

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KASARGOD
2	Name of Hospital	DH KANHANGAD
3	Name of Equipment with Make, Model and Serial Number	DEFIBRILLATOR MAKE: PHILIPS MODEL: HEARTSTART XL S/N: US00591118
4	Equipment ID & Barcode	#105735- 1410471
5	Date of purchase / Year of manufacture /Installation Date	06-05-2011
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	10-04-2024 (Toll free)
9	Action taken	Checked the machine, found problem with main board. Need to replace main board for further checking.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	No Recommendation
12	Cost of spares (specify parts and cost)	N/A

13	Asset Value	177000
14	* Percentage value of the cost of spares with respect to Cost of Purchase / Asset Value	N/A
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report and OEM letter attached.
16	Reasons for recommending the equipment as BER	Checked the machine, found main board defective. The machine installed on 06/05/2011 and aged up to 12 years and 11 months. As per OEM report, heartstart XL is an obsolete model and spares are not available. So we recommended the equipment for condemnation as per tender clause 5.3.14.2.
17	Name & Signature of CYRIX Authority	ABHINAV O <i>Abhinav O</i>

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:
 Checked the machine and found main board defective. Equipment installed on 6/5/2011. As per OEM, they declared this model (Heartstart XL) as an end of support device and spares & services are not available for this model. OEM letter and cyrix service report attached. So recommending the equipment for BER.

Abhinav O
 Jr. Consultant (Biomedical) NHM
 Biomedical Engineering
 Arogyakeralam (NHM)
 Kasaragod at Kanhangad

Date 27-4-24

Seal

Abhinav O
 Signature of Superintendent / Medical Officer (i/c)

കാസറഗോഡ് ജില്ലാ ആരോഗ്യ കമ്മീഷണറുടെ കാര്യാലയം



കാസറഗോഡ് ജില്ലാ ആരോഗ്യ കമ്മീഷണറുടെ കാര്യാലയം



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 198863

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>District Hospital</u></p> <p>Address <u>Kannangad</u> <u>Kasaragod</u></p> <p>Ph : <u>9846463074</u></p>	<p>Call Registration Date : <u>10.04.2024</u></p> <p>Caller ID : <u>105735</u></p> <p>Date of Visit : <u>11.04.2024</u></p> <p>Asset No. : <u>1410471</u></p> <p>EQPT Name : <u>Defibrillator</u></p> <p>Manufacture <u>Philips</u> Model : <u>Heartstart</u></p> <p>S. No. <u>US0059118</u> Dept. <u>OT</u></p>
--	--

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Shock not delivering, display getting off while delivering shock.

Action Taken : Checked the machine and found problem with machine mainboard. Need to replace the mainboard for further checking of the equipment.

Completed Date : 11.04.24 Time : 5:10pm Spare Required

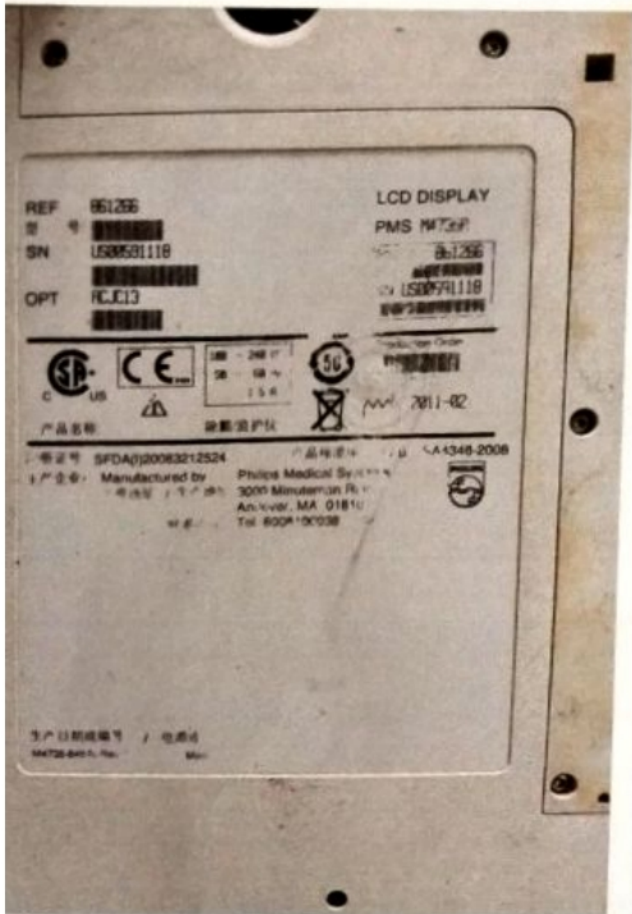
Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrux Engineer	Date	Start Time	End Time
<u>Abhinav. O</u>	<u>11.04.24</u>	<u>4.00pm</u>	<u>5.10pm</u>

