


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl No	Particulars	Details
1	Name of District	Wayanad
2	Name of Hospital	PHC Kappukunnu
3	Name of Equipment with Make, Model and Serial Number	Semi auto biochemistry analyzer Make- Robonic Model- Prietest touch Serial number-AT2261214RBK
4	Equipment ID/ Barcode	1250331 -Ticket 106505
5	Date of purchase/ Year of manufacture/Installation Date	20/06/2015
6	Warranty details (Yes/No)	NO
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	16/04/2024 -Toll free
9	Action taken	Checked and found blue display found problem with main board. Enquired OEM for main board
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	No recommendation
12	Cost of spares (specify parts and cost)	N/A

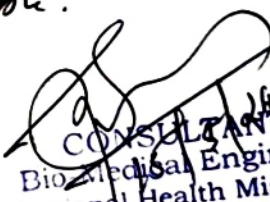
13	Asset Value	64760/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	N/A
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	EOL letter from OEM & Cyrix service report
16	Reasons for recommending the equipment as BER	Checked and found blue display found problem with main board. Equipment installed on 20/06/2015 aged up to 8 years and 11 months, OEM informed that this machine is obsolete model, spare parts are not available end of life letter issued. As per tender clause 5.3.14.2 we recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	NIYAS HADI AP 


*Not mandatory **#Based on the period of life and value as per the BER guidelines**


* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Display, main board defective. Machine is obsolete model. Spare not available.


 CONSULTANT
 Biomedical Engineer
 National Health Mission
 Signature of JG BM (NHM)
 Wayanad-673122




 Superintendent Medical Officer (i/c)
 കാലുകുന്ന്, പടിഞ്ഞാറത്തറ പി.ഒ.
 വയനാട്, പി.ൻ. 673 575



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 201927

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility : <u>PHC</u></p> <p>Address : <u>KAPPUKUNNU</u> <u>WANDANNOOR KUTTA</u></p> <p>Ph : <u>7510469177</u></p>	<p>Call Registration Date : <u>16/4/2024</u></p> <p>Caller ID : <u>106505</u></p> <p>Date of Visit : <u>17/4/2024</u></p> <p>Asset No. : <u>1250221</u></p> <p>EQPT Name : <u>SEMI-AUTOMATIC BIOCHEMISTRY</u></p> <p>Manufacture : <u>ROBONIK</u> Model : <u>PRICENT</u></p> <p>S. No. <u>AT.226.214.RR</u> Dept. <u>LTD</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not booting

Action Taken : Inspected the equipment. Found that the primary board faulty. Need to replace the primary board.

Completed Date : Time : Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1. <u>PRIMARY BOARD</u>	1		
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Dijukim</u>	<u>17/4/24</u>	<u>10:00</u>	<u>11:20</u>

Customer Remark Completed Pending

<p>Service Engineer Name : <u>[Signature]</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>17/4/2024</u></p> <p>Contact Number : <u>8086752545</u></p>	<p>Customer Name : <u>[Signature]</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>17/4/24</u></p> <p>Contact Number : <u>7510469177</u></p> <p>Designation : <u>Lab Technician</u></p> <p>Hospital Seal :</p>
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Date : 14th May 2024

Dear Valued Customer,

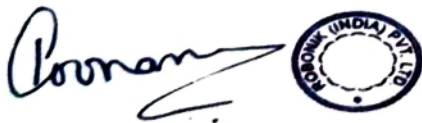
Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT2261214RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT2261214RBK** as **End of Life (EOL) Notified.** (During from installation is 10 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**



Authorised Signatory

24/5/24
മെഡിക്കൽ ഓഫീസർ
(പ്രാഥമിക ആരോഗ്യ കേന്ദ്രം)
കാപ്പുകുത്ത്, പടിഞ്ഞാറത്തറ പി.ഒ.
വയനാട്, പിൻ- 673 575
ROBONIK (INDIA) PVT. LTD.



Regarding availability of spare Primary board,Robonic Prietest touch sei auto biochemistry analyser at PHC Kppukunnu, Wayanad Kerala

2 messages

Thu, 18 Apr 2024 at 2:07 pm

Niyas Hadi AP <niyascyrix@gmail.com>
To: service@robonikindia.com, vijay.service@robonikindia.com
Cc: Blesson Jose <zm2.klbemp@cyrix.in>, Sarang KM <sarangcyrix@gmail.com>

Please check the availability of primary board for semi automatic biochemistry analyser Robonic prietest touch bearing serial number- AT0101209RBK
Hospital name-PHC Kappukunnu,wayanad,Kerala
Equipment -Semi auto biochemistry analyser
Barcode-1250331
Ticket-106505
Make-Robonic india
Model-Prietest touch
Serial number-**AT2261214RBK**

Thanks & regards

NIYAS HADI
District incharge
BEMP project
Wayanad
kerala
mob -7593847171

email -niyascyrix@gmail.com

www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

Mon, 22 Apr 2024 at 12:54 pm

Niyas Hadi AP <niyascyrix@gmail.com>
To: service@robonikindia.com, vijay.service@robonikindia.com
Cc: Blesson Jose <zm2.klbemp@cyrix.in>, Sarang KM <sarangcyrix@gmail.com>

