



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

# CYRIX

HEALTHCARE PVT LTD

**No. :** 164938

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility ..... <u>THQH MANNARKAD</u></p> <p>Address ..... <u>MANNARKAD</u> ..... <u>PALAKKAD</u></p> <p>Ph : ..... <u>9400878330</u></p>	<p>Call Registration Date : ..... <u>8-11-2023</u></p> <p>Caller ID : ..... <u>79031</u></p> <p>Date of Visit : ..... <u>10-11-2023</u></p> <p>Asset No. : ..... <u>0920467</u></p> <p>EQPT Name : ..... <u>C-ARM</u></p> <p>Manufacture <u>ALLENEDERS</u> Model : ..... <u>HF-49</u></p> <p>S. No. <u>2K1104224-C</u> Dept. ..... <u>OT</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Machine not working

**Action Taken :** checked the equipment found image intensifier module, memory module with 2 numbers medical grade monitor, camera assembly full core set defective. Need to replace these 3 spares for further checking the complaint of equipment

Completed  Date : ..... Time : ..... Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>SREEJITH C</u>	<u>30/12/2023</u>	<u>11:00Am</u>	<u>12:10 pm</u>

Customer Remark Completed  Pending



**Service Engineer Name :** SREEJITH C

**Signature :** [Signature]

**Date :** 30/12/2023

**Contact Number :** 9072522058

**Customer Name :** [Signature]

**Signature :** [Signature]

**Date :** [Signature]

**Contact Number :** [Signature]

**Designation :** സൂപ്രണ്ട്


**Hospital Seal :** താലൂക്ക് ആസ്ഥാന ആശുപത്രി  
മണ്ണാർക്കാട്

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

PROFORMA

Sl. No	Particulars	Details
1	Name of District	PALAKKAD
2	Name of Hospital	THQH MANNARKAD
3	Name of Equipment with Make, Model and Serial Number	C-ARM MAKE: ALLENJERS MODEL: HF-49 SN: 2K1104224-C
4	Equipment ID & Barcode	79031 - 0920467
5	Date of purchase / Year of manufacture /Installation Date	16-06-2011
6	Warranty details (Yes/No)	NO WARRANTY,
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	TOLLFREE - 08-11-2023
9	Action taken	checked the equipment found image intensifier module, memory module with 2 nos of medical grade monitor, camera assembly full core set defective. Need to replace these spares & for further checking the complaint of equipment
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	NO RECOMMENDATION
12	Cost of spares (specify parts and cost)	II-MODULE - 392000/- MEMORY MODULE WITH MONITOR - 308000/- CAMERA ASSEMBLY - 89600/- TOTAL:- 789600/-

13	Asset Value	778375/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	101%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED OEM QUOTATION ATTACHED
16	Reasons for recommending the equipment as BER	checked the equipment found II module memory module with di nos monitor, camera assembly full core set defective. Equipment installed on 16-06-2011 and aged upto 12 year 6 month. Repairing cost of the equipment is 101% with respect to asset value. Both criteria RBER met as per tender clause 5.3.14.1
17	Name & Signature of CYRIX Authority	SREEJITH.C 

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

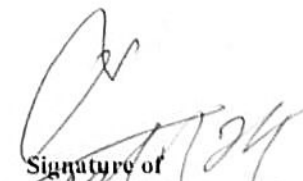
Repeated complaints even after service and the machine aged up to 12 years and the cost of the spares exceed the asset value. Hence recommended for BER.



  
9/10/24  
Signature of JC BM (NHM)

Date



  
Signature of  
Superintendent Medical Officer (i/c)

സൂപ്പർ  
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മണ്ണാടിക്കാട്

To,  
**Cyrix Healthcare (P) Ltd**  
30/641B, Vandipetta Rd, near SBI Bank,,  
Poonithura, Maradu, Ernakulam,  
Kerala-682038

**Date: 27/12/2023**

**Sub: Estimate for I.I., Memory and Camera(THQH Mannarkkad)**

Dear Sir,

As per the above mentioned subject please find the below estimate.  
Kindly go through the same and we are expecting your work order at the earliest.

SI No.	Item description	QTY	Price	Taxes	Amount in Rs.
1	I.I. 9" THALES MODEL TH-9403 (2175)	1	350000	12%	392000.00
2	MEMORY MODULE WITH 2 NOS. MEDICAL GRADE MONITOR-NEW MODEL	1	275000	12%	308000.00
3	CAMERA ASSEMBLY FULL CORE SET	1	80000	12%	89600.00
<b>Grand Total</b>					<b>789600.00</b>
<b>(Rupees seven lakh eighty nine thousand six hundred only)</b>					

\*Above information is not an invoice and only an estimate of services described above.If prices and tax change or additional parts, and labor are required, we will inform you prior to proceeding with the work. Kindly confirm your billing address (as mentioned above) and intimate us if any changes required. This is not included our service charges.

