



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

No. : 176010

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>FHC, Azattupuzha</u></p> <p>Address <u>Alappuzha</u> <u>Kerala</u></p> <p>Ph : <u>9946414225</u></p>	<p>Call Registration Date : <u>17/02/2024</u></p> <p>Caller ID : <u>96596</u></p> <p>Date of Visit : <u>17/02/2024</u></p> <p>Asset No. : <u>0443545</u></p> <p>EQPT Name : <u>weighing Machine</u></p> <p>Manufacture <u>Sambu</u> Model : <u>Na</u></p> <p>S. No. <u>Na</u> Dept. <u>OP</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Not working

**Action Taken :** checked the machine and found that Mainboard and load sensor are defective. Enquired spare parts.

Completed  Date : 4/3/2024 Time : 2:00PM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Mardula-GI</u>	<u>4/3/2024</u>	<u>12:30PM</u>	<u>2:00PM</u>

**Customer Remark**  Completed  Pending

Reply for availability



**Service Engineer Name :** Mardula-GI  
**Signature :** [Signature]  
**Date :** 4/3/2024  
**Contact Number :** 9061199471


**Customer Name :** [Signature]  
**Signature :** [Signature]  
**Date :** 04/03/2024  
**Contact Number :** [Number]  
**Designation :** പ്രാഥമിക ആരോഗ്യ കേന്ദ്രം  
**Hospital Seal :** ആറ്റപ്പുഴ-690 515

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

<b>Sl. No</b>	<b>Particulars</b>	<b>Details</b>
1	Name of District	ALAPPUZHA
2	Name of Hospital	FHC ARATTUPUZHA
3	Name of Equipment with Make, Model and Serial Number	WEIGHING MACHINE MAKE :- SAMSO MODEL :- NA SN :- NA
4	Equipment ID & Barcode	96596 & 0443545
5	Date of purchase / Year of manufacture /Installation Date	01/03/2019
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	17/02/2024
9	Action taken	Checked the machine and found that Mainboard and load sensor are defective. Enquired spare parts.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	Not Recommended For Repair
12	Cost of spares (specify parts and cost)	NA

13	Asset Value	RS:-1600 /-
14	#Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service Report Attached.
16	Reasons for recommending the equipment as BER	Checked the machine and found that Mainboard and Load sensor are faulty. Enquired spares in the market. but spares are not available. Equipment is installed on 09/03/2019 and aged up to 4 years and 11 months. So we are recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	MRIDULA G 

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

*Recommended for BER*



JYOTHISH THOMAS  
Consultant Biomedical Engineer  
NHM Kerala  
Signature of JC BM (NHM)



