


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	KANNUR
2	Name of Hospital	THQH PAYYANNUR
3	Name of Equipment with Make, Model and Serial Number	X RAY MACHINE Make: BPL Model: INTELIX SN: 1012162
4	Equipment ID/ Barcode	1320835 #91669
5	Date of purchase/ Year of manufacture/Installation Date	18-12-2019
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of Purchase	No AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	Toll free 19-01-2024
9	Action taken	Checked the machine and found that Machine is not switching ON, found problem with power supply board and Tube. Enquired OEM for quotation
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	No recommendations
12	Cost of spares (specify parts and cost)	N/A

13	Asset Value	253451/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	N/A
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service report & OEM End of life letter attached
16	Reasons for recommending the equipment as BER	Checked the machine and found that Machine is not switching ON, found problem with power supply board and Tube. enquired OEM for quotation. As per the stock book Equipment installed on 16-11-2010. But in software installation date is 08.12.2019, Machine is aged up to 13 years 4 Months, oem informed that this machine is obsolete model, end of life letter issued. As per tender clause 5.3.14.2 we recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	AVINASH T 

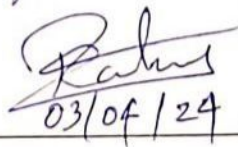
\*Not mandatory

#Based on the period of life and value as per the BER guidelines

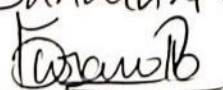
\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:


checked & identified that powersupply board, tube are failure Aged up to 13 years. As per OEM quotation machine service not possible. So recommended for BER as per BER protocol.


  
03/04/24

Signature of JC BM (NHM)  
CONSULTANT BIOMEDICAL  
NATIONAL HEALTH MISSION  
KANNUR - 670002

Sarath.PV  
  
Radiographer  
23.04.2024

Date:



  
Signature of  
Superintendent/Medical Officer (i/c)  
SUPERINTENDENT  
TALUK HOSPITAL  
PAYYANUR, KANNUR DT.



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. :** 189787

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report** 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility ..... THQH Payyannur.....</p> <p>Address ..... Kannur, Kerala.....</p> <p>Ph : ..... 9605756644.....</p>	<p>Call Registration Date : ..... 19-01-2024.....</p> <p>Caller ID : ..... 91669.....</p> <p>Date of Visit : ..... 20-01-2024.....</p> <p>Asset No. : ..... 1320835.....</p> <p>EQPT Name : ..... Xray Machine.....</p> <p>Manufacture BPH..... Model : Intelix.....</p> <p>S. No. 1012162..... Dept. Xray.....</p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** ..... Found machine is not switching ON.....

**Action Taken :** ..... Checked the machine and found that machine is not switching ON, found problem with power supply board and Tube. Enquired OEM for quotation.....

Completed  Date : 20-01-2024 Time : 12:00pm.. Spare Required

Spare Replaced  Requested

No.	Description	Qty.	Part Number	PR Number
1.	NA	NA	NA	NA
2.				
3.				

Cyrix Engineer	Date	Start Time	End Time
Nitheesh.P	20-01-2024	11:00AM	12:00PM

**Customer Remark** .....  Completed  Pending

<p><b>Service Engineer Name :</b> Nitheesh.P</p> <p><b>Signature :</b> </p> <p><b>Date :</b> 20-01-2024</p> <p><b>Contact Number :</b> 8301871531</p>	<p><b>Customer Name :</b> Sarath.P</p> <p><b>Signature :</b> </p> <p><b>Date :</b> 20/01/24</p> <p><b>Contact Number :</b> 9605756644</p> <p><b>Designation :</b> Radiographer</p> <p><b>Hospital Seal :</b></p>
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25/1/24  
 SUPERINTENDENT  
 TALUK HOSPITAL  
 PAYYANUR, KANNUR DT

28/03/2024

To,

CYRIX HEALTHCARE PVT LTD  
30/641B, POONITHURA  
KOCHI, KERALA-682038

Dear Sir,

Sub: condemnation of Portable machine (Beyond Repair)

This has specific reference to the repair inspection done by our engineer on Bpl Portable machine bearing serial number 1012162

The said equipment is more than 12 years old and the usage exploited from the unit is pretty good. As the machine is getting old, the Spare part of machine is Difficult to get and therefore the economical usage of the said equipment may not be viable.