Customer Remark Completed Pending

<p>Service Engineer Name : <u>Abhinav. O</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>11.04.2024</u></p> <p>Contact Number : <u>8943892989</u></p>	<p>Customer Name : <u>Cheng...</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>11/4/24</u></p> <p>Contact Number : <u>9846463074</u></p> <p>Designation : <u>Ncg officer</u></p> <p>Hospital Seal : <u>[Seal]</u></p>
--	--



[Handwritten Signature]
 സൂപ്പർ
 മിസ്റ്റർ സുരേഷ്
 കാഞ്ഞങ്ങാട്
 അസസ്റ്റന്റ് മിസ്റ്റർ
 19

Date: 04.09.2017

"TO WHOM SO EVER IT MAY CONCERN"

Dear Sir

As a valued Philips customer, we trust you have been satisfied with the service You have been receiving from us. The Product life cycle evolution limit our ability to continue service support beyond a certain period due to rapid advances in Technology.

Kindly note that we will not be in position to support below mentioned products after declared date because of end of life of product & non availability of spare parts.

Product Description	Model No.	End of Support Date
OBTV- SW.Rev.G	865342, 865343, 865345, 865344	31st December, 2018
Smart Hopping Sync Unit	862114	31st December, 2018
12 port POE	862152	31st December, 2018
MX4J Smart-hopping 2.4 GHz	866164	31st December,2018
Heartstart XL Defibrillator	M4735A	31st December,2018
Esprit Ventilator	V1000	31st December,2018
PIIC iX (Rev. A.XX)	866023/ 866025	31st December,2018
AED FR2/FR2+	M3840A, M3841A, M3860A, M3861A	31st December, 2018


We value our relationship with you and we stand committed to protect your investments. Our sales team will be glad to work with you towards purchase of a suitable replacement.

Please feel free to contact us for any further assistance.

Assuring you of our continued support.

Thanking you of your continued support.

Thanking you,
Sincerely yours



Sanjeev Sharma
Regional Manager- Customer Support
Philips Healthcare

Philips India Limited
CIN No : U31902WB1930PLC006663
9th Floor, DLF 9-B, DLF Cyber City, DLF Phase-3, Gurugram - 122002, India
Tel : +91 124 4606000 Fax : +91 124 4606666 www.philips.com

Registered Office:
3rd Floor, Tower A, DLF IT Park, 08 Block AF, Major Arterial Road
New Town (Rajarhat), Kolkata - 700156, West Bengal, India

STOCK BOOK OF

Name of article CARDIAC MONITOR & DEFIBRILLATOR

Date	No. and date of voucher or invoice	From whom received or to whom issued	Receipt	Issued	Balance after each transaction	Initials of receiver	Remarks
		Brought forward	21				
		BF from vol-3.					155000
		NHCV ROR 23-1-98 -1					
		3-4-03-1			2	SR	110001
6/5/11	Invoice No. 58				3		1,82,000
12/5/11		Defibrillate Cardiac monitor.	1				
		(From from pages: 116-)					
		Warranty card & store Supt			17/11/2011		Recd the Warranty Card 30.12.11
9/1/2012		Article is unworkable					
		article Rights					
		Page No. 9		1	2		Lab 76
		Goods issued as per invoice: Co. 2732/2013 Supt. DHKGD dt. 5/11/2013					
5/1/18		Rd. from the store	1/10		3		Lab
		Rs. 1,94,040					
		Put in use			3		
1/1/19		13 out to MSR Vol-V page no		3	nil		
			35				



Handwritten signature in green ink.

CO-ORDINATOR
 1000 ...
 ...

Carried over