



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

No. : 219753

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

### Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility	General Hospital,	Call Registration Date :	08-05-2024
Address	Ernakulam,	Caller ID :	110061
	Ernakulam (OE)	Date of Visit :	09-05-2024
Ph :	08113881011	Asset No. :	0710021
		EQPT Name :	OPG (Dental)
		Manufacture	LY PLANS SYSTEMS Model : Proline EC
		S. No.	XEC425437 Dept. RADIOLOGY

Service Classification : Breakdown Call  PMS  Calibration  Cust.Training

Problem Identified : OPG (Dental) not working

Action Taken : checked the machine and found that Exposure Switch, Cassette holder and sensor, keypad mainboard are defective. Requires these spare for checking and further working condition of the

Completed  Date : 09-05-24 Time : 3:30PM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1. Exposure Switch	1 No.		
2. Cassette holder and sensor	Each 1 No		
3. Keypad and Main board	Each 1 No		

Cyrix Engineer	Date	Start Time	End Time
Jibin Thomas George	09-05-24	9:30AM	3:30PM

Customer Remark: Completed  Pending

Service Engineer Name : Jibin Thomas  
Signature : *Jibin*  
Date : 09-05-2024  
Contact Number : 9047958051

Customer Name : NIVEDITHA S  
Signature : *Niveditha*  
Date : 9/5/24  
Contact Number : 7994155865  
Designation : BME  
Hospital Seal :



**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	Ernakulam
2	Name of Hospital	GENERAL HOSPITAL,ERNAKULAM
3	Name of Equipment with Make, Model and Serial Number	Equipment: OPG DENTAL Make: LY PLANS SYSTEMS Model: PROLINE EC Sr.no : XEC-425437
4	Equipment ID & Barcode	110061 & 0710021
5	Date of purchase / Year of manufacture /Installation Date	28/01/2010
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	08-05-24(Toll Free)
9	Action taken	Checked the machine and found that exposure switch, cassette holder and sensor, keypad, main board are defective. Requires these spares for checking and further working condition of the equipment. Enquired the spare.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.

12	Cost of spares (specify parts and cost)	NA
13	Asset Value	Rs.10,29,996/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report attached and OEM EOL attached
16	Reasons for recommending the equipment as BER	Checked the machine and found that exposure switch, cassette holder and sensor, keypad, main board are defective. Requires these spares for checking and further working condition of the equipment. Enquired the spare and received the EOL of the equipment. This equipment was installed on 28/01/2010 and the machine outlived 14 years. As both the criteria meets as per tender clause 5.3.14.2, So recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	JIBIN THOMAS GEORGE

\*Not mandatory

#Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Equipment installed in 2010 Submitted (EOL) Document from cyrix. Recommended for Condemnation.

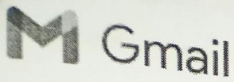
*Perally*  
 06/06/2024  
 JUNIOR CONSULTANT  
 Signature of JC BM (NHM)  
 National Health Mission (NHM)  
 Aroyyakeralam Ernakulam



*[Handwritten Signature]*  
 SUPERINTENDENT  
 GENERAL HOSPITAL ERNAKULAM

Signature of seal

Date



JIBIN THOMAS GEORGE <jibintcyrix@gmail.com>

**Fwd: EOL letter for Planmeca Proline XC**

2 messages

**Aneesh P B** <mklse@cyrix.in>  
To: "jibintcyrix@gmail.com" <jibintcyrix@gmail.com>

Fri, May 17, 2024 at 10:31 AM

FYI

Kind Regards,  
Aneesh P B  
Deputy Manager - Service  
Ph: 9744827770

Cyrix Healthcare Pvt Ltd | 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

Ph: 9744555073 | M 9072522093 | W www.cyrixhealthcare.com

KERALA || KARNATAKA || UTHAR PRADESH || TAMIL NADU || KUWAIT || KSA || UAE

**From:** Santhosh Kumar <Santhosh.Kumar@planmeca.com>  
**Sent:** Wednesday, May 15, 2024 12:12:57 PM  
**To:** Aneesh P B <mklse@cyrix.in>  
**Cc:** Afsal Yunuze <zm1.klbemp@cyrix.in>  
**Subject:** RE: EOL letter for Planmeca Proline XC

Dear Aneesh,

Please find attached announcement letter from Planmeca,

Best regards

Santhosh,

**From:** Aneesh P B <mklse@cyrix.in>  
**Sent:** Wednesday, May 15, 2024 11:56 AM  
**To:** Santhosh Kumar <Santhosh.Kumar@planmeca.com>  
**Cc:** Afsal Yunuze <zm1.klbemp@cyrix.in>  
**Subject:** EOL letter for Planmeca Proline XC

You don't often get email from mklse@cyrix.in. Learn why this is important

Dear Sir,

I am writing to request the End-of-Life (EOL) letter for the Planmeca Proline XC equipment installed at GH Ernakulam.

