



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 205854

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>P.H.C</u></p> <p>Address <u>Amachal</u> <u>Thiruvananthapuram</u></p> <p>Ph : <u>8078313828</u></p>	<p>Call Registration Date : <u>14/5/2024</u></p> <p>Caller ID : <u>111007</u></p> <p>Date of Visit : <u>15/5/24</u></p> <p>Asset No. : <u>0140472</u></p> <p>EQPT Name : <u>Biochemistry analyser</u></p> <p>Manufacture <u>Roboruk</u> Model : <u>prest touch</u></p> <p>S. No. <u>ATO920815R3K</u> Dept. <u>Laboratory</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not working.

Action Taken : Checked the machine and found that primary board, sensor board and keypad = complaint. Need to replace these spares for further checking.

Completed Date : 15/5/24 Time : 12:00pm Spare Required

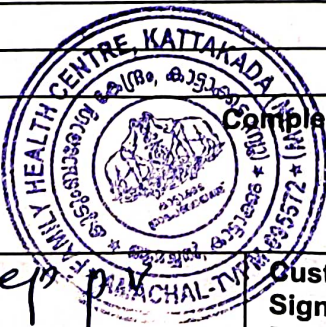
Spare Replaced Requested

No.	Description	Qty.	Part Number	PR Number
1.	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
2.				
3.				

Cyrrix Engineer	Date	Start Time	End Time
<u>Karyep-pv</u>	<u>15/5/24</u>	<u>9:30am</u>	<u>12:00pm</u>

Customer Remark Completed Pending

<p>Service Engineer Name : <u>Karyep-pv</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>15/5/24</u></p> <p>Contact Number : <u>7593847134</u></p>	<p>Customer Name : <u>SALINI</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>15/5/24</u></p> <p>Contact Number : <u>8078313828</u></p> <p>Designation : <u>Lab Technician Grade I</u></p> <p>Hospital Seal :</p>
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Karyep-pv
Medical Officer
Family Health Centre (FHC)
Kattakada (New), Amachal,
Thiruvananthapuram-695572

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	PHC AMACHAL
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : Biochemistry Analyser Make : Robonik Model: Priestest Touch SI : AT0920815RBK
4	Equipment ID/ Barcode	111007 / 0140472
5	Date of purchase/ Year of manufacture/Installation Date	13/11/2015
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of Purchase	No AMC/CMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	14/05/2024
9	Action taken	Checked and found Primary board defective, Need to replace the board for further checking.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	Not recommending for Repair.
12	Cost of spares (specify parts and cost)	Not Available

13	Asset Value	Rs . 64760/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report with EOL letter from OEM attached.
16	Reasons for recommending the equipment as BER	Checked and found Primary board defective. Enquired the spares with OEM. OEM declared End Of Life for the Model. The equipment was installed on 13/11/2015 and covered upto 8+ years. Since OEM declared End of life, As per the tender clause 5.3.14.2 recommending the unit for condemnation.
17	Name & Signature of CYRIX Authority	KASYEP PV

*Not mandatory


#Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

EOL verified which is received from institution.

MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram


27-5-2024

Signature of JC BM (NHM)

Date: 3/6/24





Signature of
Superintendent/Medical Officer (i/c)
Medical Officer
Family Health Centre (FHC)
Kattakada (New), Amachal,
Thiruvananthapuram-695672

Date : 22nd May 2024

Dear Valued Customer,


Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having Serial No. **AT0920815RBK**.

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having Serial No. **AT0920815RBK** as **End of Life (EOL) Notified**. (During from installation is 09 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**



Authorised Signatory



Medical Officer
Family Health Centre (FHC)
Kattakada (New), Amachal.
Thiruvananthapuram-695572

ROBONIC SEMI AUTO ANALYSER

Date	Received from	Quantity received	Exp (hrs)
13/11/15	KMSCL	1	6
	Cytix Barzoda → (80011-89061525) 0.140472		

Kavya Srinivas



Medical Officer
Family Health Centre (FHC)
Kattakada (New), Amachal.
Thiruvananthapuram - 695572

RIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)
TOLL FREE NO: 1800 - 425-766
 BAR CODE - (8004-890615225) 0140472

Product
pritest TOUCH
 Model AT0B20B15RBK
 SN

Contrast Knob



Kanysm
 Medical Officer
 Family Health Centre (FHC)
 Kattakada (New), Amachal,
 Tuvananthapuram-685572