


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KOZHIKODE
2	Name of Hospital	UPHC KANNANCHERI
3	Name of Equipment with Make, Model and Serial Number	Equipment : Semi Auto Biochemistry Analyzer Make: Robonik Model: Prietest Touch SN:AT0690715RBK
4	Equipment ID & Barcode	110232 & 1142023
5	Date of purchase / Year of manufacture /Installation Date	08-01-2015 (Actual installation date is 23-07-2015,stock book attached for reference)
6	Warranty details (Yes/No)	NO Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	09-05-2024
9	Action taken	Checked and found found Primary board defective. Enquired spares with OEM
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair
12	Cost of spares (specify parts and cost)	NA

13	Asset Value	64760/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report attached and vendor EOL Letter attached
16	Reasons for recommending the equipment as BER	Checked and found Primary board defective. In software installation date is 08-01-2015 , As per the stock book machine is installed on 23-07-2015 Equipment out lived 8 years 10 month. Spare not available and oem issued EOL Letter . criteria for RBER met, As per tender clause 5.3.14.2 we recommending the equipment for condemnation
17	Name & Signature of CYRIX Authority	JINEESH PP 

*Not mandatory

#Based on the period of life and value as per the BER guidelines

* Attach Photograph

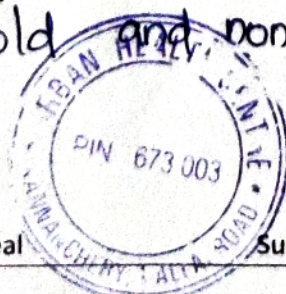
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

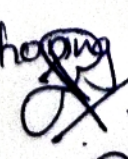
Checked & found that primary board defective. Machine installed on 08/1/2015. Spare not available and OEM issued End of life letters. So recommended for condemnation

Signature of JC BM (NHM)

Consultant Bio Medical Engineer
National Health Mission
Kozhikode

Recommending for condemnation as it is around 9 yrs old and non functioning at present.



Signature of  Dr. Juvana NP
Medical Officer
Urban Health Centre, Kannanchery
Kozhikode - 673 003

Date 30/05/24

Seal

Superintendent / Medical Officer (i/c)



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 173244

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>UPHC KANNANCHERI</u></p> <p>Address <u>Kozhikode</u></p> <p>Ph : <u>0495 2321499</u></p>	<p>Call Registration Date : <u>09/05/2024</u></p> <p>Caller ID : <u>110232</u></p> <p>Date of Visit : <u>10/05/2024</u></p> <p>Asset No. : <u>1142023</u></p> <p>EQPT Name : <u>Semi Auto Biochemistry Analyser</u></p> <p>Manufacture <u>Robonik</u> Model : <u>prietestonh</u></p> <p>S. No. <u>AT0690715</u> ^{RBK} Dept. <u>Laboratory</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Blue display.

Action Taken : checked and found that primary board defective. Need to replace primary board (mainboard) for further checking

Completed Date : 10/5/2024 Time : 12:30 PM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Jineesh PP</u>	<u>10/5/2024</u>	<u>10 AM</u>	<u>12:30 PM</u>

Customer Remark Completed Pending

Authorized Officer
Urban Health Centre, Kannanchery
Kozhikode 673003

<p>Service Engineer Name : <u>JINEESH PP</u></p> <p>Signature : <u>[Signature]</u> Sr. BME</p> <p>Date : <u>10/05/2024</u></p> <p>Contact Number : <u>8943527662</u></p>	<p>Customer Name : <u>GIEETHU VENUGOPAL P</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>10/5/2024</u></p> <p>Contact Number : <u>9847838554</u></p> <p>Designation : <u>Lab Technician</u></p> <p>Hospital Seal :</p>
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Date : 14th May 2024

Dear Valued Customer,


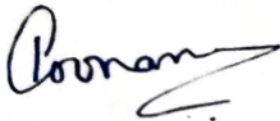
Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0690715RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0690715RBK** as **End of Life (EOL) Notified.** (During from installation is 09 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**



