



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 170251

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility : <u>GH ALAPPUZHA</u>	Call Registration Date : <u>13/5/24</u>
Address : <u>DIST: ALAPPUZHA</u>	Caller ID : <u>110772</u>
Ph : <u>8075010140</u>	Date of Visit : <u>14/5/24</u>
	Asset No. : <u>0412702</u>
	EQPT Name : <u>Automatic field Analyze</u>
	Manufacture <u>OPTOPOL</u> Model : <u>PTS 2000</u>
	S. No. <u>327/K</u> Dept. <u>EYE OP</u>

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Starting error (Booting issue)

Action Taken : checked sensor section and CPU board, need service or replacement of these parts, we are enquired / completed for quotation and further proceedings

Completed Date : 14/5/24 Time : 12:00 PM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Midhraj R</u>	<u>14/5/24</u>	<u>11:00 AM</u>	<u>12:00 PM</u>

Customer Remark : Completed Pending

Service Engineer Name : Midhraj R
Signature : [Signature]
Date : 14/5/24
Contact Number : 9072522056

Customer Name : [Signature]
Signature : [Signature]
Date : 14/5/24
Contact Number : 9447932288
Designation : MS, Ophthalmology
Hospital Seal : GENERAL HOSPITAL ALAPPUZHA



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SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 170308

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility <u>GH ALAPPUZHA</u>	Call Registration Date : <u>13/5/24</u>
Address	Caller ID : <u>110772</u>
<u>DIST: ALAPPUZHA</u>	Date of Visit : <u>23/5/24</u>
Ph : <u>8075010140</u>	Asset No. : <u>0412702</u>
	EQPT Name : <u>Automatic field Analyser</u>
	Manufacture <u>OPTOPOL</u> Model : <u>PS1000</u>
	S. No. <u>327/K</u> Dept. <u>CYC-OP</u>

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Starting error (Booting issue)

Action Taken : On checking found that sensor error CPU board and sensor are faulty. we are enquired the OEM for quotation

Completed Date : 23/5/24 Time : 1:00PM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Midhun Raj R</u>	<u>23/5/24</u>	<u>12:00PM</u>	<u>1:00PM</u>

Customer Remark Completed Pending

Service Engineer Name : Midhun Raj R
Signature : [Signature]
Date : 23/5/24
Contact Number : 9072522056

Customer Name : [Signature]
Date : 23/5/24
Contact Number : 9847952288
Designation : [Signature]
Hospital Seal : [Signature]




[Signature]
23/5/24
DR. V.S. Poonithura V.S.
Ophthalmology
GH, Alappuzha
Reg. No. 21940

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	GH ALAPPUZHA
3	Name of Equipment with Make, Model and Serial Number	AUTOMATIC FIELD ANALYZER MAKE:- OPTOPOL MODEL:- PTS 1000 SN:- 327/K
4	Equipment ID & Barcode	110772 & 0412702
5	Date of purchase / Year of manufacture /Installation Date	16/03/2012
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	13/05/2024
9	Action taken	Checked the machine and found that CPU board is defective Enquired the OEM for Spare
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	Not Recommended For Repair
12	Cost of spares (specify parts and cost)	NA


13	Asset Value	RS- 670000/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service Report And OEM End Of Life Letter Attached
16	Reasons for recommending the equipment as BER	Checked the machine and found that CPU board is Defective. Equipment was installed on 16/03/2012 and aged up to 12 years and 2 months. OEM declared end of life in this machine, so we are recommending the equipment for condemnation as per the tender clause 5.3.14.2
17	Name & Signature of CYRIX Authority	MIDHUN RAJ R 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Recommended for BER


 23/05/24
 JYOTHISH THOMAS
 Consultant (Biomedical Engineering)
 NHM ALAPPUZHA
 Signature of JC BM (NHM)



Date

Seal

Sandhya R
 23/5/24
 Signature of ~~EXISTING~~
 Superintendent / Medical Officer (SC)
 GENERAL HOSPITAL
 ALAPPUZHA

Registered Office :
4/425 A, Sharma Ind. Estate, Walibhat Road,
Goregaon (East), Mumbai - 400 063.
Tel. : +91 22 26862626 / 2828 / 2929
Fax : +91 22 2685 3535
CIN :- U33100MH2003FTC139877
E-Mail :- info@myhealthskape.com
website :- www.myhealthskape.com



Dated: 20th May 2024, Mumbai

Information letter

This is to certify that because of the age of the devices and lack of spare parts for repairs, the PTS 1000 S/N 327/K is no longer supported by the producer Optopol Technology Sp. Hence, we, My Healthskape Medicals Pvt Ltd, as an authorized distributor in India, wouldn't be able to provide service support for the said machine.

Yours sincerely,

Authorized signatory



STOCK REGISTER

Name **Perimeter (OPTOPOL)**

Date	Received from or issued to	Inv. No or Issued	Rate		Receipts	Issued	Balance	Remarks
			Rs	p				
16/3/2012	Received from store	Value 703500/-			1		1	
	<p>[Major Equipment Register Vol III B page no 175 (store)] Supplied by Deepak Enterprises New Delhi Model - PTS 1000 NPCB Serial no - 327/12 Order no - 38/2012/10 dtd 13/2/2012 warranty - 16/3/2012 to 15/3/15</p>							
	<p>16/3/12 Automated Field Analyser 16/3/12 (Perimeter) + 1KVA UPS HF A3 Model 860 220V VNA SBM-TBL (Motorised table Total lens set HF Laser 800 m 200 DM wireless printer issued, in OP Value - Rs: 31,30,000/- Major Equipment Vol IV Page no: 328 E.P. in use.</p>							
					1		2	
					1			



SUPERINTENDENT
GENERAL HOSPITAL
ALAPPUZHA