Dear Sir
Please update availability

Thanks & regards

NIYAS HADI
District incharge
BEMP project
Wayanad
kerala
mob -7593847171

email -niyascyrix@gmail.com

www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India



മുദ്രിച്ച്
2024/04/22
മുദ്രിച്ച്
പ്രാഥമിക ആരോഗ്യ കേന്ദ്രം
കാഷുകുന്ന്, പടിഞ്ഞാറത്തറ പി.ഒ.
വയനാട്, പിൻ: 673 575

Name of Article: Semi Auto Analyser

Date:	FROM whom RVD or to whom ISS	REPT	Issue	Balance	Remarks
29.6.15	RVD FROM MO PHE KAPPA	1		1	mtd! Robonic
25.6.15	Request to Lab		1	NIL	A 12261214 RS: 67958/ [Page: mainsto 5]
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Name of Article :- REMI CLINICAL CENTRIFUGE-ZALN-17

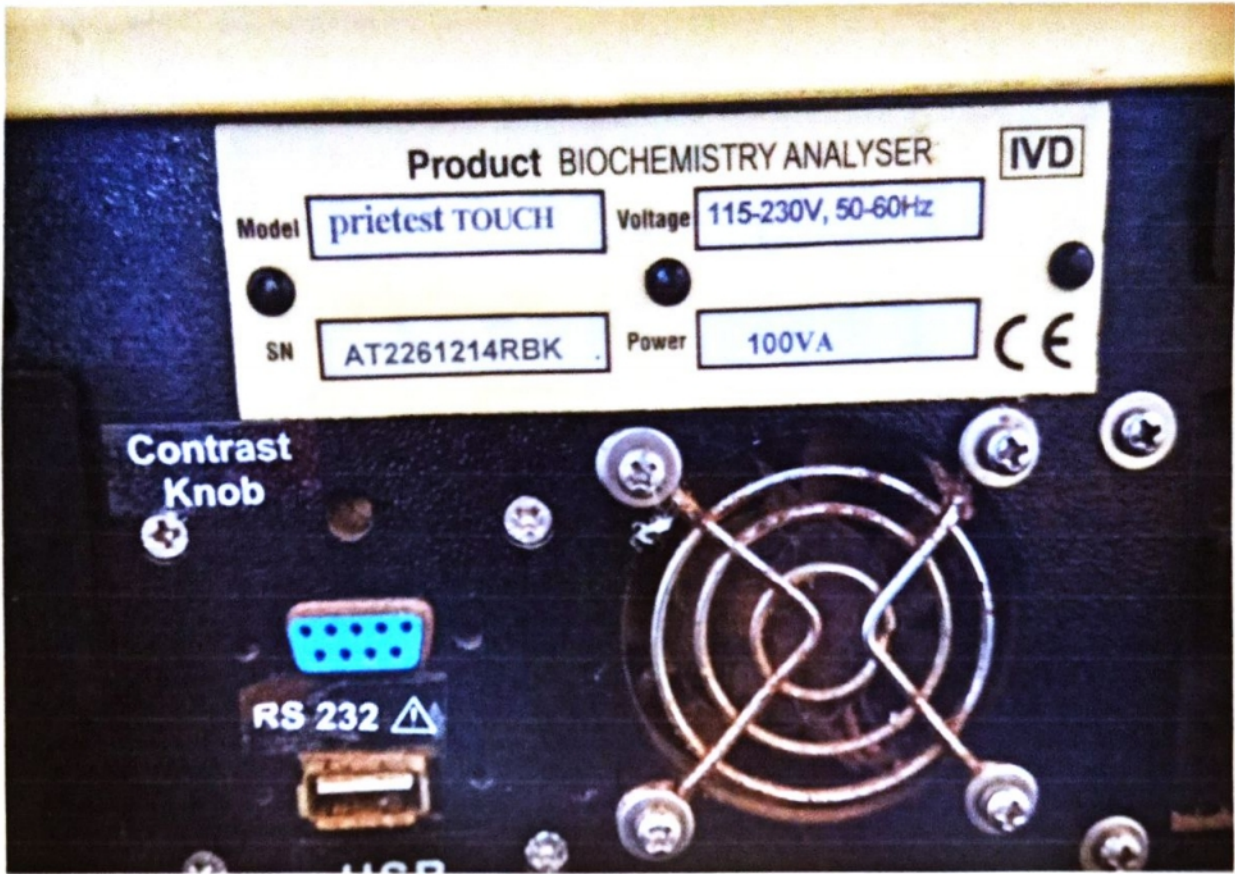
25.6.15	RVD FROM MO PHE KAPPA	1		1	mtd:- REMI Electro-techn with Kund
25.6.15	Issued to Lab		1	NIL	RS:- 5725 A [Page: mainstock 4]

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~~24/6/15~~
24/5/24

മെഡിക്കൽ സർവീസുകൾ
കേരള സർക്കാർ
ആരോഗ്യ വകുപ്പ്, പട്ടണപ്പള്ളി
തൃശ്ശൂർ, ജി.പി. 673 575



24/5/24

ബെഡിക്സ് ഓഫീസ്
 പ്രാഥമിക ആരോഗ്യ കേന്ദ്രം
 കാപ്പുകുന്ന്, പടിഞ്ഞാറന്തോ പി.ഒ.
 നന്മനാട്, പിൻ: 673 575