



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 205119

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrrix.com | E-mail : bemp.kl@cyrrix.in

Service Report

Health Facility : UPHC	Call Registration Date : 1/05/2024
Address : UPHC Karamagappally	Caller ID : 108957
KORRAM	Date of Visit : 03/05/24
Ph : 9207048790	Asset No. : 0240123
	EQPT Name : Pharmacy Refrigerator
	Manufacture : Kelvinator Model Multicoolplus
	S. No. : NA Dept. : Laboratory

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : not cooling, compressor defective

Action Taken : checked the machine found that compressor Relay, O/P defective. need to replace these spares for further checking and creating correlation of equipment. Acquire spare with P.E.M.

Completed Date : Time : Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time

Customer Remark Completed Pending

Service Engineer Name : Arswarya Raj k.v.
Signature : [Signature]
Date : 03/05/24
Contact Number : 9645384968

Customer Name : Sabena
Signature : [Signature]
Date : 3/5/24
Contact Number : 9048003659
Designation : Lab. Technician
Hospital Seal : [Seal]

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)


PROFORMA

Sl. No	Particulars	Details
1	Name of District	Kollam
2	Name of Hospital	UPHC KARUNAGAPPALLY
3	Name of Equipment with Make, Model and Serial Number	Pharmacy Refridgerator Make : Kelvinator Nutricool PLus SI no: NA
4	Equipment ID & Barcode	Barcode : 0240123 / Ticket id : 108957
5	Date of purchase / Year of manufacture /Installation Date	29-11-2014
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	01-05-2024
9	Action taken	Checked the machine found that Compressor, Relay, OLP, defective Need to replace these spares for further checking and working condition of the equipment. , Enquire spare with OEM
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not Recommending
12	Cost of spares (specify parts and cost)	Compressor = 8999.99 OLP RELAY= 499.99 Transportation = 499.99 TOTAL = 10,000/-



The Medical Officer
Urban Primary Health Centre
Karunagappally

(Signature)
D. S. S. S. S.

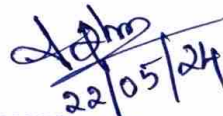
13	Asset Value	10742/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	93.09 %
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service report & Quotation attached
16	Reasons for recommending the equipment as BER	Checked and found Compressor, Relay, OLP, defective. Machine installed on 29-11-2014 equipment outlived 9 years 5 month. Repairing cost of equipment is 93.09 %. As per tender clause 5.3.14.1 both criteria met so recommend equipment for condemnation
17	Name & Signature of CYRIX Authority	AISWARYA RAJ 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Repairing cost is very high. Recommended for Beyond economic repair


22/05/24

Signature of JC BM (NHM)

ABMO

NHM, KOLLAM.

Date

Seal




Signature of Superintendent /
Medical Officer (S/O)
Urban Primary Health Centre
Karunagappally

otation for refrigerator in UPHC KARUNAGAPPALLY -0240123-#108957

17 May 2024 at 11:2

electronics <signalele@gmail.com>
Abilal S [DI Kollam] <abilalcyrix@gmail.com>

Dear sir,

please find the attachment.

On Thu, May 16, 2024 at 4:26 PM signal electronics <signalele@gmail.com> wrote:

Dear sir,

Please find the attached estimation.

On Mon, May 13, 2024 at 9:15 PM Abilal S [DI Kollam] <abilalcyrix@gmail.com> wrote:

Dear Kelvinator Service Provider,

A complaint regarding refrigerator, in Uphc Karunagappally, Registered in your tollfree no & complaint id : 8065365877, and the refrigerator attended on 04-05-2024 , Kindly Provide the Service Estimate / Quotation for the service

Make : Kelvinator
Model : Nutricool Plus
Barcode : 0240123
Ticket id : 108957

Thanks and Regards

ABILAL .S
District incharge
CYRIX HEALTHCARE Pvt. Ltd
Kollam - 691002
Ph:+91 7593847161

with

Thanks& Regards
Signal Electronics
kollam

with

Thanks& Regards
Signal Electronics
kollam

DocScanner May 17, 2024 10-48 AM.pdf
204K



Handwritten signature in red ink.
D. O. P. M. K.

The Medical Officer
Urban Primary Health Centre

ZCYUPSS842J120

SIGNAL ELECTRONICS

Sishira ,Kadappakada Nagar-1,Kollam-691008
PH:0474-2768372,2743701,9526204600

Original for Recipient
Duplicate for Transporter
Triplicate for Supplier

ESTIMATE

Invoice No. : 2
Invoice Date : 15-May-2024
State : Kerala State Code : 32 .

Pay Mode : Cash

Details of Receiver | Billed to:

Details of Consignee | Shipped to:

Customer: URBAN PRIMARY HEALTH CENTER
KARUNAGAPPALLY, KOLLAM

Ph:7593847161
GSTIN :

No	Name of Product / Service	HSN Code	Qty	Rate	Gross Amt.	DiscAmt	Taxable Value	IGST	Total
1	COMPRESSOR	8415	1	8999.99	7627.11	0	7627.11	18	8999.99
2	OLP RELAY		1	499.99	423.72	0	423.72	18	499.99
3	TRANSPORTATION	9965	1	499.99	423.72	0	423.72	18	499.99

3

9999.97

Ten Thousand Rupees Only

Round Off :0.03

0.00

762.71

Bill Amount : 10000.00

762.71

Bank Details : ICICI BANK
Account Number: 626605500273
IFSC : ICIC0006266
BRANCH : KADAPPAKADA

Terms and Conditions :
E. & O. E.

Authorized Signatory for SIGNAL ELECTRONICS
Sishira, Kadappakada Nagar-1,
Kadappakada, Kollam-691008
PIN: 0474 2768372



The Medical Officer
Urban Primary Health Centre
Karunagappally

REFRIGERATOR 170Lts (Kelvin

S.No	Date	Details of the Machine	Total	Rem
------	------	------------------------	-------	-----

1.	29/11/14	Received from Kesala Agro-Industries Corporation Limited .T.V.M.	1.	
----	----------	---	----	--

Invoice NO: X-849/14-15
29/11/14

Rate :- 10742.36

Model : KCE 203/2014

SINO : 69020247



The Director
Jharkhand Health Centre
Kanchi