

REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	MALAPPURAM
2	Name of Hospital	THQH WANDOOOR
3	Name of Equipment with Make, Model and Serial Number	DENTAL XRAY CONFIDENT C70D SN-12-07-12
4	Equipment ID & Barcode	93893 1020632
5	Date of purchase / Year of manufacture / Installation Date	13-07-2012
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/CAMC Period agreed at the time of purchase	NO AMC / CAMC
8	Date of breakdown (Date of registration of complaint through email / Toll free)	02-02-2024 - TOLL FREE
9	Action taken	CHECKED THE MACHINE AND FOUND PROBLEM WITH MAIN PCB, TUBE HEAD AND FILAMENTS ARE DEFECTIVE. NEED TO REPLACE THE MENTIONED SPARE FOR CHECKING FURTHER WORKING CONDITION OF EQUIPMENT
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NEED TO REPLACE MAIN PCB, TUBE HEAD AND FILAMENTS
12	Cost of spares (specify parts and cost)	NIL

13	Asset Value	92269/-
14	*Percentage value of the cost of spares with respect to Cost of Purchase/Asset Value	NIL
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND OEM EOL LETTER ATTACHED
16	Reasons for recommending the equipment as BER	CHECKED THE MACHINE FOUND PROBLEM WITH MAIN PCB, TUBE HEAD AND FILAMENTS ARE DEFECTIVE. THE EQUIPMENT INSTALLED ON 13-07-2012. AND AGED UPTO 11+ YEARS, WHILE ENQUIRY FOR SPARE IT WAS NOT MODEL DISCONTINUED AND END OF LIFE DECLARED BY OEM AS PER THE TENDER CLAUSE 5.3.14.2, SO WE RECOMENT THIS EQUIPMENT FOR CONDEMNATION.
17	Name & Signature of CYRIX Authority	ADEEB SUBHAN K 

*Not mandatory #Based on the period of life and value as per the BER guidelines
Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Verified with the damage of Tube head filament & Main PCB. Beyond economic repair.


Consultant Biomedical Engineer
 NHM Malappuram
 Signature of CBM(NHM)

Date *13/2/24*



Signature
 Signature of Superintendent/Medical Officer
സൂപ്പർണ്ടൻ്റ് മെഡിക്കൽ ഓഫീസർ
 താലൂക്ക് ആശുപത്രി
 വണ്ടൂർ - 679 328



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 176608

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility <u>THQH WANDOOOR</u> Address <u>WANDOOOR</u> <u>MALAPPURAM DT, KERALA</u> Ph : <u>7012541446</u>	Call Registration Date : <u>02-02-2024</u> Caller ID : <u>93893</u> Date of Visit : <u>02-02-2024</u> Asset No. : <u>1020632</u> EQPT Name : <u>Dental X-ray</u> Manufacture <u>Confident</u> Model : <u>C70D</u> S. No. <u>12-07-12</u> Dept. <u>Radiology</u>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Dental xray machine not working properly.

Action Taken : checked the machine found problem with main PCB, tube head, and filament are defective. Need to replace the mentioned spare for checking further working condition of equipment

Completed **Date :** 13-2-24 **Time :** 1:12 pm **Spare Required**

Spare Replaced **Requested**

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Adeeb Subhan K</u>	<u>13-2-24</u>	<u>1:12pm</u>	<u>2:00pm</u>

Completed **Pending**
 NHM Malappuram
 മെഡിക്കൽ ഓഫീസർ
 താലൂക്ക് ആശുപത്രി
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Service Engineer Name : <u>Adeeb Subhan</u> Signature : <u>[Signature]</u> Date : <u>13-02-2024</u> Contact Number : <u>9656144488</u>	Customer Name : <u>Dr Umashankar P</u> Signature : <u>[Signature]</u> Date : <u>13/2/24</u> Contact Number : <u>9895447402</u> Designation : Hospital Seal :
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Grams: CONFIDENT

Branch Office :

68 / 308B - A,C,C-1, Domain Complex,
Near Ayyappankav Temple, Chittoor Road
Ernakulam, Kochi -18,
Ph : 0484 2391306,4022121
Fax : 2381394
E-mail : cdelcochin@gmail.com

CONFIDENT DENTAL EQUIPMENTS (P) LTD.