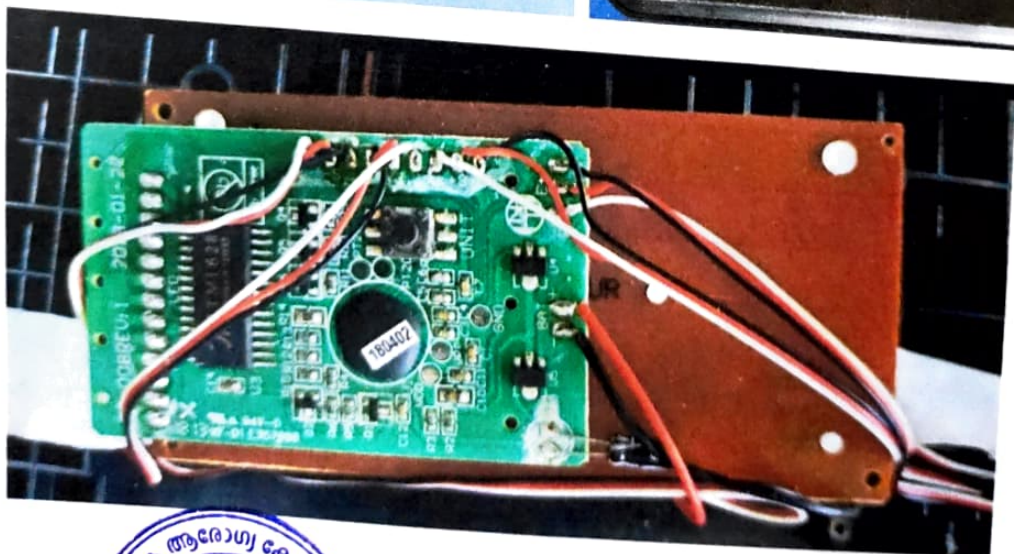
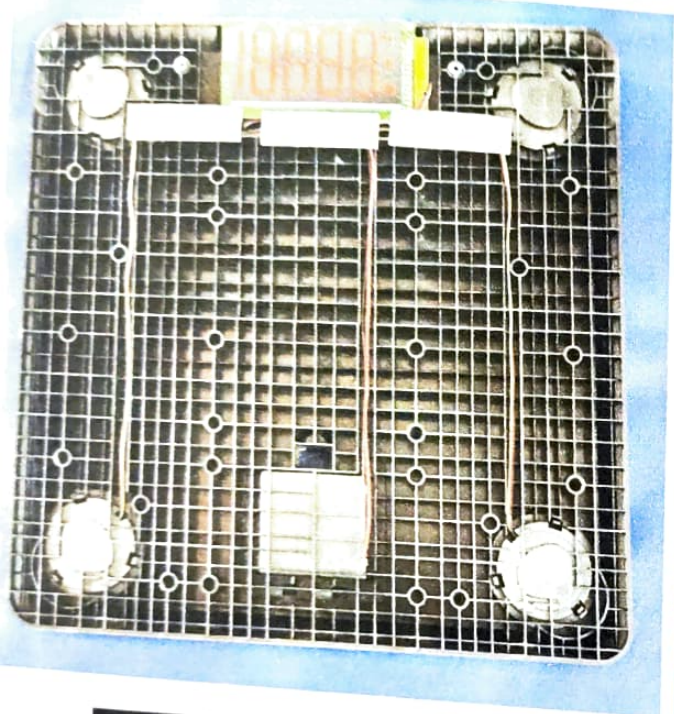
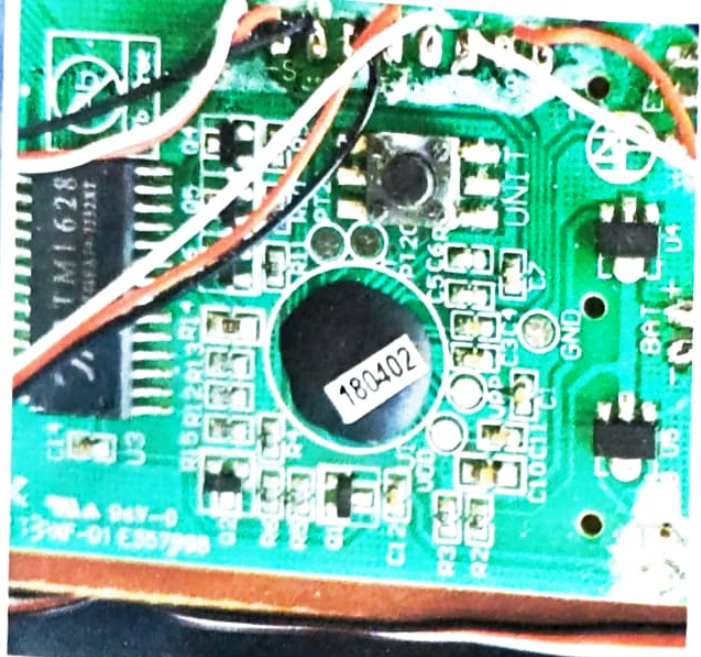
Date

*Reply for conformity*



Signature of  
Superintendent / Medical Officer (i/c)

സംസ്ഥാന ഓഫീസർ ഇൻ ചാർജ്ജ്  
പ്രാഥമിക ആരോഗ്യ കേന്ദ്രം  
ആറന്മുള-690 515



മെഡിക്കൽ ഓഫീസർ ഇൻ ചാർജ്  
പ്രാഥമിക ആരോഗ്യ കേന്ദ്രം  
ആറന്മുളപ്പുഴ-690 515

[SRDEAM]

Weighing machine

Digital adult-scale Capacity 15

Barcode: 40040270 40040260

Model 1800

Date

Name of the things

12/9/19 Relieved from the store page no 108 2  
 Co (R) NO 2001/2014/11-8-4WD clb  
 307/2014 9UM  
 99d and 3411.00/- Rate no 111

12/6/19 Relieved from the store page no 108 1  
 Co no 2402/1948/E2/2015/  
 SMPSU Dt 1/3/19  
 Price 1705/-