



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 176009

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>TIQH, kayamkulam</u></p> <p>Address <u>Alappuzha</u> <u>Kerala</u></p> <p>Ph : <u>9495507773</u></p>	<p>Call Registration Date : <u>8/02/2024</u></p> <p>Caller ID : <u>94995</u></p> <p>Date of Visit : <u>8/02/2024</u></p> <p>Asset No. : <u>0421812</u></p> <p>EQPT Name : <u>Refrigerator</u></p> <p>Manufacture <u>Godrej</u> Model : <u>Pentaco</u></p> <p>S. No. <u>Na</u> Dept. <u>Pharmacy</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not working

Action Taken : checked the machine and found that gas leaking, compressor, door beading, Freezer door and condensor are defective. Most of the parts are rusted condition.

Completed Date : 1/03/24 Time : 4:00pm Spare Required

Spare Replaced Requested

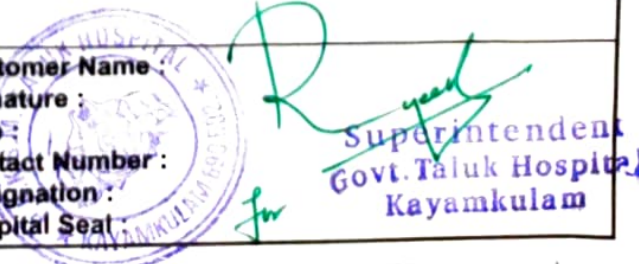
Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Mridula G</u>	<u>1/03/24</u>	<u>3:00pm</u>	<u>4:00pm</u>

Customer Remark Completed Pending

Requesting for Condemnation

<p>Service Engineer Name : <u>Mridula G</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>1/03/2024</u></p> <p>Contact Number : <u>906199471</u></p>	<p>Customer Name : <u>[Signature]</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>[Signature]</u></p> <p>Contact Number : <u>[Signature]</u></p> <p>Designation : <u>[Signature]</u></p> <p>Hospital Seat : <u>[Signature]</u></p>
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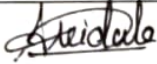


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	THQH KAYAMKULAM
3	Name of Equipment with Make, Model and Serial Number	REFRIGERATOR MAKE :- GODEREJ MODEL :- PENTACOOOL SN :- NA
4	Equipment ID & Barcode	94995 & 0421812
5	Date of purchase / Year of manufacture / Installation Date	2005
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/CAMC Period agreed at the time Of purchase	NO AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email /Tollfree)	08/02/2024
9	Action taken	Checked the machine and found that gas leaking, compressor, door beading, freezer door and condenser are defective. Most of the parts are rusted condition
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	Not Recommended For Service
12	Cost of spares (specify parts and cost)	NA

13	Asset Value	RS:- 19990/-
14	*Percentage value of the cost of spares with respect to Cost of Purchase / Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider /CYRIX (Attached or Not)	Cyrix Service Report Attached
16	Reasons for recommending the equipment as BER	Checked the machine and found that gas leaking compressor, door beading, freezer door and condenser are defective. Equipment is aged up to 18 years. Most of the parts are rusted and irreparable condition. So we are recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	 MRIDULA G

*Not mandatory #Base don the period of life and value as per the BER guidelines

*Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Recommended for BER



JYOTHISH THOMAS
Consultant (Biomedical Engineering)
NHM ALAPPUZA

Signature of JCBM (NHM)

Requesting for Condemnation



Request

Signature of
Superintendent / Medical Officer (i/c)

Superintendent
Govt. Taluk Hospital
Kanyakulam

Date

From
Shylaja.s
PSK
THQH Kayamkulam,
Alappuzha

To,
Customer Service Department
Cyrix Healthcare pvt ltd,
Cochin

Subject: Request for Condemnation Letter for Godrej Pentacool Refrigerator

Dear Sir/Madam,

I am writing this letter to formally request a condemnation letter for our Godrej Pentacool refrigerator, which is no longer in working condition and has sustained physical damage. This refrigerator, purchased before 2005, has served us for many years but has now reached the end of its useful life. Given the advancements in refrigeration technology since its purchase, we recognize that repairs would not be cost-effective or practical. We kindly request that Cyrix Healthcare, as our authorized service provider, issue a condemnation letter acknowledging the irreparable condition of the refrigerator. This document will enable us to finalize its decommissioning process and adhere to the proper protocols for disposing of electronic waste.

Furthermore, we are keen on replacing the old unit with a new, more efficient refrigerator that meets the current technological and environmental standards.

We are ready to proceed with the purchase as soon as we complete the necessary formalities for the condemnation of the old refrigerator. Your prompt assistance in providing the condemnation letter and guidance on acquiring a new refrigerator would be greatly appreciated.

Thank you for your attention to this matter.

Sincerely,

Shylaja.s

Pharmacist Store Keeper





R. [Signature]

Superintendent
Govt. Taluk Hospital
Kayamkulam