(Formerly known as Confident dental Equipments Ltd)

09/02/2023

CYRIX HEALTH CARE PVT LTD
ERNAKULAM

Dear Sir,

Sub : End of life – DC 70 KV DC X RAY remote and cone –reg (CONFIDENT MODEL –C-70D(SN-12-07-12)

With reference to the above, as per our service engineers report, that main pcb, tube head and filaments are not possible to repair. Its better to purchase new x ray.

This is for your kind information.

Thanking you,

Yours faithfully

FOR CONFIDENT DENTAL EQUIPMENTS PVT LTD



Jr. Consultant Biomedical Engineer
NHM Malappuram

Handwritten signature and date: 12/2/23
മെഡിക്കൽ ഓഫീസർ
താലൂക്ക് ആശുപത്രി
വണ്ടൂർ - 679 328



Head Office : Plot No. 17-H, Sector1, Phase II, Bidadi Industrial Area, Bidadi - 562 109
Ramanagar Taluk & District, Karnadaka
Ph : 080 280 23000, Fax : 080 280 23022 E-mail : info@confidentad.org



Grams: **CONFIDENT**

Branch Office :

68 / 3088 - A,C,C-1, Domain Complex,
Near Ayyappankav Temple, Chittoor Road

Ernakulam, Kochi -18,

Ph : 0484 2391306,4022121.

Fax : 2381394

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Head Office : Plot No. 17-H, Sector1, Phase II, Bidadi Industrial Area, Bidadi - 562 109

Ramanagar Taluk & District, Karnadaka

Ph : 080 280 23000, Fax : 080 280 23022 E-mail : info@confidentad.org



1020632 DENTAL X -RAY MACHINE CONFIDENT THQH WANDOOR NOT WORKING

5 messages

Sat, Feb 3, 2024 at 7:00 PM

LIS LAL M <liscyrix@gmail.com>
To: info@confidental.org <info@confidental.org>
Cc: Adeeb Subhan K <adeebcyrix@gmail.com>

Dear sir,

We have a complaint registered at THQH WANDOOR (Malappuram dt) details are as follows,

DISTRICT - MALAPPURAM
HOSPITAL - THQH WANDOOR
MACHINE - DENTAL X RAY
MAKE- CONFIDENT
MODEL- C-70D
SN- 12-07-72
TICKET - 93893
BARCODE - 1020632
PROBLEM - NOT WORKING (Couldn't set factor,pre start switch not working)

Please do the necessary at the earliest service .

Regards,
LISLAL M
CYRIX HEALTH CARE PVT LTD
MALAPPURAM
7593847152

Tue, Feb 6, 2024 at 7:34 AM

LIS LAL M <liscyrix@gmail.com>
To: info@confidental.org
Cc: Adeeb Subhan K <adeebcyrix@gmail.com>

Dear sir,

Please update the status.

With regards,
LISLAL M
CYRIX MALAPPURAM
7593847152
[Quoted text hidden]

Thu, Feb 8, 2024 at 8:35 AM

LIS LAL M <liscyrix@gmail.com>
To: info@confidental.org
Cc: Adeeb Subhan K <adeebcyrix@gmail.com>

Dear sir,

Please update the status.

With regards,
LISLAL M
CYRIX MALAPPURAM
7593847152

[Quoted text hidden]

Jr. Consultant Biomedical Engineer
NHM Malappuram

LIS LAL M <liscyrix@gmail.com>
To: info@confidental.org
Cc: Adeeb Subhan K <adeebcyrix@gmail.com>

Fri, Feb 9, 2024 at 11:36 AM



മെഡിക്കൽ ഓഫീസർ
താലൂക്ക് ആശുപത്രി
വണ്ടൂർ - 679 328

Dear sir,

Please update the status.

