



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

# CYRIX

HEALTHCARE PVT LTD

**No. :** 124015

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report** 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>WOMEN AND CHILDREN HOSPITAL</u></p> <p>Address <u>KOZHIKODE</u></p> <p>Ph : <u>8943364802</u></p>	<p>Call Registration Date : <u>04-11-2023</u></p> <p>Caller ID : <u>78405</u></p> <p>Date of Visit : <u>06-11-2023</u></p> <p>Asset No. : <u>1111318</u></p> <p>EQPT Name : <u>Elisa reader</u></p> <p>Manufacture <u>Awareness Technology</u> Model : <u>CHROMATE 4300</u></p> <p>S. No. <u>4300-3010</u> Dept. <u>Blood bank</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Machine not working.

**Action Taken :** checked and found photometer and main board defective. we are taking quotation from vendor.

Completed  Date : 29-11-23 Time : 10 am Spare Required

Spare Replaced  Requested

No.	Description	Qty.	Part Number	PR Number
1.	<u>✓</u>			
2.				
3.				

Cyrux Engineer	Date	Start Time	End Time
<u>Abijith.</u>	<u>29-11-2023</u>	<u>10 am</u>	<u>10.30 am</u>

**Customer Remark** Completed  Pending   
For Superintendent, Govt. Women & Children Hospital Kozhikode

<p>Service Engineer Name : <u>Abijith</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>29-11-2023</u></p> <p>Contact Number : <u>9745661659</u></p>	<p>Customer Name : <u>Blood Bank Medical Officer</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>[Date]</u></p> <p>Contact Number : <u>[Number]</u></p> <p>Designation : <u>BSMO</u></p> <p>Hospital Seal : <u>[Seal]</u></p>
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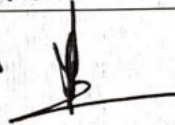
**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	KOZHIKODE
2	Name of Hospital	WOMEN AND CHILDREN HOSPITAL
3	Name of Equipment with Make, Model and Serial Number	Elisa Reader. Make-Awareness Technology Model-CHROMATE 4300 Serial No-4300-3010
4	Equipment ID & Barcode	78405 & 1111318
5	Date of purchase / Year of manufacture /Installation Date	07-07-2016
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	04-11-2023
9	Action taken	checked and found photometer and main board defective.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged .
11	Recommendations for repair (required service details)	Not recommending
12	Cost of spares (specify parts and cost)	Photometer - 72804 Main board - 54603 Total - Rs-150340/-



13	Asset Value	179084/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	83%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report and vendor quotation attached.
16	Reasons for recommending the equipment as BER	Checked and found photometer and main board defective equipment out lived 7 years 4 month. And repairing cost of the equipment is 83% both criteria met, recommended equipment for condemnation.
17	Name & Signature of CYRIX Authority	Abijith. A 

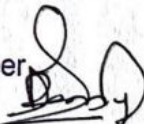
\*Not mandatory **#Based on the period of life and value as per the BER guidelines**

\* **Attach Photograph**

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Checked & found that photometers and main board are defective. Machine installed on 17-07-2016

Consultant Bio Medical Engineer  
National Health Mission  
Kozhikode

  
Signature of JC BM (NHM)



Date

Seal

  
Superintendent  
Govt. Women & Children Hospital  
Kozhikode

  
Signature of Superintendent / Medical Officer (i/c)

CPC Diagnostics Pvt Ltd

New# 70/6, Old# 108/6, 4th Floor Westminster

Dr Radhakrishnan Salai, Mylapore

Chennai - 600004



+91-44-23460168



[support@cpcdiagnostics.in](mailto:support@cpcdiagnostics.in)

DATE	11/28/2023
QUOTE #	SPR/QTN/306/023
CUSTOMER ID	L146632853
VALIDITY	12/19/2023

Customer		Bank Details	
MR.SIVADAS		Name	CITI BANK
Cyrix healthcare		A/C No.	344609004
KOZHICODE, PALAYAM CALICUT		Branch	2,CLUB HOUSE ROAD,ROYAPETTAH,CH
673001		IFSC Code	CITI0000003
8289815772			

