



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER  
Tender No. WO-37/2021-2022/698

# CYRIX

HEALTHCARE PVT LTD

No. : 162790

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility : CH Kasargod	Call Registration Date : 4/10/2023
Address : Kasargod	Caller ID : 74017
Kasargod (Dist)	Date of Visit : 13/10/2023
Ph : 9539191498	Asset No. : 1410848
	EQPT Name : Blood Bank Refrigerator
	Manufacture REMI Model : BR 300
	S. No. BD1-1290 Dept. Blood Bank

Service Classification : Breakdown Call  PMS  Calibration  Cust.Training

Problem Identified : Not cooling

Action Taken : Checked the machine found that the main door has been fully damaged, internal telescopic channel has leaking and the entire wiring system damaged internally and externally. Need to replace main door, internal telescopic channel and wiring kit for checking further working condition of the machine. Requested one-time service support from OEM REMI.

Completed  Date : 4/1/24 Time : 12pm Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
Varun kumar-k	04/01/24	10am	12pm

Customer Remark Completed  Pending

Service Engineer Name : Varun kumar-k  
Signature : [Signature]  
Date : 04/01/2024  
Contact Number : 9072522045

Customer Name : Poonithura Karunakar  
Signature : [Signature]  
Date : 4/1/2024  
Contact Number : 9539191498  
Designation : Blood Bank  
Hospital : KASARAGOD



Handwritten notes and signatures in Malayalam script.



**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KASARGOD
2	Name of Hospital	GH KASARGOD
3	Name of Equipment with Make, Model and Serial Number	Blood Bank Refrigerator Make: REMI Model: BR 300 Sr. No: BDI-1290
4	Equipment ID/ Barcode	74017/1410848
5	Date of purchase/ Year of manufacture/Installation Date	06/10/2010
6	Warranty details	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown/ Date of registration of complaint	11/10/2023
9	Action taken	Checked the machine found that the main door has been fully damaged, internal telescopic channel has locking and the entire wiring system damaged. Need to replace main door, internal telescopic channel and wiring kit for checking further working condition of the machine.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Details of service required (Recommendations for repair)	Not recommending for repairs
12	Cost of spares (specify parts and cost)	—



13	Asset Value	1,53,860/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	—
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX.	Cyrix Service report attached
16	Reasons for recommending the equipment as BER	Checked the equipment found full door assembly, internal telescopic channel and entire wiring kit damaged. Equipment installed on 06/10/2010 and covered 13+ years. OEM provided End of Life letter for the said equipment as per tender clause 5.3.14.2 we recommend equipment to RBER.
17	Signature of CYRIX Authority	Vasun Kumar. K B

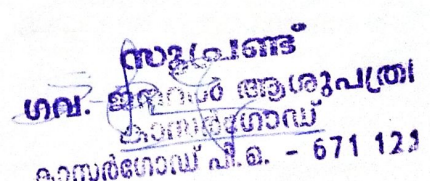
\* Not mandatory **#Based on the period of life and value as per the BER guidelines**


\* **Attach Photograph**

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:  
 Checked the machine and found that main door fully damaged, leaking in internal telescopic channel & the entire wiring system has fully damaged. Need to replace these spares for checking further working condition of the machine. OEM reported that spares are no longer available with OEM report attached.

Signature of JC BM (NHM) at Kappal  
 Arogya  
 22/1/24

Date 22/1/24

  
 Signature of Superintendent/Medical Officer (i/c)





SCR reference : CH/N/4899/18 \_ EMAIL DT- 19.12.2023

Model Description and No. \_ Blood Bank Refrigerator \_ MODEL: Remi-BR 300

Serial Number :BDI-1290 , Mfg Date: 08/2010

Customer Name: **Cyrix Healthcare (P) LTD,30/641B,Petta,Poonithura,  
Ernakulam -682038 (Blood Bank Medical Officer , General Hospital ,Kasaragod)**

Please refer to your e-mail dated **19.12.2023** for repairs of for **REMI BLOOD  
BANK REFRIGERATOR \_ MODEL: REMI- BR 300**

As per our Service Engineer visit on 16-11-2023 and his inspection and images received from our engineer as well as from your end, the above model that the unit was manufactured in year of below \_13 years. The spares & components necessary to put the instruments back in working condition are no longer available with us nor in the market due to ever-changing technology. In view of this, we recommend you treat the unit as "BEYOND REPAIRS" which cannot be repaired even at our service station, and go for a new unit in its place. We are not going to depute our Service Engineer and also treating the present SCR as "CLOSED" from our end.

