


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KASARGOD
2	Name of Hospital	CHC MANJESWAR
3	Name of Equipment with Make, Model and Serial Number	SEMI AUTO BIOCHEMISTRY ANALYZER MAKE: ROBONIK MODEL: PRIETEST TOUCH S/N: AT0110115RBK
4	Equipment ID & Barcode	101819 & 1430346
5	Date of purchase / Year of manufacture /Installation Date	16-01-2016
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	18-03-2024 (Toll free)
9	Action taken	Checked and found the primary board defective. Need to replace primary board for further checking of the complaint.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	No recommendation.
12	Cost of spares (specify parts and cost)	N/A

13	Asset Value	64760
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	N/A
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND OEM LETTER ATTACHED
16	Reasons for recommending the equipment as BER	Checked and found primary board defective. Equipment installed on 16-01-2016 and aged up to 8 years 2 month, life span of the equipment used. As per OEM this model is obsolete, spare not available. So we recommending the unit for condemnation as per tender clause 5.3.14.2 .
17	Name & Signature of CYRIX Authority	AJITHBABU K 



*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Checked the machine and found Problem with Primary board. Equipment installed on 16/01/2016. AS per OEM this model (Prietest Touch) is notified as End of Life. ~~Recomming~~ Recommending the equipment for BER. cyrix service report and oem letter attached.


Signature of JC ^{29/1/24} Biomedical Engineering
Arogyakeralam (NHM)
Kasaraqod at Kanhangad

	
Date <u>29/1/24</u>	Signature of Superintendent / Medical Officer (i/c)
Seal	

MEDICAL OFFICER
BLOCK FAMILY HEALTH CENTRE
MANJESHYARAM

Date : 2nd April 2024

Dear Valued Customer,



Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0110115RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0110115RBK** as **End of Life (EOL) Notified.** (During from installation is 09 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**



Authorised Signatory



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 185973

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility <i>C.H.C. Manjeshwar</i>	Call Registration Date : <i>18/03/24</i>
Address <i>Manjeshwar</i>	Caller ID : <i>101819</i>
<i>Kasaragod</i>	Date of Visit : <i>20/03/24</i>
Ph : <i>9496627981</i>	Asset No. : <i>1430346</i>
	EQPT Name : <i>Semi auto biochemistry Analyzer</i>
	Manufacture <i>Roborik</i> Model : <i>Prietest Touch</i>
	S. No. <i>AT010115RBK</i> Dept. <i>Laboratory</i>

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : *Numeric letters in display*

Action Taken : *checked the machine and found problems with Primary board. Need to replace the primary board for further checking of equipment.*

Completed Date : *20/03/24* Time : *1:00pm* Spare Required

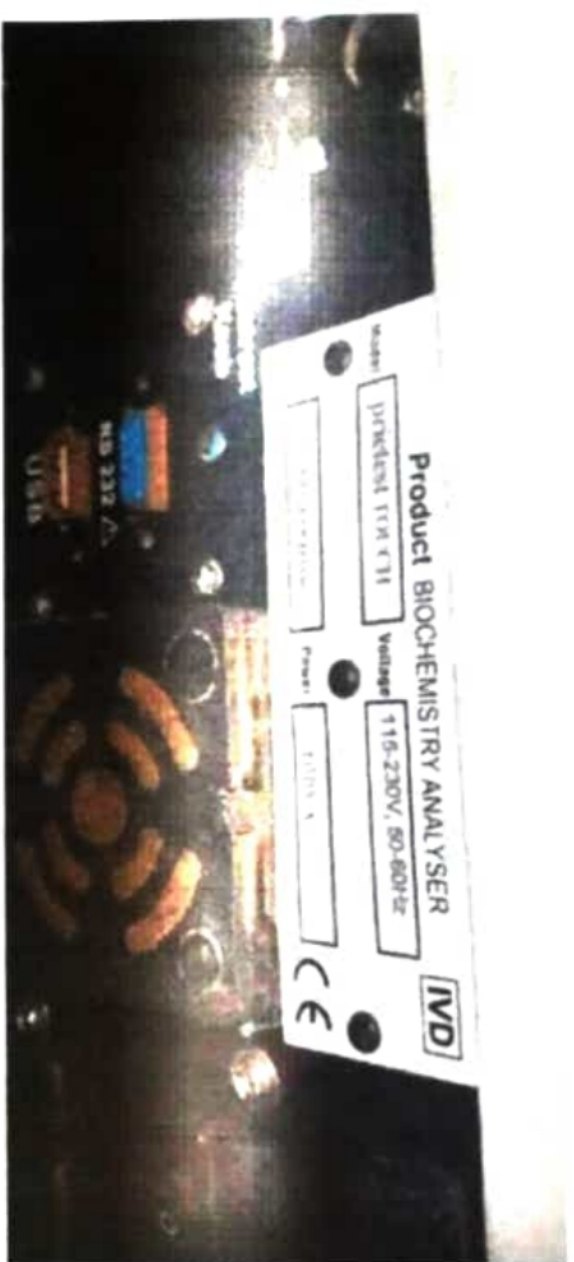
Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<i>Vishnu P</i>	<i>20/03/24</i>	<i>11:30 AM</i>	<i>1:00pm</i>

Customer Remark Completed Pending

Service Engineer Name : <i>Vishnu P</i>	Customer Name : <i>Manjeshwar</i>
Signature : <i>Vishnu P</i>	Signature : <i>[Signature]</i>
Date : <i>20-03-24</i>	Date : <i>20/03/24</i>
Contact Number : <i>9072011476</i>	Contact Number : <i>9496627981</i>
	Designation : <i>Lab Technician</i>
	Hospital Seal :



MANJESHWARI
CENTRE
MANJESHWARI

CHE MANJESHWARAM

9

Date

SEMI-BIOCHEMISTRY

Received Issued
ANALYSE

Balance 310.

Model : Robonic

Issue date : 16/01/16
Installed on : 16/01/16
Exp date : 15/01/19

11/01/22

Physically sound
(working condition)
(Robonic)

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[Handwritten signature]

MEDICAL OFFICER
BLOCK FAMILY HEALTH CENTRE
MANJESHWARAM