Instrument Details		Engineer's Details	
NAME	STAT FAX 4300	Name	Vaishakh T V
Sr. No.	4300-3010	Email Id	<a href="mailto:Vaishakh@cpcdiagnostics.in">Vaishakh@cpcdiagnostics.in</a>
CONTRACT STATUS	Not in Service		

No.	Part Code	Description	Rate (Rs)	Quantity	Amount (Rs)
1	ATIS995465SP	SPO, PCA, PHOTOMETER FOR 43XX	72804	1	72,804.00
2	ATIS995461SMT	SMA, MAIN FINAL FOR 43XX	54603	1	54,603.00
					-
					-
					-
					-
					-
					-
					-
					-

Subtotal	127,407.00
Taxable	127,407.00
GST	18%
Tax due	22,933.26
Other	-
<b>TOTAL</b>	<b>₹ 150,340</b>

**TERMS AND CONDITIONS**

- 100% payment in advance, through NEFT/Cheque/DD
- Cheque / DD in favour of "CPC Diagnostics Private Limited"
- Shipment will be initiated only after the realisation of the payment
- Estimated Date of Delivery will be 7-10 days - provided the part is available at the time of ordering

For CPC Diagnostics Pvt Ltd.

S Manjula  
Deputy Manager

**Thank You For Your Business!**

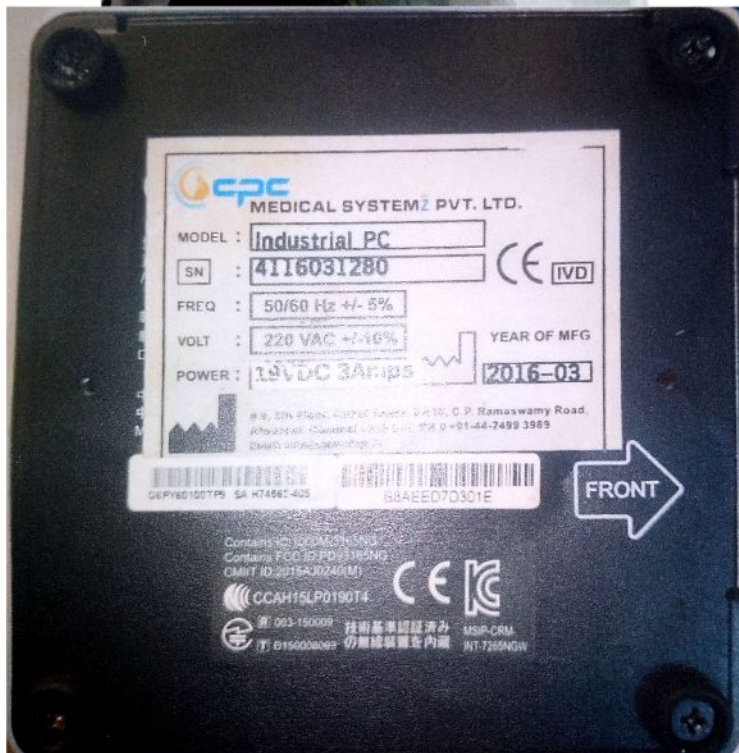


Immediate Response, Quick Solution

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1800 571 1101

✉ [service.tickets@cpcdiagnostics.in](mailto:service.tickets@cpcdiagnostics.in)



(10) ELISA READER, WASHER, PRINTER.

Sl. No	DATE OF RECEIVED.	DESCRIPTION	QTY	TOTAL NOS	SUPPLIER	COST	REL	SIGN
1	4.8.07.	ORDER NO: 5RCS 3/1757/bc dt 10-10-2006. BATCH NO: 450803197 BG. Issued to use	1	1	condemned as per order NO CH/4504/17 dated 28/9/17. K5RCS.			
2	4.8.07	USA WASH SL No: 460701011E. Printer peripherals : 540 Dx/K/x 300Dbs. was transferred to Page No - 11 of LESACS STDC book page 11.	1	1	15/12/15 - not working. Reported by BME. - For condemnation 21/1/16 seen one original - Book 5			NIL
3	7.6.16. (7-7-16)	Elisa Washn. (State factor 2600) Elisa Reader (miniplate Reader) (E8000) UPS - <del>4</del> KVA CONFIDENT + CPU + monitor, 1-3 Key board + mouse (Logitech media Combo MK 200. - Issued to use	1	1	Local purchase. (3 years warranty)	Rs. 4,10,560/-		Kapoor
3	3-02-2023	ELISA Washer + Reader cost - 1,10,880/- (26006 Rayto) 2100C Rayto Sl. no - 46H08003 2L no - 45H150311E4 Cost - 1,10,880/- (from Mental hospital)	01	02				