Thanking you,  
Yours truly,

Thanks with Regards ,

REBITHA REGHURAJ  
SERVICE CO- ORDINATOR



**REMI SALES & ENGINEERING LIMITED**

70/1750,5<sup>th</sup> Cross Road, Link Park ,  
Pottakuzhi Road, Pachalam P.O,  
Kochi -682012

Tel:0484-2401361

E-Mail:instservicekochi@remigroup.com

GSTNo:32AAACR0421M1ZS

PAN no:AAACR0421M

SAC Code:998719

**SALES & SERVICE BRANCHES :**

Ahmedabad, Bangluru, Kolkata, Chennai, Hyderabad, Nagpur, New Delhi, Kochi, Kanpur, Indore, Goa

**Regd. Office :** Remi House, 11 Cama Indl. Estate, Goregaon (e), Mumbai - 400 063. India. Tel. : +91 - 22 - 4058 9888

**Request for End of Life Letter for Remi  
Blood Bank Refrigerator (Model: Remi-  
BBR 300, Serial Number: 8DIT1290)  
Barcode -1410848**

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**From:** instservicekochi

[instservicekochi@remigroup.com](mailto:instservicekochi@remigroup.com)

**To:** Blesson Jose [zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in)

**Cc:** [raman@remilabworld.com](mailto:raman@remilabworld.com)

[raman@remilabworld.com](mailto:raman@remilabworld.com),

[kochisales.hcd@remigroup.com](mailto:kochisales.hcd@remigroup.com)

[kochisales.hcd@remigroup.com](mailto:kochisales.hcd@remigroup.com),

[kochi@remigroup.com](mailto:kochi@remigroup.com) [kochi@remigroup.com](mailto:kochi@remigroup.com)

**Sent:** Friday, 29 December 2023, 4:15 pm

Dear sir,

As per your email, please find attached the End of  
life certificate (EOL)

Regards,

REMI KOCHI

INST DIV.

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**From:** Blesson Jose <[zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in)>

**Sent:** Wednesday, December 27, 2023 8:28 AM

**To:** [Instservicekochi@remigroup.com](mailto:Instservicekochi@remigroup.com)

**Cc:** [kochisales.hcd@remigroup.com](mailto:kochisales.hcd@remigroup.com); Project  
Manager KLBEMP <[pm.bempkl@cyrix.in](mailto:pm.bempkl@cyrix.in)>; Jayesh  
Krishnan <[jayeshcyrix@gmail.com](mailto:jayeshcyrix@gmail.com)>

**Subject:** Re: Request for End of Life Letter for Remi  
Blood Bank Refrigerator (Model: Remi-BBR 300,  
Serial Number: 8DIT1290) Barcode -1410848

**CAUTION: This email is from an external source. Exercise  
caution when opening attachments or clicking links.**

Dear Remi Group,

We are waiting for your valuable response and requested Letter from your end.

Please do needfull at the earliest.

**Thanks& Regards,**

**Blessen Jose**

**Zonal Manager|North Zone**

**BEMMP- Kerala**

**Mobile: 7593847153**

**Email : [zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in)**

**CYRIX HEALTHCARE (P)LTD**

**30/641B,Petta,Poonithura,Ernakulam-682038**

**[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)**

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**From:** Blessen Jose

**Sent:** Tuesday, December 19, 2023 5:22:09 PM

**To:** [Instservicekochi@remigroup.com](mailto:Instservicekochi@remigroup.com)

<[Instservicekochi@remigroup.com](mailto:Instservicekochi@remigroup.com)>

**Cc:** [kochisales.hcd@remigroup.com](mailto:kochisales.hcd@remigroup.com)

<[kochisales.hcd@remigroup.com](mailto:kochisales.hcd@remigroup.com)>; Project Manager

KLBEPM <[pm.bempkl@cyrix.in](mailto:pm.bempkl@cyrix.in)>; Jayesh Krishnan

<[jayeshcyrix@gmail.com](mailto:jayeshcyrix@gmail.com)>

**Subject:** Request for End of Life Letter for Remi Blood Bank Refrigerator (Model: Remi-BBR 300, Serial Number: 8DIT1290) Barcode -1410848

Dear Remi Group,

I am writing to request an End of Life (EOL) letter for our Blood Bank Refrigerator with the following details:

- Make & Model: Remi-BBR 300
- Barcode: 1410848
- Serial Number: 8DIT1290
- Installation Date: 10-06-2010

This equipment has served in facility for an impressive 13 years and 6 months, surpassing its expected lifespan. However, we currently facing critical issues, including a fully damaged main door, internal telescopic channel damage, and a complete



wiring kit failure. These persistent problems, combined with the age of the equipment, pose a potential risk to the essential services it provides.

In consideration of the continuous downtime caused by these recurring issues and the potential risks associated with the equipment's current condition, we kindly request an End of Life letter. This letter would facilitate the condemnation and proper disposal of the equipment from the hospital premises.

Your prompt attention to this matter is highly appreciated, as it will enable, to ensure the safety and reliability of blood bank services.