Thanking you and assuring you of our best services at all time.



Bimalkumar PN  
Regional Service Manager  
BPL Medical Technologies Pvt. Ltd  
Cochin .  
Ph: 9947738333



*Happier Living Everyday*

# PARTS FOR X-RAY SYSTEM

Name of Article:

Voc. No.

Previous Ledger Folio: 325

Date	Particulars	Receipt	Issue	Balance	Initials	Batch no Exp date Price
14/10/09	Asst. No. SER 918650090 At 12/10-89 of WIPRO SE Health Care Pvt. Ltd. ERM Phone no. 0486-4029253/ 54/70/72 Fax- 0486 4029239					
	W9EL GRID 10:1	1		1		Rs 20,000/-
	HF ADV 32 KW BASIC SYSTEM	1		1		Rs 630,200/-
15/10/09	The above item is issued to x-ray dept for installation.		1+1			NET TAX TOTAL 650,050/- 26,260/- <u>676,260/-</u>
					NIL	
					Received <i>[Signature]</i> Sagil Kumar Radiologist	
16/11/10	Received on purchase order ERM/FG/425/10-11 dt 21.12.10 of BPL Ltd. Cochin Intelix 100 MA Mobile System & APR & SA Tube					Rs. 1,48,000/-
25/2/11	Cassette holder	4		4		
	Cassette Storage Box	1		1		
	Lead apron	2		2		
8.6.11.	Issued to x-ray dept.					
9.12.11	OT					
						Cassette holder 4 Cassette Box 1 Lead apron 2 Post box 1



*[Signature]*  
SUPERINTENDENT  
TALUK HOSPITAL  
PAYYANUR, KANNUR DT.

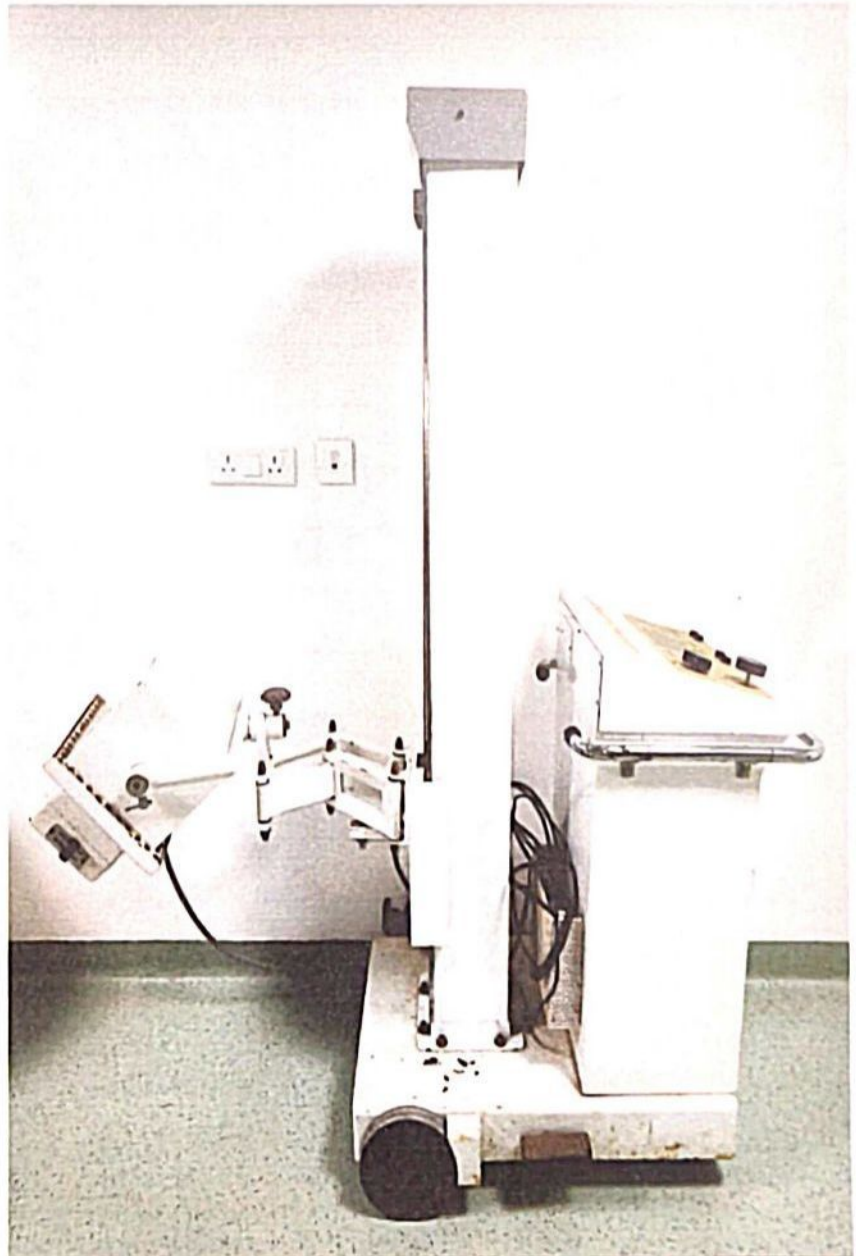
**CYRIX**<sup>TM</sup>  
HEALTHCARE PVT LTD