The equipment serial details are as follows:



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GENERAL HOSPITAL ERNAKULAM**

- 1. Tube Housing Assembly: RTH074402
- 2. Beam Limiting Device: XEC425437

I have attached the relevant documents for your reference.

Please do not hesitate to contact me if you require any further information.

Thank you for your attention to this matter.

Best regards,

Aneesh P B

Deputy Manager - Service


Cyrix Healthcare Pvt Ltd

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
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 Proline End of life PMNow\_2022\_32\_EOL\_xray\_en.pdf  
179K

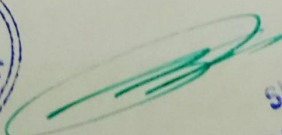
JIBIN THOMAS GEORGE <jibintcyrix@gmail.com>  
To: Afsal Yunuze <zm1.klbemp@cyrix.in>  
Cc: Abijith A <abijithacyrix@gmail.com>

Fri, May 17, 2024 at 10:42 AM

[Quoted text hidden]

 Proline End of life PMNow\_2022\_32\_EOL\_xray\_en.pdf  
179K



  
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GENERAL HOSPITAL ERNAKULAM

## Last-time-buy announcement for Planmeca Proline XC spare parts

This is the last-time-buy (LTB) announcement for purchasing **Planmeca Proline XC** spare parts. With this announcement, we thank our partners and customers for making the **Planmeca Proline** product family a success.

The LTB date is **30 November 2022**. All spare part orders must be placed no later than this date.

The full Planmeca Proline XC spare parts manual can be downloaded from Planmeca One Spare Parts Browser.



More information

If you have any questions on the end-of-life announcements, please contact our product managers for extraoral imaging.

For questions on spare parts availability or for more information, please contact the Spare Parts department.

For information on replacing a Planmeca Proline XC unit with a new Planmeca imaging unit, please contact Export Sales.

See the contact details below.

### Product Managers

Mr Erkki Hiltunen

Product Manager, Extraoral Imaging  
(Technology)

X-Ray Division

[erkki.hiltunen@planmeca.com](mailto:erkki.hiltunen@planmeca.com)

Ms Emilia Jyrkiäinen

Product Manager, Extraoral Imaging  
(Sales & Marketing)

X-Ray Division

[emilia.jyrkainen@planmeca.com](mailto:emilia.jyrkainen@planmeca.com)

### Spare Parts

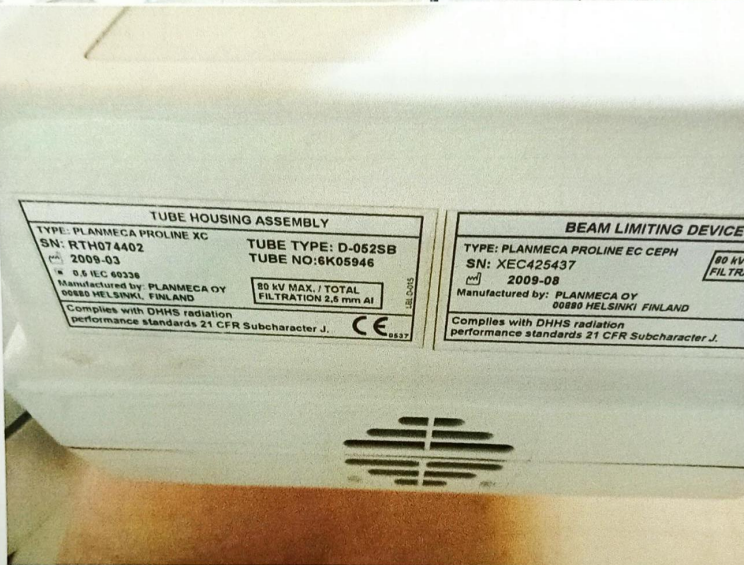
Orders through PlanWeb or  
[spareparts@planmeca.com](mailto:spareparts@planmeca.com)

### Export Sales

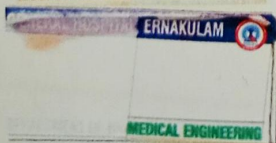
[sales@planmeca.com](mailto:sales@planmeca.com)



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**GENERAL HOSPITAL ERNAKULAM**



QA Done 25/10/18  
 QA Due 22/10/18  
 Don by Anwar  
**CYRIX**  
 HEALTHCARE PVT LTD  
 Ph: 491 484 6544033  
 Mob: 9744555622



NATIONAL RURAL HEALTH MISSION AROGYA KERALAM	
EQUIPMENT NAME	CPG
SERIAL NO: CODE	
LOCATION	Radiology
PM DONE	IN PROGRESS
PM DUE	24/10/18
CALIBRATION DONE	
CALIBRATION DUE	
DEPARTMENT OF BIOMEDICAL ENGINEERING	

0710021



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