Images attached for reference.

**Thanks & Regards,**

**Blessen Jose**

**Zonal Manager|North Zone**

**BEMMP- Kerala**

**Mobile: 7593847153**

**Email : [zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in)**

**CYRIX HEALTHCARE (P)LTD**

**30/641B, Petta, Poonithura, Ernakulam-682038**

**[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)**

## ONE TIME SERVICE REQUEST 1410848

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**From:** Jayesh Krishnan [jayeshcyrix@gmail.com](mailto:jayeshcyrix@gmail.com)

**To:** [instservicekochi@remigroup.com](mailto:instservicekochi@remigroup.com)

[instservicekochi@remigroup.com](mailto:instservicekochi@remigroup.com)

**Cc:** [kochisales.hcd@remigroup.com](mailto:kochisales.hcd@remigroup.com)

[kochisales.hcd@remigroup.com](mailto:kochisales.hcd@remigroup.com), Blesson Jose

[zm2.klbemp@cyrix.in](mailto:zm2.klbemp@cyrix.in), Project Manager

KL BEMP [pm.bempkl@cyrix.in](mailto:pm.bempkl@cyrix.in)

**Sent:** Friday, 20 October 2023, 8:26 pm

Dear sir,

BBR installed in GH kasargod having problem. Kindly do the needful for Urgent service.

Make: Remi

model: BBR 300

s/n: 8DIT1285

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**Thanks & Regards**

JAYESH KRISHNAN,

**Sr. Biomedical Engineer,**

**District In-charge**

**Kasargod, Palakkad**

**PH:- [7593847156](tel:7593847156)**

[jayeshcyrix@gmail.com](mailto:jayeshcyrix@gmail.com)

[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)

**Cyrix Healthcare Pvt Ltd**

**| 30/641 B | Pettah Jn | Poonithura | Cochin**

**-38 | Kerala | India**

**KERALA || KARNATAKA || TAMIL NADU || UTTAR**

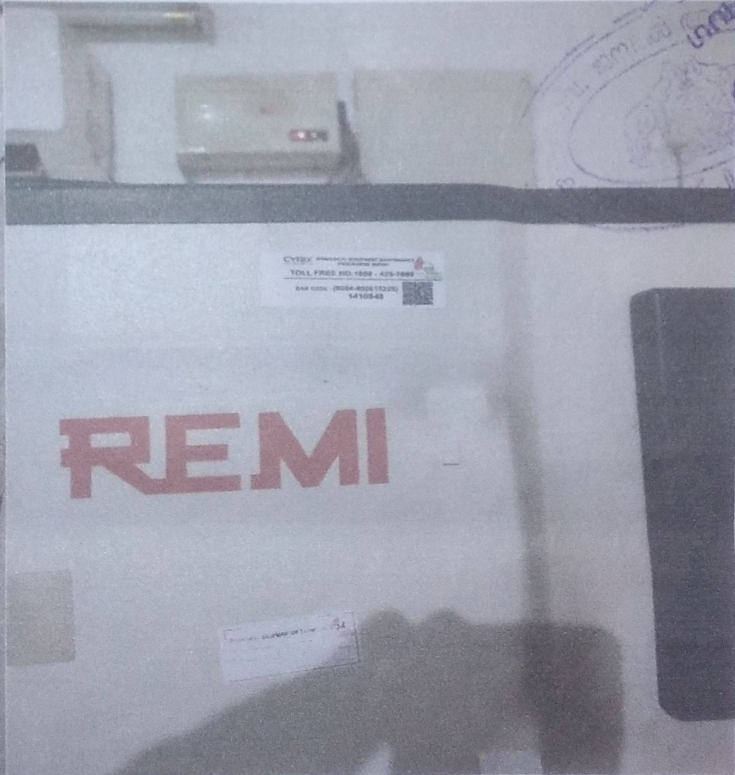
**PRADESH**



# REMI BLOOD STORAGE CABINET CE

CAT. NO. / MFG. DATE.	BR-300	8/10
SERIAL NO.	BDIT-1290	
COMPRESSOR MODEL NO.	415 LAG	
COMPRESSOR SR. NO.	RPKA-11689	
GAS TYPE	R-134A	
MIN. TEMP. °C		AMPS
SUPPLY	: 220 / 230 V, 50Hz, 1ØAC	

**REMI ELEKTROTECHNIK LIMITED**  
( INSTRUMENTS DIVISION )  
VABAI - 401 208. ( INDIA )



Handwritten signature and a circular purple stamp. The stamp contains Burmese text: 'ပြည်ထောင်စု' (Union), 'ဆက်သွယ်ရေး' (Communication), 'ဦးစီးဌာန' (Directorate), 'ရန်ကင်း' (Yangon), and the phone number '- 671 121'.