**BIOMEDICAL EQUIPMENT MAINTENANCE  
PROGRAMME (BEMP)**



**TOLL FREE NO: 1800 - 425-7669**

**BAR CODE - (8004-890615225)  
1320835**



*Handwritten signature*

**SUPERINTENDENT  
TALUK HOSPITAL  
PAYYANUR, KANNUR DT.**



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## Quotation - Intellix 100mA X Ray ,THQH Payyannur

10 messages

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**Aneesh P B** <mklse@cyrix.in>

Tue, Mar 5, 2024 at 1:43 PM

To: BPL Medical Equipment Service <biomedixservice@gmail.com>

Cc: sarangcyrix@gmail.com <sarangcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>

Dear Team,

Please share quote for Intellix 100Ma Spares installed in THQH payyannur,

1. Tubehead.
2. Control panel.

Equipment SN: 1012162

Kind Regards,  
Aneesh P B  
Deputy Manager - Service  
Ph: 9744827770

**Cyrix Healthcare Pvt Ltd | 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India**

**Ph: 9744555073 | M 9072522093 | W [www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)**

**KERALA || KARNATAKA || UTHAR PRADESH || TAMIL NADU || KUWAIT || KSA ||UAE**

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**Aneesh P B** <mklse@cyrix.in>

Mon, Mar 18, 2024 at 3:54 PM

To: BPL Medical Equipment Service <biomedixservice@gmail.com>

Cc: sarangcyrix@gmail.com <sarangcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>

Dear Team,

Pls share quotation asap.

Kind Regards,  
Aneesh P B  
Deputy Manager - Service  
Ph: 9744827770

**Cyrix Healthcare Pvt Ltd | 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India**

**Ph: 9744555073 | M 9072522093 | W [www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)**

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**From:** Aneesh P B

**Sent:** Tuesday, March 5, 2024 1:43:45 PM

**To:** BPL Medical Equipment Service <biomedixservice@gmail.com>

**Cc:** sarangcyrix@gmail.com <sarangcyrix@gmail.com>; Blesson Jose <zm2.klbemp@cyrix.in>

**Subject:** Quotation - Intellix 100mA X Ray ,THQH Payyannur

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**Aneesh P B** <mklse@cyrix.in>

Tue, Mar 26, 2024 at 3:26 PM

To: BPL Medical Equipment Service <biomedixservice@gmail.com>

Cc: sarangcyrix@gmail.com <sarangcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>

Dear Team,

Pls share quote asap.

