


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THRISSUR
2	Name of Hospital	GH THRISSUR
3	Name of Equipment with Make, Model and Serial Number	Infusion Pump Make : Aspen Model :JSB-1200 Sr.No- 130400935
4	Equipment ID & Barcode	#99291-0810486
5	Date of purchase / Year of manufacture /Installation Date	12-03-2013
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	03-03-2024
9	Action taken	Checked the machine and found main board and drop sensor are complaint. Need to replace the main board and drop sensor for further checking and spare enquired to oem.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending
12	Cost of spares (specify parts and cost)	N/A



13	Asset Value	24400/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	N/A
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report and oem EOL letter attached
16	Reasons for recommending the equipment as BER	Checked the machine and found main board and drop sensor complaint. Equipment installed on 12-03-2013 and aged up to 10 Years and 10 months. OEM informed that this machine is discontinued model and spare parts not available, oem letter issued. As per tender clause 5.3.14.2 we recommending the equipment for condemnation
17	Name & Signature of CYRIX Authority	BJO T Joy 


\*Not mandatory


#Based on the period of life and value as per the BER guidelines

\* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

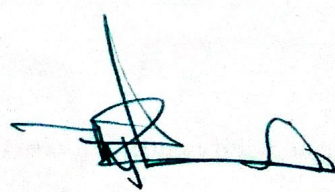
*Discontinued model.*






Signature of JC BM (NHM)





SUPERINTENDENT (Dy. DH) 

Superintendent / Medical Officer (i/c) Date



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. : 194810**

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility : <u>GH</u></p> <p>Address : <u>THRISSUR</u></p> <p>Ph : <u>9656996536</u></p>	<p>Call Registration Date : <u>3-3-2024</u></p> <p>Caller ID : <u>99291</u></p> <p>Date of Visit : <u>4-3-2024</u></p> <p>Asset No. : <u>0810486</u></p> <p>EQPT Name : <u>Infusion Pump</u></p> <p>Manufacture <u>Aspen</u> Model : <u>JSB1200</u></p> <p>S. No. <u>130400935</u> Dept. <u>MICU</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Drop Sensor error

**Action Taken :** checked the machine and found main board and drop sensor are complaint need to replace the main board and drop sensor for further checking and spare enquired to OEM.

Completed  Date : 4-3-24 Time : 1:30 pm Spare Required

Spare Replaced  Requested

No.	Description	Qty.	Part Number	PR Number
1.				
2.				
3.				

Cyrix Engineer	Date	Start Time	End Time
<u>Absil Tony</u>	<u>4-3-24</u>	<u>11:30 AM</u>	<u>1:30 PM</u>

**Customer Remark**  Completed  Pending

<p><b>Service Engineer Name :</b> <u>SUPERINTENDENT (Dy.DHS) GENERAL HOSPITAL THRISSUR - PIN: 680 001</u></p> <p><b>Signature :</b> </p> <p><b>Date :</b> <u>4-3-24</u></p> <p><b>Contact Number :</b> <u>9745328470</u></p>	<p><b>Customer Name :</b> <u>Sindhu Raghavan</u></p> <p><b>Signature :</b> </p> <p><b>Date :</b> <u>4/3/24</u></p> <p><b>Contact Number :</b> <u>9567169408</u></p> <p><b>Designation :</b> <u>SAIO</u></p> <p><b>Hospital Seal :</b></p>
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# Aspen Diagnostics Pvt. Ltd.

(Rapid Diagnostic Group Of Companies)



ISO 9001:2015  
CERTIFIED COMPANY

Sarang K. M.

Date : 09-03-2024

**Divisional Incharge**

Cyrix Healthcare (P) Ltd.  
30/641B, Betta, Punithura,  
Kochi, Kerala-682038

Dear sir,

**Subject:** Spares for Infusion Pump (Model:JSB1200).

**Ref:** mail date on 04.03.2024.

We are in receipt of your mail dated on 04.03.2024. Please note this model Infusion Pump (Model:JSB1200) has been discontinued by our Principal Company.

Hence, the parts are not available.

Thanks & Regards,

For Aspen Diagnostics Pvt. Ltd.

Rajaram Krishnamurthy  
National Service Manager



**REQUIRED DROP SENSOR FOR INFUSION PUMP ASPEN JBS 1200 @ GH THRISSUR**

9 messages

**Sarang KM** <sarangcyrix@gmail.com>

Mon, Mar 4, 2024 at 4:43 PM

To: pcare@rdgc.in, "Service.RDG" &lt;service@rdgc.in&gt;

Cc: BLESSEN JOSE &lt;zm2.klbemp@cyrix.in&gt;, "Rajaram.RDG" &lt;rajaram.k@rdgc.in&gt;, Purchase Cyrix &lt;purchasecyrix2@gmail.com&gt;, "Cyrix Purchase Mgr." &lt;purchasemgr@cyrix.in&gt;, Bijo T Joy &lt;bijocyrix@gmail.com&gt;

Dear sir,

There is a complaint reported from GH THRISSUR, THRISSUR. Regarding the complaint with Infusion Pump Aspen JSB1200. We required 3 nos drop sensors, please share the price and availability of drop sensors as soon as possible.

Details :

Facility Name sl no

GH THRISSUR - 13040114S

GH THRISSUR - 13040109S

GH THRISSUR -13040093S

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**Thanks & Regards****Sarang.k.m**

Divisional Incharge|North Zone

Bemp-Kerala

Mobile : **+91 7593847150**Email : [sarangcyrix@gmail.com](mailto:sarangcyrix@gmail.com)**CYRIX HEALTHCARE (P) LTD**

30/641B | Petta | Punithura | Kochi | Kerala- 682038

[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)

Save Environment, Please do not print this e-mail unless it's essential

**Patient Care** <pcare@rdgc.in>

Mon, Mar 4, 2024 at 5:24 PM

To: Sarang KM &lt;sarangcyrix@gmail.com&gt;

Cc: "Service.RDG" &lt;service@rdgc.in&gt;, service head rajaram &lt;rajaram.k@rdgc.in&gt;

Dear,

Please arrange the photo of the Infusion Pump of which you need 03 nos. of drop sensors. And please also arrange pics of drip sensors.

