



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 167072

Photo not

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrrix.com | E-mail : bemp.kl@cyrix.in

Health Facility <i>DH Nedumangal</i>	Call Registration Date : <i>19/12/2023</i>
Address <i>Trivandrum</i>	Caller ID : <i>86448</i>
<i>Kerala</i>	Date of Visit : <i>05/01/2024</i>
Ph : <i>8921731229</i>	Asset No. : <i>0112610</i>
	EQPT Name : <i>patient warmer</i>
	Manufacture <i>Smith medicals</i> Model : <i>Equator EA5000</i>
	S. No. <i>S10002823</i> Dept. <i>OT</i>

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : *machine not working*

Action Taken : *checked the machine and found problems with main board and heating coil with blowers. Spare parts are not available as the machine is obsolete.*

Completed Date : *05/01/24* Time : *12 PM* Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrux Engineer

Madhus - BM

Date

Start Time

End Time

5/01/24

11:00 AM

12:00 PM

Customer Remark

Completed

Pending

Service Engineer Name : *Madhus - BM*

Signature : *Madhus*

Date :

Contact Number : *9074167989*

Customer Name : *Bijitha V.P*

Signature : *Bijitha*

Date : *5/1/2024*

Contact Number : *828780211*

Designation :

Hospital Seal : *8 no.*

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	Trivandrum
2	Name of Hospital	DH Nedumangad
3	Name of Equipment with Make, Model and Serial Number	patient warmer Smith Medicals Equator EQ5000 S1002823
4	Equipment ID & Barcode	86448 - 0112610
5	Date of purchase / Year of manufacture /Installation Date	04/01/2010
6	Warranty details (Yes/No)	NO
7	*AMC/ CAMC Period agreed at the time of purchase	NA
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	19/12/2023
9	Action taken	checked the machine and found problem with main board and heating coil with blowers spare parts are not available as the machine is obsolete
10	Present status of the equipment (Fully damaged / partially damaged)	fully damaged
11	Recommendations for repair (required service details)	Need to repair main board and heating coil with blowers spare parts are not available as the machine is obsolete
12	Cost of spares (specify parts and cost)	NA

13	Asset Value	83000/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Attached
16	Reasons for recommending the equipment as BER	checked the machine and found problem with main board and heating coil with blower. Spare parts are not available as the machine is obsolete.
17	Name & Signature of CYRIX Authority	Midhun-BM <u>Midhun</u>

*Not mandatory **#Based on the period of life and value as per the BER guidelines**

* **Attach Photograph**

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

As the spares are obsolete this can be RBER.

MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram

MS
08.01.2024
Signature of JC BM (NHM)

Date



Seal

Neel
Signature of Superintendent / Medical Officer (i/c)
Nodumangal

August 3, 2018

Dear Valued Customer:

We would like to take this opportunity to thank you for your support of the Level 1[®] EQUATOR-5000 series Convective Patient Warmers from Smiths Medical. We are committed to providing our customers the best level of service for all Smiths Medical products.

Smiths Medical has elected to discontinue sales of the Equator 5000 in **India**. Our decision to discontinue the Equator 5000 Convective Warmer follows the introduction of the new Level 1[™] Convective Warmer. The new convective warmer represents the state of the art in convective warming technology.



We will discontinue offering the Equator 5000[®] convective warmer and the supporting parts and services per the schedule below:

- As of **August 2018**, we will no longer distribute the Equator 5000[®] Convective Warmers in this market.
- Spare parts and any service support for the Equator 5000[®] Convective Warmer will continue to be available until **Aug 2023**.

Smiths Medical appreciates your support of the Level 1[®] products. If your facility would like upgrade your Equator 5000[®] with the new Level 1[™] Convective Warmer, please contact your local Account Manager to obtain additional information on our programs.

Sincerely,
Smiths Medical

REF EQ-5000 230V

Level 1st EQUATOR[®]

230V~ 4.0 A 50/60 Hz



CLASS I

EX



125000



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37899

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smiths

This product description is protected by patents
in the following Patent Nos. (a) 387,777
(b) 387,778 (c) 3,140,642 (d) 3,140,643 (e) 3,140,644
(f) 3,140,645 (g) 3,140,646 (h) 3,140,647

CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE
PROGRAMME (BEMP)



TOLL FREE NO: 1800-425-7669

BAR CODE - 0112610





LEVEL

EQUATOR™

CONVECTION HEATING