Authorised Signatory



**Required Spare Quotation - 1142023-110232-Semi automatic biochemistry analyzer-UPHC
KANNANCHERI, KOZHICODE**

4 messages

Jineesh P P <jineeshcyrix@gmail.com>

Thu, May 16, 2024 at 12:07 PM

To: service Robonik <service@robonikindia.com>

Cc: sales@robonikindia.com, vijay service <vijay.service@robonikindia.com>, Sarang KM <sarangcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>, Akhilesh P <akhileshcyrix@gmail.com>, BME Kozhikode <bmekkd1@gmail.com>

Dear Sir

Please share price and spare availability of Primary board (main board)

Semi automatic biochemistry analyzer

Make : Robonik India Pvt.Ltd.

Model: Prietest Touch

SN: AT0690715RBK

Thanks & Regards,

Jineesh PP

District Incharge - Kozhikode

Mob-7593847163

jineeshcyrix@gmail.com

www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

Thanks & Regards,

Jineesh PP

District Incharge - Kozhikode

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KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

Jineesh P P <jineeshcyrix@gmail.com>

Sat, May 18, 2024 at 12:58 PM

To: service Robonik <service@robonikindia.com>

Cc: sales@robonikindia.com, vijay service <vijay.service@robonikindia.com>, Sarang KM <sarangcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>, Akhilesh P <akhileshcyrix@gmail.com>, BME Kozhikode <bmekkd1@gmail.com>

Dear Sir,

Please update the status

Thanks & Regards,

Jineesh PP

District Incharge - Kozhikode

Mob-7593847163

jineeshcyrix@gmail.com

www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

  Arun Robonik

12 May 2024

Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. Tap to learn more.

Hi 11:08 pm ✓✓

Required Spare Quotation
-1142023-110232-Semi automatic
biochemistry analyzer-UPHC KANNANCHERI,
KOZHIKODE

★ 11:16 pm ✓✓

Dear Sir

Please share price and spare availability of
Primary board (main board)

Semi automatic biochemistry analyzer
Make : Robonik India Pvt.Ltd.
Model: Prietest Touch
SN: AT0690715RBK

Thanks & Regards,

Jineesh PP
District Incharge - Kozhikode
Mob-7593847163
jineeshcyrix@gmail.com
www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

| 30/641 B | Pettah Jn | Poonithura | Cochin
-38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU ||
UTTAR PRADESH

★ 11:17 pm



Forwarded

 Message

←  Arun Robonik



Cyrix Healthcare Pvt Ltd

| 30/641 B | Pettah Jn | Poonithura | Cochin
-38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU ||
UTTAR PRADESH

★ 11:17 pm ✓✓

⇒ Forwarded



13 May 2024

Hi 5:32 pm ✓✓

14 May 2024

Yes 8:15 am

This instrument life is expired ★ 8:15 am

Will share end of life letter ★ 8:15 am

⇒ Forwarded



Date : 14th May 2024

Dear Valued Customer,

EOL Letter = Prietest Touch -
AT0690715RBK.pdf

1 page · 89 kB · PDF

★ 9:36 am

 Message



| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

[Quoted text hidden]

Tue, May 21, 2024 at 10:30 AM

Jineesh P P <jineeshcyrix@gmail.com>

To: service Robonik <service@robonikindia.com>

Cc: sales@robonikindia.com, vijay service <vijay.service@robonikindia.com>, Sarang KM <sarangcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>, Akhilesh P <akhileshcyrix@gmail.com>, BME Kozhikode <bmekkd1@gmail.com>

Dear Sir,

Reminder

[Quoted text hidden]

Thu, May 30, 2024 at 9:23 AM

Jineesh P P <jineeshcyrix@gmail.com>

To: service Robonik <service@robonikindia.com>

Cc: sales@robonikindia.com, vijay service <vijay.service@robonikindia.com>, Sarang KM <sarangcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>, Akhilesh P <akhileshcyrix@gmail.com>, BME Kozhikode <bmekkd1@gmail.com>, kmsclbmenorth1@gmail.com

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