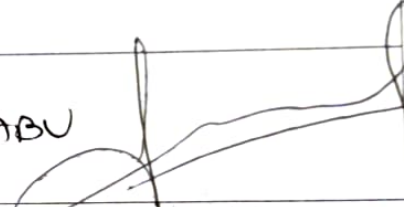


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KOTTAYAM
2	Name of Hospital	FITC KURUPPANTHARA
3	Name of Equipment with Make, Model and Serial Number	SEMI ANALYZER ROBONIK PRIESTEST TOUCH AT2250814RB1K
4	Equipment ID & Barcode	90244 & 0542458
5	Date of purchase / Year of manufacture /Installation Date	3/10/2016
6	Warranty details (Yes/No)	NIL
7	*AMC/ CAMC Period agreed at the time of purchase	NIL
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	11/1/2024
9	Action taken	checked main board and sensory board Complaint
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Main board and sensor board Complaint
12	Cost of spares (specify parts and cost)	Quotation not getting from OEM.


13	Asset Value	
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	Quotation not getting from OEM
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX
16	Reasons for recommending the equipment as BER	Main board and Sensor board Complaint
17	Name & Signature of CYRIX Authority	AMAL BABU 

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Asset Value -  
 Cost of spare - not available.  
 Life period - 7 year 3 months  
 Quotation from OEM/ supplier not attached  
 the machine life period is 7 year and 3 months

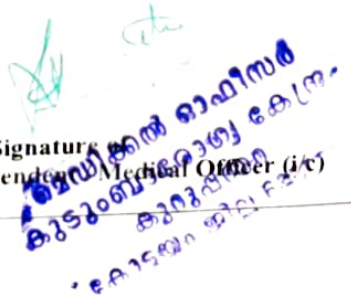
  
 Signature of JC BM (NHM)



Date 15/01/2024

Seal

Signature of  
 Superintendent Medical Officer (i/c)



**BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAMME  
UNDER  
NATIONAL HEALTH MISSION**



KMSCL  
In Service to Public Health

**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

**CYRIX**  
HEALTHCARE PVT LTD

**No. :** 166425

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility ..... Fhc</p> <p>Address ..... Kuruppanchare</p> <p style="padding-left: 40px;">Kattayam</p> <p>Ph : ..... 9497320263</p>	<p>Call Registration Date : ..... 11/1/2024</p> <p>Caller ID : ..... 90244</p> <p>Date of Visit : ..... 15/1/2024</p> <p>Asset No. : ..... 0542458</p> <p>EQPT Name : ..... Semi Analyser</p> <p>Manufacture ..... Robonix Model : Phitest Touch</p> <p>S. No. A72250814RBK Dept. Lab</p>
--	---

**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** .....  
 ..... Not working

**Action Taken :** .....  
 Checked main board and sensor board complete.  
 It is economically irreparable, so it recommended for  
 RBER.

Completed  Date : ..... Time : ..... Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2. na	na	na	na
3.			

Cyrix Engineer	Date	Start Time	End Time
AMAL BABU	15/1/2024	2:00pm	1:00pm

**Customer Remark** .....  
 Escaped is not working

Completed  Pending



**Service Engineer Name :** AMAL BABU

**Signature :** [Signature]

**Date :** 15/1/2024

**Contact Number :** 956252598

**Customer Name :** [Signature]

**Signature :** [Signature]

**Date :** 15/1/2024

**Contact Number :** [Number]

**Designation :** [Text]

**Hospital Seal :** [Text]

മലപ്പുറം ജില്ലാ ആശുപത്രി  
 കൂട്ടുങ്ങാട്  
 കൂട്ടുങ്ങാട് കേന്ദ്രം  
 കൂട്ടുങ്ങാട് ജില്ലാ ആശുപത്രി



## SEMI AUTO ANALYSER

Received 3/10/16

Received from store → 1

Model pitest touch

Date of installation 3/10/2016.

warranty expires on 3/10/2019

Amount - 87,360/-

Main stock pg No: 70.

3/10/2016

### REAGENTS & OTHER ASSOCIATED ITEMS

- 1) power cord. → 1
- 2) Thermal paper Roll → 2
- 3) paper Roll Rod → 1
- 4) Dust cover → 1
- 5) Tubing [2 feet] → 1
- 6) Stykus → 3
- 7) Flow cell cleaning wise → 1
- 8) Waste bottle → 1
- 9) sine wave UPS → 1
- 10) Halogen lamp → 1
- 11) user manual → 1
- 12) urea mod → 500ml
- 13) Creatinine → 500ml
- 14) Bilirubin → 1
- 15) Glucose (500ml) → 1
- 16) cholesterol 500ml → 1