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## PRICE ENQUIRY - 1111318 - ELISA READER @ WOMEN AND CHILD HOSPITAL KOZHIKODE, KOZHIKODE

2 messages

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**Akhilesh P** <akhileshcyrix@gmail.com>  
To: Vaishakh@cpcdiagnostics.in <Vaishakh@cpcdiagnostics.in>

Mon, 27 Nov, 2023 at 12:36 pm

Dear sir,

Kindly share the price and stock availability of

1. MAIN BOARD FOR ELISA READER
2. PHOTOMETER UNIT

Hospital Name: WOMEN AND CHILD HOSPITAL , KOZHIKODE

Equipment Name: ELISA READER

Make : AWARENESS TECHNOLOGY

Model : CHROMATE - 4300

SN: 4300-3010

Thanks & Regards

AKHILESH P  
Biomedical Engineer | Kannur  
Bemp-Kerala  
Mobile : +91 7593847154  
Email : [akhileshcyrix@gmail.com](mailto:akhileshcyrix@gmail.com)

CYRIX HEALTHCARE (P) LTD  
30/641B, Petta, Punithura  
Ernakulam- 682038  
[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)

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**Vaishakh T V** <Vaishakh@cpcdiagnostics.in>  
To: akhileshcyrix@gmail.com <akhileshcyrix@gmail.com>

Tue, 28 Nov, 2023 at 1:22 pm

Dear sir,

Please find the attachment of requested spares parts price details.

Regards and Thanks

Vaishakh TV  
TSM Calicut  
08129853832

----- Forwarded message -----

From: **Muthu Lakshmi** <[cchs@cpcdiagnostics.in](mailto:cchs@cpcdiagnostics.in)>

Date: Tue, 28 Nov, 2023, 1:19 pm

Subject: Re: PRICE ENQUIRY - 1111318 - ELISA READER @ WOMEN AND CHILD HOSPITAL KOZHIKODE, KOZHIKODE

To: Vaishakh T V <[Vaishakh@cpcdiagnostics.in](mailto:Vaishakh@cpcdiagnostics.in)>  
Cc: Myshalini CPC <[asp@cpcdiagnostics.in](mailto:asp@cpcdiagnostics.in)>, SREEJITH C V <[sreejith.cv@cpcdiagnostics.in](mailto:sreejith.cv@cpcdiagnostics.in)>, Support CPC <[support@cpcdiagnostics.in](mailto:support@cpcdiagnostics.in)>

Dear Sir,

Kindly find the attachment.

**MUTHULAKSHMI D**  
SERVICE COORDINATOR



+91-044-23460168 | 9840901191

[cchs@cpcdiagnostics.in](mailto:cchs@cpcdiagnostics.in)

[www.cpcdiagnostics.in](http://www.cpcdiagnostics.in)



On Mon, Nov 27, 2023 at 1:25 PM Vaishakh T V <[Vaishakh@cpcdiagnostics.in](mailto:Vaishakh@cpcdiagnostics.in)> wrote:

Dear team,

Kindly please create a price quotation for Cyrix healthcare with below mentioned details.

1.SPO, PCA, PHOTOMETER FOR 43XX - 1X1  
(ATIS995465SP)

Amount-85906+TAX(18%)

2.SMA, MAIN FINAL FOR 43XX - 1X1 (ATIS995461SMT)

Amount- 64430+TAX(18%)

Regards and Thanks

Vaishakh TV  
TSM Calicut  
08129853832

[Quoted text hidden]

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