Kindly give an approval for the service in written (Work order) to following address/ Email id, so that we can perform the Job accordingly.

Payment: 100% in advance.

Our GSTIN number: 03AABCA2332H1ZE

For Allengers Medical Systems Ltd



Authorized Signatory  
Allengers Medical Systems Ltd, 5B, 5<sup>th</sup> Floor, Hedge house  
Edapally-Palarivattom Road-682025  
9946669084/0484-4035626/ker.service@allengers.net

**ALLENGERS MEDICAL SYSTEMS LTD.**



MODEL	C-ARM HF49 Rev. 0 Mark IV
SER. NO.	2K1104724-C
NEEB NO.	12/1063
RATING	3.5 KW
POWER	230V +10% AC 50/60 Hz.

Class I Equipment with B Type HV Generator  
 Made of Operation - Instantaneous  
 Manufactured by  
**Allergers**  
**MEDICAL SYSTEMS LIMITED**  
 PLANT NO. 187-A-B, HESSIC IND. AREA, SAADUL  
 ESTATE, BOJAN, MINERAL PUSHER (INDIA)  
 P.O. S.C.D. 212 214, SEC. 28-B, CHANDIGARH (INDIA)  
 TEL. +91-172-2012290-84, FAX: +91-172-2012113  
 Website: www.allergers.com

**CYRIX** MEDICAL EQUIPMENT MAINTENANCE PROGRAMME (EMM)  
 TOLL FREE NO: 1800 - 425-7669  
 BAR CODE - (8004-890615225)  
 0920467



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 താമരൂടെ ആസ്ഥാന ആശുപത്രി  
 മണ്ണാരിക്കാട്



Jayalakshimi

REJCO

DELUXE ACCOUNT BOOK

MOT

# Furniture and Equipment Register (Sub sock)

F II



സൂപ്പർ  
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മണ്ണാർക്കാട്

This is to certify that, this book contains 266 pages  
Specially for 1 to 266 and maintained as  
Furniture Sub store register with effect from  
11/8/2020 onwards

F II

check  
10/11/2021  
Store Verification Officer  
Dist. Medical Office (Health)  
Palakkad

~~2/5/2021~~



*[Handwritten signature]*

സൂപണ്ട്  
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മണ്ണാർക്കാട്

62	Oxygen Spooner	62	94) Total monitor	105
63	Hysteroscope	82	95) Roller	106
64	C-Amp	63	96, mastoid Drill set	107
65	Nerve locator	64	97) Orbital trolley	108
66	Surgical Set	65	98) Laparoscopic dolly	109
67	Orthoparamonitor	66	99) Sepulchrum (E.S)	110
68	S.S. dry lapro cap.	67	100) micros uter (E.S)	111
69	Emergency light	69	101) Instrument dolly	112
70	S.S. Bowl	71	102) OT light	113
71	Infect warmer	72	103) Power drill (ortho)	114
72	Anaesthesia machine	73, 132	104) Stryker Trolley	115
73	Laryngoscope	74	Ortho instrument (New)	88, 90
74	Chappal stand	75	105) Steel Rack	116
75	Air conditional (A.C)	86	106 Sisk full S-S	117
76	S.S. dry E lid	79	107, ECU dolly	118
77	Halothane vaporiser	81	108) End waste dolly	119
78	Debrider blade	83	109) Lico dolly	120
79	Otho instruments	90	110) Othoscope (E.S)	121
80	Defibrillator	91	111) ECU Surge Instrument	122
81	Fumigater machine	92	112) Peritoneal drencher	
82	New born electronic weighing machine	93	Stomy set	
			113) Electronic technique	124
83	Head Band	94	(Ortho)	
84	Sinoscope	95	114) Sterilising stand	125
85	Cold light source	96		
86	Head light	97	115) Chestic forceps Jar	126
87	Autoclave Horizontal	98	116) Three Bucket System	
88	Foot Step	99	E trolley	127
89	Beis Excise	100	117) Vacuum cap silicon P-129	
90	Microdebrida	101	(cup only)	
91	Debrider Hand piece	102	Laser for	
92	Foot Swich	103	118) Hair Removal machine P-130	
93	Regulator (Bulk)	104	119) Paediatric sel-Feerant	
			'Rees Circul' P-131	



