcyrix@gmail.com> wrote:

Dear Whirlpool Service Provider,
A complaint regarding refrigerator, in Dh Kollam, complaint id : COC05042409660, and the refrigerator attended on 05-04-2024, after 3 day, the refrigerator taken for service,
Kindly Provide the Service Estimate / Quotation for the service

Make : WhirlPool
Model : Fusion single door (red)

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Thanks and Regards

ABILAL .S
District incharge
CYRIX HEALTHCARE Pvt. Ltd
Kollam - 691002
Ph:+91 7593847161

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THANKS AND REGARDS,DREAMCOOL SERVICE CENTRE KOLLAM 8593807979
AN AUTHORIZED SERVICE PARTNER
OF Whirlpool Of India Limited

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THANKS AND REGARDS,DREAMCOOL SERVICE CENTRE KOLLAM 8593807979
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OF Whirlpool Of India Limited

 HOSPITAL ESTIMATION.pdf
3082K

DREAMCOOLSERVICE CENTRE, KOLLAM

AUTHORISED SERVICE PARTNER OF WHIRLPOOL, KOLLAM DISTRICT

MATHRUKA NAGAR 26, ULİYACOVIL.P.O, KOLLAM, -691019, 8593807979, 9288036990

TO,

ABILAL .S

District in charge

CYRIX HEALTHCARE Pvt. Ltd
Kollam - 691002
Ph:+91 7593847161

SIR,

REF; A complaint regarding refrigerator, in Dh Kollam, complaint id : COC0504240966

THE ESTIMATION QUATED BELOW FOR YOUR APPROVAL

SPARE PART	RATE	CGST 9%	SGST 9%	TOTAL
COMPRESSOR	4280	385.2	385.2	5050.4
GAS CHARGING	1700	153	153	2006
RELAY	420	37.8	37.8	495.6
OLP	480	43.2	43.2	566.4
DRIER	280	25.2	25.2	330.4
CAPPILLIRY	452	40.68	40.68	533.36
SERVICE CHARGE	400	36	36	472
TRANSPORTATION	480	37.8	37.8	495.6
TOTAL COST	8492	758.88	758.88	9950

TOTAL IN WORDS; NINE THOUSAND NINE HUNDRED FIFTY RUPEES ONLY





Fridge

PERMITTENTEN
A.A. Rahim Memorial Hospital
Govt. Dist. Hospital, Kollam

Sl. No.	Name of Articles	Rate per unit	Quantity	Particulars	Balance	Remarks
1	Fridge		1		1812/18	
	(CG-7315)					ask Repair 0.0001

3/11/16 Received from Stock
Fridge

Received from Stock
out: 15/1/14 (Cold)
Rs 13390/-

23/12/15 Balance - 3
15/1/14

23/12/15 As per the order No-5686/15 Dm-4, Kerala
condemned. Date 23/12/15

12/1/16
Total 3

3 - 2 = 1

For out to new month Date no. 17

23/10/15

[Handwritten signature]

SUPERINTENDENT
A.A. Rahim Memorial
Govt Dist. Hospital, X