Kind Regards,

Aneesh P B

Deputy Manager - Service

Ph: 9744827770

**Cyrix Healthcare Pvt Ltd | 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India**

**Ph: 9744555073 | M 9072522093 | W [www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)**

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**From:** Aneesh P B <[mklse@cyrix.in](mailto:mklse@cyrix.in)>

**Sent:** Monday, March 18, 2024 3:53:59 PM

**To:** BPL Medical Equipment Service <[biomedixservice@gmail.com](mailto:biomedixservice@gmail.com)>

**Cc:** [sarangcyrix@gmail.com](mailto:sarangcyrix@gmail.com) <[sarangcyrix@gmail.com](mailto:sarangcyrix@gmail.com)>; Blesson Jose <[zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in)>

**Subject:** Re: Quotation - Intellix 100mA X Ray ,THQH Payyannur

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**Aneesh P B** <[mklse@cyrix.in](mailto:mklse@cyrix.in)>

Wed, Mar 27, 2024 at 9:39 AM

To: BPL Medical Equipment Service <[biomedixservice@gmail.com](mailto:biomedixservice@gmail.com)>

Cc: [sarangcyrix@gmail.com](mailto:sarangcyrix@gmail.com) <[sarangcyrix@gmail.com](mailto:sarangcyrix@gmail.com)>, Blesson Jose <[zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in)>, Project Manager KLBEMP <[pm.bempkl@cyrix.in](mailto:pm.bempkl@cyrix.in)>, [customercare@bpl.in](mailto:customercare@bpl.in) <[customercare@bpl.in](mailto:customercare@bpl.in)>, [m.ratheesh@bpl.in](mailto:m.ratheesh@bpl.in) <[m.ratheesh@bpl.in](mailto:m.ratheesh@bpl.in)>

Dear Team,

Reminder.

Pls share quote asap.

Kind Regards,

Aneesh P B

Deputy Manager - Service

Ph: 9744827770

**Cyrix Healthcare Pvt Ltd | 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India**

**Ph: 9744555073 | M 9072522093 | W [www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)**

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**From:** Aneesh P B <[mklse@cyrix.in](mailto:mklse@cyrix.in)>

**Sent:** Tuesday, March 26, 2024 3:26:03 PM

**To:** BPL Medical Equipment Service <[biomedixservice@gmail.com](mailto:biomedixservice@gmail.com)>

**Cc:** [sarangcyrix@gmail.com](mailto:sarangcyrix@gmail.com) <[sarangcyrix@gmail.com](mailto:sarangcyrix@gmail.com)>; Blesson Jose <[zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in)>; Project Manager KLBEMP <[pm.bempkl@cyrix.in](mailto:pm.bempkl@cyrix.in)>

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**Customer Care** <[customercare@bpl.in](mailto:customercare@bpl.in)>

Wed, Mar 27, 2024 at 9:48 AM

To: Aneesh P B <[mklse@cyrix.in](mailto:mklse@cyrix.in)>, BPL Medical Equipment Service <[biomedixservice@gmail.com](mailto:biomedixservice@gmail.com)>

Cc: [sarangcyrix@gmail.com](mailto:sarangcyrix@gmail.com) <[sarangcyrix@gmail.com](mailto:sarangcyrix@gmail.com)>, Blesson Jose <[zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in)>, Project Manager KLBEMP <[pm.bempkl@cyrix.in](mailto:pm.bempkl@cyrix.in)>, [m.ratheesh@bpl.in](mailto:m.ratheesh@bpl.in) <[m.ratheesh@bpl.in](mailto:m.ratheesh@bpl.in)>



Dear Sir,

Greetings of the day from BPL.

Thank you for reaching out to us.

Customer Name and Contact Number.

Address and PIN Code

Email id

Our team will connect with you requesting you to share the above mention details.

Regards

Aina K.