താലൂക്ക് ആസ്ഥാന ആരോഗ്യ  
 ഉണ്ണാപക്കാട്

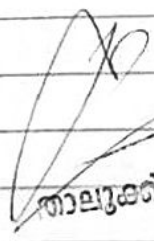


C - Army

Date	BF dis old book page no	PA	US	B/S	B/S	main sheet
16/6/11	(Date) Used in order of		1	NIL	nil	1



JBW

  
 സൂപ്രണ്ട്  
 താലൂക്ക് ആസ്ഥാന ആരോഗ്യപ്രതി  
 ഉദ്യോഗസ്ഥൻ

## Fwd: THQH Mannarkkad Spare estimate

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**From:** Aneesh P B [mklse@cyrix.in](mailto:mklse@cyrix.in)  
**To:** Blesson Jose [zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in)  
**Sent:** Wednesday, 6 March, 11:02 am

Kind Regards,

Aneesh P B

Deputy Manager - Service

Ph: 9744827770

**Cyrix Healthcare Pvt Ltd | 30/641 B | Pettah**

**Jn | Poonithura | Cochin -38 | Kerala | India**

**Ph: 9744555073 | M 9072522093 | W [www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)**

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NADU || KUWAIT || KSA || UAE**

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**From:** RENJITH <[ker.service@allengers.net](mailto:ker.service@allengers.net)>  
**Sent:** Wednesday, December 27, 2023 5:38:39 PM  
**To:** Aneesh P B <[mklse@cyrix.in](mailto:mklse@cyrix.in)>  
**Cc:** Project Manager KLBEMP  
<[pm.bempkl@cyrix.in](mailto:pm.bempkl@cyrix.in)>; Blesson Jose  
<[zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in)>  
**Subject:** RE: THQH Mannarkkad Spare estimate

Dear Aneesh,

Please refer the attached estimate.

Thanks and regards

**RENJITH RAMESH C** | Executive, Office Operations | Cochin Branch  
Allengers Medical Systems Ltd  
5-B, 5<sup>th</sup> Floor, Hedge House (Pearl Opulence), Edapally-Palarivattom

Road, Ernakulam – 682 025

Tel (484) 4035626 | mobile +91 7087029374 | Toll free 1800 266 8800

[www.allengers.com](http://www.allengers.com) | [ker.service@allengers.net](mailto:ker.service@allengers.net)

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**From:** Aneesh P B [<mailto:mklse@cyrix.in>]

**Sent:** Saturday, December 09, 2023 10:29 AM

**To:** RENJITH

**Cc:** Project Manager KLBEMP; Blesson Jose

**Subject:** Re: THQH Mannarkkad Spare estimate

Dear Team,

Pls share quotation asap.

Kind Regards,

Aneesh P B

Deputy Manager - Service

Ph: 9744827770

**Cyrix Healthcare Pvt Ltd | 30/641 B | Pettah**

**Jn | Poonithura | Cochin -38 | Kerala | India**

**Ph: 9744555073 | M 9072522093 | W [www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)**

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**From:** Aneesh P B <[mklse@cyrix.in](mailto:mklse@cyrix.in)>

**Sent:** Wednesday, December 6, 2023 12:13:31 PM

**To:** RENJITH <[ker.service@allengers.net](mailto:ker.service@allengers.net)>

**Cc:** Project Manager KLBEMP

<[pm.bempkl@cyrix.in](mailto:pm.bempkl@cyrix.in)>; Blesson Jose

<[zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in)>

**Subject:** Re: THQH Mannarkkad Spare estimate

Dear Team,

Please share quotation urgently.

Kind Regards,

Aneesh P B

Deputy Manager - Service

Ph: 9744827770

**Cyrix Healthcare Pvt Ltd | 30/641 B | Pettah**

**Jn | Poonithura | Cochin -38 | Kerala | India**

**Ph:** 9744555073 | **M** 9072522093 | **W** [www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)

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**From:** Aneesh P B

**Sent:** Monday, November 27, 2023 5:22:44 PM

**To:** RENJITH <[ker.service@allengers.net](mailto:ker.service@allengers.net)>

**Subject:** THQH Mannarkkad Spare estimate

Dear Team,

We have inspected and found Image Intensifier, Memory Module and camera assembly failures at THQH Mannarkkad.

Please share spare quotation for mentioned parts urgently.

Equipment SN: 2K1104224

Kind Regards,

Aneesh P B

Deputy Manager - Service

Ph: 9744827770

**Cyrix Healthcare Pvt Ltd | 30/641 B | Pettah**

**Jn | Poonithura | Cochin -38 | Kerala | India**

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