



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 178830

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>DH Thodupuzha</u></p> <p>Address <u>Thodupuzha</u> <u>Idukki</u></p> <p>Ph : <u>09497279448</u></p>	<p>Call Registration Date : <u>01-05-2024</u></p> <p>Caller ID : <u>108935</u></p> <p>Date of Visit : <u>02-05-2024</u></p> <p>Asset No. : <u>0610796</u></p> <p>EQPT Name : <u>Pharmacy Refrigerator</u></p> <p>Manufacture <u>Whisper</u> Model : <u>Laemius DC3</u></p> <p>S. No. <u>1227757 E 71108</u> Dept. <u>lab</u> <u>18877</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Door beading damage

Action Taken : Check the machine found that the door beading was damaged. Need to replace the door beading for better cooling and working condition of the equipment. door beading disuses with OEM

Completed Date : 02-05-2024 Time : 2:00 PM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2. <u>N9</u>	<u>N9</u>	<u>N9</u>	<u>N9</u>
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Vishnuprasad TJ</u>	<u>02-05-2024</u>	<u>1:30 PM</u>	<u>2:00 PM</u>

Customer Remark Completed Pending



<p>Service Engineer Name : <u>Vishnuprasad TJ</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>9496462255</u></p> <p>Contact Number : <u>02-05-2024</u></p>	<p>Customer Name : <u>A. R. Sheta</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>2/05/2024</u></p> <p>Contact Number : <u>9497279448</u></p> <p>Designation : <u>RT</u></p> <p>Hospital Seal : <u>DH Thodupuzha</u></p>
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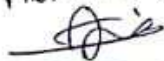
Superintendent
District Hospital
Thodupuzha

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

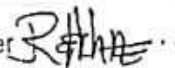
Sl. No	Particulars	Details
1	Name of District	IDUKKI
2	Name of Hospital	DH THODUPUZHA
3	Name of Equipment with Make, Model and Serial Number	Equipment name: Pharmacy refrigerator Make: whirlpool Model: genius dc32 Sn: A227757E7110818897
4	Equipment ID & Barcode	Ticket id:108935 Barcode:0610796
5	Date of purchase / Year of manufacture /Installation Date	24-04-2011
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	1-05-2024
9	Action taken	checked and found that the door beading was damaged. need to replace door beading for further checking and working condition of the equipment. And enquired the spare with OEM
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair
12	Cost of spares (specify parts and cost)	Na

13	Asset Value	26494
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	Na
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	The Cyrix service report is attached and the OEM letter attached
16	Reasons for recommending the equipment as BER	Checked the machine and found that the refrigerator door beading was in damaged condition machine was installed on 24/4/2011 and covered up to 13 years. enquired spares with OEM but spares are not available in the market. So we recommended RBER as per the tender close 5.3.14.2
17	Name & Signature of CYRIX Authority	John Abraham 


*Not mandatory #Based on the period of life and value as per the BER guidelines


* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Consultant Biomedical Engineer 
 National Health Mission
 Arogyakeralam
 Idukki-685603
 24/05/2024

Signature of JC BM (NHM)


 Seal


 Signature of
 Superintendent / Medical Officer (I/c)

Date

Superintendent
District Hospital

Whirlpool



CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)
TOLL FREE NO: 1800 - 425-7669
BAR CODE - 0610796

CYRIX HEALTH CARE PVT LTD
BEMP SERVICE PROVIDER
PREVENTIVE MAINTENANCE SERVICE
PMS DONE ON 24-4-2024
NEXT PMS DUE 23-10-2024
PERFORMED BY Vishu



Handwritten signature and date: 25/5/24

Superintendent
District Hospital
Thodupuzha

NEW S.N. REFRIGERATION

P.O. JUNCTION, ADIMALI

Mob: 9447294560



SERVICE CENTRE

Date 6/5/24

It was the beeding of whirlpool
Refrigerator model: Genius DC 32, SN: A22
7757E7110818897 at DH Thodupuzha
Laboratory fully damaged. It was not available
in the market. so it was not repairable
condition.



