



MECHANICAL MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 200668

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility : <u>CHC</u></p> <p>Address : <u>CHC Vengoor</u> <u>Conalendams, Kerala</u></p> <p>Ph : <u>7039866885</u></p>	<p>Call Registration Date : <u>2/4/24</u></p> <p>Caller ID : <u>109288</u></p> <p>Date of Visit : <u>2/4/24</u></p> <p>Asset No. : <u>0732588</u></p> <p>EQPT Name : <u>centrifuge</u></p> <p>Manufacture : <u>Rock</u> Model : <u>RCR-5</u></p> <p>S. No. : <u>NA</u> Dept. : <u>LAB</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust. Training

Problem Identified :
Not working. when machine plug in full power supply get dropped.

Action Taken :
checked the machine and found that Motor, transformer, centrifuge head and speed regulator are defective and the machine is fully rusty.

Completed Date : 2/4/24 Time : 11:00 Am Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
<u>1. Motor</u>	<u>1</u>		
<u>2. rotor with three holder</u>	<u>1</u>		
<u>3. holding bush, transformer, speedvich</u>	<u>1</u>		

Cyrix Engineer	Date	Start Time	End Time
<u>Uedhubalsham C</u>	<u>2/4/24</u>	<u>10:00 Am</u>	<u>11:00 Am</u>

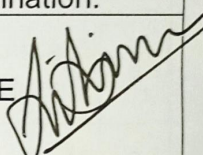
<p>Customer Remark <input checked="" type="checkbox"/> Completed <input type="checkbox"/> Pending</p>	<p>Service Engineer Name : <u>Uedhubalsham C</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>2/4/24</u></p> <p>Contact Number : <u>8080147236</u></p>
	<p>Customer Name : <u>Dr. leg. m. S</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>[Date]</u></p> <p>Contact Number : <u>8921399623</u></p> <p>Designation : <u>Lab tech</u></p> <p>Hospital Seal : <u>CHC Vengoor</u></p>

REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	Ernakulam
2	Name of Hospital	CHC VENGOOR
3	Name of Equipment with Make, Model and Serial Number	Equipment: CENTRIFUGE Make: ROTEK Model: RCH-8 Sr.no : NA
4	Equipment ID & Barcode	104288 & 0732588
5	Date of purchase / Year of manufacture /Installation Date	21-02-2012
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	02-04-2024 (TOLL-FREE)
9	Action taken	Checked the machine and found that motor, transformer, centrifuge head and speed regulator are defective and the Machine is fully rusty
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	NA

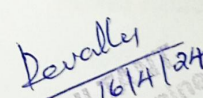
13	Asset Value	Rs.9651
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service report attached
16	Reasons for recommending the equipment as BER	Checked the machine and found that motor, transformer, centrifuge head and speed regulator are defective.. Also the machine is in fully rusted condition inside the chamber.The equipment outlived 13+years installed on 21-02-2012 and it is an old and outdated model. So recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	JIBIN THOMAS GEORGE 

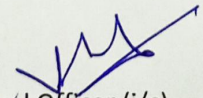
*Not mandatory

#Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:


 16/4/24
 Signature of JC BM (NHM)


 Superintendent / Medical Officer (i/c)

Signature of seal Date

മെഡിക്കൽ ഓഫീസർ ഇൻചാർജ്
 സാമൂഹിക ആരോഗ്യ കേന്ദ്രം
 വേങ്ങൂർ



A/22 CENTRIFUGE

1) ROTEK M8E Laboratory centrifuge
with 12 wells - 01

SL: NO: 1672

Dealer Name: M8E + AH2

2) RCH-6 ID NO: CHCV-012
(From 0 (21-2-22) (6 well centrifuge)
(21.02.2012)

3) Centrifuge (Electric)
Date of from stock reg: (1.1.2004).

chemi-Centrifuge (6well)

[Motor failure: not servicable
Recommended for ~~contamination~~
by Biomedical on 26/11/22



CYRAX
TOLL FREE NO. 1800 - 425 - 7000
SAN CARI - 1804-8884 (SUWA)
0733-588

CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)
TOLL FREE NO: 1800 - 425-7669
BAR CODE - (8004-890615225) 0732588



CYRIX HEALTH CARE
BEMP SERVICE UNIT
PREVENTIVE MAINTENANCE
THIS CODE IS...
NEXT ACTION...
PERFORMED...