BPL Support

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**From:** Aneesh P B <[mklse@cyrix.in](mailto:mklse@cyrix.in)>

**Sent:** Wednesday, March 27, 2024 9:39 AM

**To:** BPL Medical Equipment Service <[biomedixservice@gmail.com](mailto:biomedixservice@gmail.com)>

**Cc:** [sarangcyrix@gmail.com](mailto:sarangcyrix@gmail.com) <[sarangcyrix@gmail.com](mailto:sarangcyrix@gmail.com)>; Blesson Jose <[zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in)>; Project Manager KLBEMP <[pm.bempkl@cyrix.in](mailto:pm.bempkl@cyrix.in)>; Customer Care <[customercare@bpl.in](mailto:customercare@bpl.in)>; [m.ratheesh@bpl.in](mailto:m.ratheesh@bpl.in) <[m.ratheesh@bpl.in](mailto:m.ratheesh@bpl.in)>

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**Sarang KM** <[sarangcyrix@gmail.com](mailto:sarangcyrix@gmail.com)>

Thu, Mar 28, 2024 at 12:26 PM

To: Customer Care <[customercare@bpl.in](mailto:customercare@bpl.in)>

Cc: Aneesh P B <[mklse@cyrix.in](mailto:mklse@cyrix.in)>, BPL Medical Equipment Service <[biomedixservice@gmail.com](mailto:biomedixservice@gmail.com)>, Blesson Jose <[zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in)>, Project Manager KLBEMP <[pm.bempkl@cyrix.in](mailto:pm.bempkl@cyrix.in)>, [m.ratheesh@bpl.in](mailto:m.ratheesh@bpl.in) <[m.ratheesh@bpl.in](mailto:m.ratheesh@bpl.in)>

Dear Sir/Madam,

Customer Name: THQH PAYYANUR

Contact Number: +91 7593847150

Address :

THQH PAYYANUR

Payyanur, Kannur

Kerala

Pin: 670307

Email id : [sarangcyrix@gmail.com](mailto:sarangcyrix@gmail.com)

[Quoted text hidden]

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Thanks & Regards

Sarang.k.m

Divisional Incharge|North Zone

Bemp-Kerala

Mobile : +91 7593847150

Email : [sarangcyrix@gmail.com](mailto:sarangcyrix@gmail.com)

CYRIX HEALTHCARE (P) LTD

30/641B | Petta | Punithura | Kochi | Kerala- 682038

[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)



Save Environment, Please do not print this e-mail unless it's essential

Thu, Mar 28, 2024 at 12:52 PM

**Ratheesh** <m.ratheesh@bpl.in>

To: Sarang KM <sarangcyrix@gmail.com>, Customer Care <customercare@bpl.in>

Cc: Aneesh P B <mklse@cyrix.in>, BPL Medical Equipment Service <biomedixservice@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Akhil.narayanan <Akhil.narayanan@bpl.in>, PN.Bimalkumar <pn.bimalkumar@bpl.in>

Dear sarang,

We will share the letter today ,

Akhil/bimal, please do needful .

Regards,

**Ratheesh m**

Zonal Service Manager

Ph: + 91-9846762887 | Email: m.ratheesh@bpl.in

Ph: +91-484 2558418,4014406 Toll Free: 1800-425-2355

**BPL Medical Technologies Pvt. Ltd.**

No.36-227A&227A-1,milma dairy-methanam road,

Koonamthai,edappally north PO Cochin 682024.

**BPL** Medical  
Technologies



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Thu, Mar 28, 2024 at 1:46 PM

**Customer Care** <customercare@bpl.in>

To: Sarang KM <sarangcyrix@gmail.com>

Dear Team,

Greetings of the day from BPL.

Thank you for reaching us.

Sincere apologies for the inconvenience cause to you.

As your request has already been forwarded to the team we request you to wait our team will connect with you as soon as possible.

Looking forward for your continued trust and valued relationship with Reliance

Regards,  
Seema M.