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Thanks

Patient Care Department

Rapid Diagnostic Group Of Companies

[Quoted text hidden]

**Sarang KM** <sarangcyrix@gmail.com>

Tue, Mar 5, 2024 at 5:20 PM

To: Patient Care &lt;pcare@rdgc.in&gt;

Cc: "Service.RDG" &lt;service@rdgc.in&gt;, service head rajaram &lt;rajaram.k@rdgc.in&gt;

Dear sir,

Kindly find the attached images of Infusion pump and drop sensor.

[Quoted text hidden]

5 attachments



WhatsApp Image 2024-03-04 at 9.36.39 PM (1).jpeg  
59K



WhatsApp Image 2024-03-04 at 9.35.46 PM.jpeg  
64K



WhatsApp Image 2024-03-04 at 9.35.47 PM.jpeg  
136K



WhatsApp Image 2024-03-04 at 9.35.47 PM (1).jpeg  
65K



WhatsApp Image 2024-03-04 at 9.36.39 PM.jpeg  
62K

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**Bijo T Joy** <bijocyrix@gmail.com> Wed, Mar 6, 2024 at 11:09 AM  
To: pcare@rdgc.in, service@rdgc.in  
Cc: BLESSEN JOSE <zm2.klbemp@cyrix.in>, "Rajaram.RDG" <rajaram.k@rdgc.in>, Purchase Cyrix <purchasocyrix2@gmail.com>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Sarang KM <sarangcyrix@gmail.com>

Reminder  
[Quoted text hidden]

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**Sarang KM** <sarangcyrix@gmail.com> Sat, Mar 9, 2024 at 9:46 AM  
To: Patient Care <pcare@rdgc.in>  
Cc: "Service.RDG" <service@rdgc.in>, service head rajaram <rajaram.k@rdgc.in>

Dear sir,

Kindly update the status

[Quoted text hidden]

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**Patient Care** <pcare@rdgc.in>  
To: Sarang KM <sarangcyrix@gmail.com>  
Cc: "Service.RDG" <service@rdgc.in>, service head rajaram <rajaram.k@rdgc.in>

Sat, Mar 9, 2024 at 10:59 AM

Dear Sir,

We are sad to tell you that this model was discontinued by the principle company around 5 years ago. This spare is not available in our stock & will not be available in future also.

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Thanks

Patient Care Department

Rapid Diagnostic Group Of Companies

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**Sarang KM** <sarangcyrix@gmail.com>  
To: Patient Care <pcare@rdgc.in>  
Cc: "Service.RDG" <service@rdgc.in>, service head rajaram <rajaram.k@rdgc.in>, BLESSEN JOSE <zm2.klbemp@cyrix.in>, Bijo T Joy <bijocyrix@gmail.com>

Sat, Mar 9, 2024 at 12:05 PM

Dear Sir,

Thank you for your reply. Sir Kindly provide the same in a letterhead.

[Quoted text hidden]

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**Service.RDG** <service@rdgc.in>  
To: Sarang KM <sarangcyrix@gmail.com>  
Cc: service head rajaram <rajaram.k@rdgc.in>, BLESSEN JOSE <zm2.klbemp@cyrix.in>, Bijo T Joy <bijocyrix@gmail.com>, Patient Care <pcare@rdgc.in>, Service Support <servicesupport@rdgc.in>

Sat, Mar 9, 2024 at 6:32 PM

Dear Sir,

Please find the attached letter.

Thanks & Regards,

Jitendra Chaudhary

Ph.No. :: 011-45201147 (Ext.: 147)

(Rapid Diagnostic Group Of Companies)

B-82, G.T. Karnal Road, Ind. Area, Delhi-110033

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 **Infusion Pump.pdf**  
59K

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**Sarang KM** <sarangcyrix@gmail.com>  
To: "Service.RDG" <service@rdgc.in>  
Cc: service head rajaram <rajaram.k@rdgc.in>, BLESSEN JOSE <zm2.klbemp@cyrix.in>, Bijo T Joy <bijocyrix@gmail.com>, Patient Care <pcare@rdgc.in>, Service Support <servicesupport@rdgc.in>

Sat, Mar 9, 2024 at 6:46 PM





	RPT	ISSUES	REVENUE	
21-6-03 Rd. Band Stone N/E page 5 ward 9 (Stone page 79).	1		1 ✓	42120/-
10/2/2011 340 WSPR-1 Recd from Stone Byggin Pump (INFU-5101- infuse - 120 g 3400 quantity Stone page - 51 10MS, 1 KMSCU) Allen - 1 Akas infu. 510	2		3	DAT. R. 39000 R. 41311/- R. 45.00
18/9/19 Stone Page 67 No 261 In in from CCU Stone book page No: 9 RS 24, 278) NADRO/NCU/OCU 62/02/2010 code 62-100 KMSCU 116/2013/62 2/7/2013 - 2/7/2014 ASPEN Diagnostic model JSR 8207 mob. num. 90701095 1. S. No: 130401045 2. S. No: 130401095 3. S. No: 130401145 4. S. No: 130400985 5. S. No: 130400935 6. S. No: 130401085	6		9	
10/11/16 - Pro. Oct K. unscorable Regis Pg. No: 73 (21/6/03) 1 (20/5/11) 2				