**QUOTATION NEEDED FOR PRIMARY AND SENSOR BOARD - PHC KURUPPANTHARA : AT2250814RBK - 0542458**

3 messages

ARJUN - LAB SPECIALIST <arjunucyrix@gmail.com> Thu, 11 Jan, 2024 at 5:32 pm  
To: Customercare Robonik <customercare@robonikindia.com>, service Robonik <service@robonikindia.com>  
Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, bmehtm new18 <bmehtmnew18@gmail.com>, es.kmscl@kerala.gov.in, Arun GC <arungcyrix@gmail.com>, babu.amalcyrix@gmail.com, Assistant Manager Purchase <ampurchase@cyrix.in>

Dear Sir / Madam,

There is an issue with primary board and sensor board. Kindly provide us with the Quotation for the mentioned analyzer on priority Basis

Make : Robonik  
Model : prietest touch  
Barcode : 0542458  
Hospital : PHC KURUPPANTHARA  
District : KOTTAYAM  
Serial number: AT2250814RBK  
Ticket ID : 90244  
Installation date: 02/10/2015

Regards  
ARJUN U  
LAB SPECIALIST  
CYRIX HEALTHCARE PRIVATE LIMITED  
30/641 B, Petta Junction | Poonithura | Kochi | Kerala-682038

M:- 7593847130 | E:- arjunucyrix@gmail.com |  
W:- www.cyrixhealthcare.com |  
"Genius in Healthcare"

ARJUN - LAB SPECIALIST <arjunucyrix@gmail.com> Mon, 15 Jan, 2024 at 6:11 pm  
To: Customercare Robonik <customercare@robonikindia.com>, service Robonik <service@robonikindia.com>  
Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, bmehtm new18 <bmehtmnew18@gmail.com>, es.kmscl@kerala.gov.in, Arun GC <arungcyrix@gmail.com>, babu.amalcyrix@gmail.com, Assistant Manager Purchase <ampurchase@cyrix.in>

Dear Sir/Madam,

Kindly update the status.

Regards  
ARJUN U  
LAB SPECIALIST  
CYRIX HEALTHCARE PRIVATE LIMITED  
30/641 B, Petta Junction | Poonithura | Kochi | Kerala-682038

M:- 7593847130 | E:- arjunucyrix@gmail.com |  
W:- www.cyrixhealthcare.com |  
"Genius in Healthcare"

[Quoted text hidden]

ARJUN - LAB SPECIALIST <arjunucyrix@gmail.com> Wed, 17 Jan, 2024 at 9:09 am  
To: Customercare Robonik <customercare@robonikindia.com>, service Robonik <service@robonikindia.com>  
Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, bmehtm new18 <bmehtmnew18@gmail.com>, es.kmscl@kerala.gov.in, Arun GC <arungcyrix@gmail.com>, babu.amalcyrix@gmail.com, Assistant Manager Purchase <ampurchase@cyrix.in>

Dear Sir / Madam,

Remainder

Regards  
ARJUN U  
LAB SPECIALIST  
CYRIX HEALTHCARE PRIVATE LIMITED  
30/641 B, Petta Junction | Poonithura | Kochi | Kerala-682038

M:- 7593847130 | E:- arjunucyrix@gmail.com |  
W:- www.cyrixhealthcare.com |  
"Genius in Healthcare"

Supplied & Maintained by  
**KERALA MEDICAL SERVICES CORPORATION LTD.**  
(Department of Health & Family Welfare, Govt of Kerala)  
Thiruvananthapuram P.O., Thiruvananthapuram - 695 014

Under \_\_\_\_\_ Scheme \_\_\_\_\_  
Tender No. 117110320 Eqpt. Code 108  
Purchase Order (KMSCL) 117110320  
Installed on \_\_\_\_\_ Warranty/CAMC/AMC Upto \_\_\_\_\_

For Repair / Service / Maintenance  
Contact: ENGINEERING DIVISION, KMSCL  
**TOLL FREE : 1800 425 000 4**

# RBER

**CYRIX™**  
HEALTH CARE PVT LTD  
"Genius in Healthcare"

Ticket No.: 90244  
RBER approved on: 15/11/2024  
Condemn on:  
Remark:

**CH**  
Analyser

ENTER

▲

▼





**ROSONIK®**

**prietest**

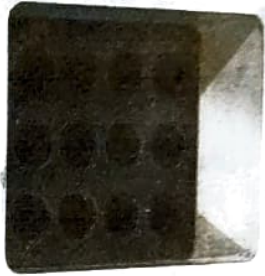
Auto Biochemical Analyzer

**TOUCH**

FEED PRINT WASH YES NO ESD

ENTER

CYRIX  
 TOLL FREE NO. 1800 - 625-7888  
 FAX CODE: (704) 486-1225  
 854-0408



**RBBER** **CYRIX**

Ticket No.: 90244  
 RBBER approved on: 15/11/2024  
 Condemn on:  
 Remark:

PHILLIPS  
 15/11/2024



Date : 27<sup>th</sup> February 2024

Dear Valued Customer,

Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT2250814RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT2250814RBK** as **End of Life (EOL) Notified.** (During from installation is 09 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**

A handwritten signature in blue ink next to a circular blue stamp. The stamp contains the text 'ROBONIK (INDIA) PVT. LTD.' around the perimeter.

Authorised Signatory