



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 143691

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility PHC</p> <p>Address Kadungalloor Eonakulam</p> <p>Ph : 9061058719.</p>	<p>Call Registration Date : 7/12/23</p> <p>Caller ID : 84403</p> <p>Date of Visit : 14/12/2023</p> <p>Asset No. : 0744424</p> <p>EQPT Name : Weighing Machine Nearatal</p> <p>Manufacture Samsa Model : Bloom</p> <p>S. No. Na Dept. Public health</p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified :
checked the machine and found that sensor issue and circuit board issue

Action Taken :
checked the machine and found that sensor issue and circuit board issue. Need to replace the sensors and circuit board. But spares are not available in market so the weighing machine recommended for RBER

Completed Date : 14/12/23 Time : 1:00PM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
Stanjyo Tom	14/12/23	12:00 PM	1:00PM

Customer Remark Completed Pending

<p>Service Engineer Name : Stanjyo Tom</p> <p>Signature : <i>Stanjyo Tom</i></p> <p>Date : 14/12/23</p> <p>Contact Number : 7560852484</p>	<p>Customer Name : AJITHA</p> <p>Signature : <i>Ajitha</i></p> <p>Date : 14/12/23</p> <p>Contact Number : 8606361925</p> <p>Designation : JPHN</p> <p>Hospital Seal :</p>
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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	Esrakulam
2	Name of Hospital	PHC Kadungalloor
3	Name of Equipment with Make, Model and Serial Number	weighing machine Neonada Make: Samsco Model: Bloom
4	Equipment ID/ Barcode	0744424
5	Date of purchase/ Year of manufacture	19/6/2019
6	Warranty details	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/ CAMC
8	Date of breakdown/ Date of registration of complaint	7/12/2023
9	Action taken	checked the machine and found sensors issue and circuit board issue
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged.
11	Recommendations for repair (required service details)	checked the machine and found that circuit board issue and sensors issue. Need to replace the sensors and circuit board. But spares are not available in market. So weighing machine is recommended for RBER.
12	Cost of spares (specify parts and cost)	Nil

13	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	5,000 .
14	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX.	Cyrix Report.
15	Reasons for recommending the equipment as BER	checked the machine and found that sensors issue and circuit board issue. Need to replace the sensors and sensor board. But spares are not available in market. So the weighing machine recommended as BER.
16	Signature of CYRIX Authority	Starryo Tom <i>[Signature]</i> 14/12/20

*Not mandatory #Based on the period of life and value as per the BER guidelines

*** Attach Photograph**

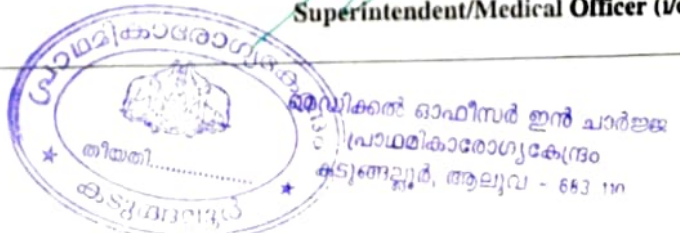
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Sensor issue & circuit board issue reported. Unable to get spares reported from cyrix. not submitted any Quot.

Ravally
 11/12/24
 Signature of JC BM (NHM)

Date _____

[Signature]
 Signature of Superintendent/Medical Officer (i/c)



0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45

CYRIX
S.A.
CALLE 13 N. 100 - BOGOTÁ
TEL: 281 1000 - FAX: 281 1001
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CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE
PROGRAMME (BEMP)
REACTOR SERVICES LTD

TOLL FREE NO: 1800 - 425-7669

**BAR CODE - (8004-890615225)
0744424**



SA

STOCK REGISTER

49

Name of Article : WEIGHING MACHINE (ADULT) - DIGITAL

Date	Received from or issued to	Inv No or V. No	Amount		Receipts	Issues	Balance	Remarks
			Rs	Ps.				
16/12/2019	Received from store	1931 10/6/2019	6037	42	03		03	19/12/2019
	(MEDICINE DEPOT EHOONDI - ALUVA)					1 - MTC 2 - Store		
27/12/2019	Received from store		1808	04	01		04	19/12/2019
14/1/2020	Received from the store (handwritten)		850	00	01		04	