With regards,
LISLAL M
CYRIX MALAPPURAM
7593847152

[Quoted text hidden]

Fri, Feb 9, 2024 at 3:07 PM

Mini Confident Dental <cdelcochin@confidental.org>
To: liscyrix@gmail.com

LETTER

----- Forwarded message -----

From: **Mini Confident Dental** <cdelcochin@confidental.org>
Date: Thu, Feb 8, 2024 at 2:18 PM
Subject: Fwd: 1020632 DENTAL X-RAY MACHINE CONFIDENT THQH WANDOODOR NOT WORKING
To: CONFIDENT DENTAL EQUIPMENTS LTD <cdelcochin@gmail.com>

----- Forwarded message -----

From: **Manjunath Confident Dental** <marketingmngr@confidental.org>
Date: Mon, Feb 5, 2024 at 11:14 AM
Subject: Fwd: 1020632 DENTAL X-RAY MACHINE CONFIDENT THQH WANDOODOR NOT WORKING
To: cochin <cdelcochin@confidental.org>, <surgitender@gmail.com>

dear madam

please go thru the mail and do the needful

manjunath N

----- Forwarded message -----

From: **Umesh Confident Dental** <info@confidental.org>
Date: Mon, Feb 5, 2024 at 10:53 AM
Subject: Fwd: 1020632 DENTAL X-RAY MACHINE CONFIDENT THQH WANDOODOR NOT WORKING
To: marketingmngr confidental <marketingmngr@confidental.org>

PF

[Quoted text hidden]
[Quoted text hidden]
7593847152

CONFIDENT DENTAL EQUIPMENTS Pvt Ltd.
68/3088-A, C, C1
Domain Complex, near ayyappankav temple,
Cochin -18
PH: 0484 2391306, 0484 4022121
E-mail: cdelcochin@gmail.com



Jr. Consultant Biomedical Engineer
NHM, Malappuram - Engineer

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വണ്ടൂർ - 679 328



2 of 4



+91 98950 84212
today at 1:26 PM



Handwritten signature and date: 13/2/24

മെഡിക്കൽ ഓഫീസർ
കാലാർക്കി ആശുപത്രി
വണ്ടൂർ - 679 328

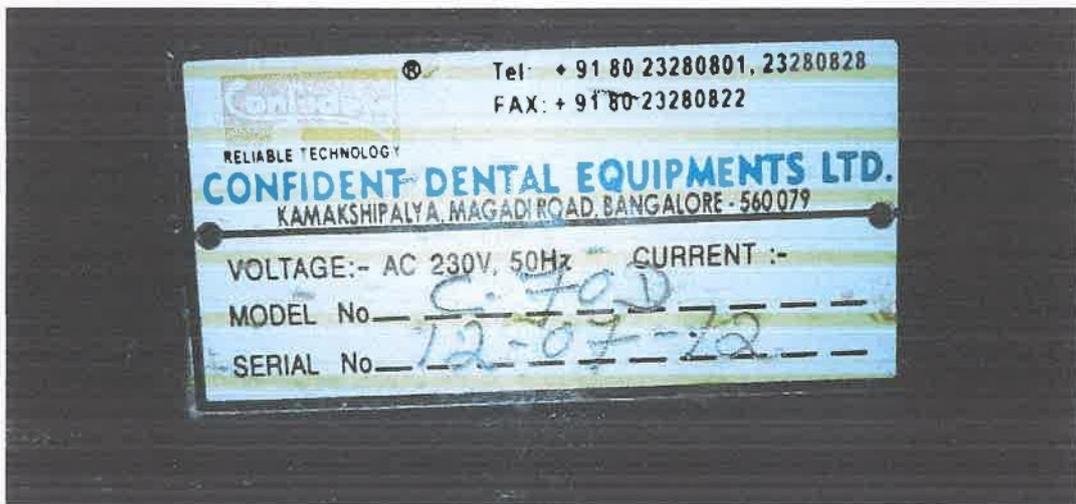
Jr. Consultant Biomedical Engineer
NHM Malappuram

Handwritten signature of the consultant engineer.



+91 98950 84212

today at 1:26 PM



Jr. Consultant Biomedical Engineer
NHM Malappuram



Cup

13/2/24

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താലൂക്ക് ആശുപത്രി
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Dental X-ray Machine

15107114 Received From the Store - 1
Model BLUEX 70kvp 7MA
Serial No 2706TQ 1057
Tender no 0/2010
Tube

Tube Mode C70-D
Tube No 2706TQ 1057 - JUNE 2011
Company Consistent Dental Equipment Limited
Bangalore

Swarshi M.P
X-ray Technician
S.P

Consultant Biomedical Engineer
M.M. Malannuram



13/12/24
മെഡിക്കൽ ഓഫീസർ
താലൂക്ക് ആശുപത്രി
വണ്ടൂർ-679 328