BPL Support

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**From:** Sarang KM <[sarangcyrix@gmail.com](mailto:sarangcyrix@gmail.com)>

**Sent:** Thursday, March 28, 2024 12:26 PM

**To:** Customer Care <[customercare@bpl.in](mailto:customercare@bpl.in)>

**Cc:** Aneesh P B <[mklse@cyrix.in](mailto:mklse@cyrix.in)>; BPL Medical Equipment Service <[biomedixservice@gmail.com](mailto:biomedixservice@gmail.com)>; Blesson Jose <[zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in)>; Project Manager KLBEMP <[pm.bempkl@cyrix.in](mailto:pm.bempkl@cyrix.in)>; [m.ratheesh@bpl.in](mailto:m.ratheesh@bpl.in) <[m.ratheesh@bpl.in](mailto:m.ratheesh@bpl.in)>

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**Akhil.narayanan** <[Akhil.narayanan@bpl.in](mailto:Akhil.narayanan@bpl.in)>

Thu, Mar 28, 2024 at 2:21 PM

Reply-to: [Akhil.narayanan@bpl.in](mailto:Akhil.narayanan@bpl.in)

To: Sarang KM <[sarangcyrix@gmail.com](mailto:sarangcyrix@gmail.com)>

Cc: Aneesh P B <[mklse@cyrix.in](mailto:mklse@cyrix.in)>, BPL Medical Equipment Service <[biomedixservice@gmail.com](mailto:biomedixservice@gmail.com)>, Blesson Jose <[zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in)>, Project Manager KLBEMP <[pm.bempkl@cyrix.in](mailto:pm.bempkl@cyrix.in)>, PN.Bimalkumar <[pn.bimalkumar@bpl.in](mailto:pn.bimalkumar@bpl.in)>, [m.ratheesh@bpl.in](mailto:m.ratheesh@bpl.in)

Dear Sarang,

Kindly find attached the letter

[Quoted text hidden]

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**Aneesh P B** <[mklse@cyrix.in](mailto:mklse@cyrix.in)>

Thu, Mar 28, 2024 at 2:28 PM

To: [Akhil.narayanan@bpl.in](mailto:Akhil.narayanan@bpl.in) <[Akhil.narayanan@bpl.in](mailto:Akhil.narayanan@bpl.in)>, Sarang KM <[sarangcyrix@gmail.com](mailto:sarangcyrix@gmail.com)>

Cc: BPL Medical Equipment Service <[biomedixservice@gmail.com](mailto:biomedixservice@gmail.com)>, Blesson Jose <[zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in)>, Project Manager KLBEMP <[pm.bempkl@cyrix.in](mailto:pm.bempkl@cyrix.in)>, PN.Bimalkumar <[pn.bimalkumar@bpl.in](mailto:pn.bimalkumar@bpl.in)>, [m.ratheesh@bpl.in](mailto:m.ratheesh@bpl.in) <[m.ratheesh@bpl.in](mailto:m.ratheesh@bpl.in)>

Dear Akhil,

Noted with thanks.

Kind Regards,

Aneesh P B

Deputy Manager - Service

Ph: 9744827770

**Cyrix Healthcare Pvt Ltd | 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India**

**Ph: 9744555073 | M 9072522093 | W [www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)**

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**From:** Akhil.narayanan <[Akhil.narayanan@bpl.in](mailto:Akhil.narayanan@bpl.in)>

**Sent:** Thursday, March 28, 2024 2:21:33 PM

**To:** 'Sarang KM' <[sarangcyrix@gmail.com](mailto:sarangcyrix@gmail.com)>

**Cc:** Aneesh P B <[mklse@cyrix.in](mailto:mklse@cyrix.in)>; 'BPL Medical Equipment Service' <[biomedixservice@gmail.com](mailto:biomedixservice@gmail.com)>; Blesson Jose <[zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in)>; Project Manager KLBEMP <[pm.bempkl@cyrix.in](mailto:pm.bempkl@cyrix.in)>; 'PN.Bimalkumar' <[pn.bimalkumar@bpl.in](mailto:pn.bimalkumar@bpl.in)>; [m.ratheesh@bpl.in](mailto:m.ratheesh@bpl.in) <[m.ratheesh@bpl.in](mailto:m.ratheesh@bpl.in)>

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