



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 180998

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrilx.com | E-mail : bemp.kl@cyrilx.in

<p>Health Facility <u>T.H. Thamarassery</u></p> <p>Address <u>Thamarassery</u> <u>Kozhikode</u></p> <p>Ph : <u>7736840442</u></p>	<p>Call Registration Date : <u>14-02-2024</u></p> <p>Caller ID : <u>95979</u></p> <p>Date of Visit : <u>15-02-2024</u></p> <p>Asset No. : <u>1120220</u></p> <p>EQPT Name : <u>Digital Weighing Machine</u></p> <p>Manufacture <u>Tragathi Medical</u> Model <u>2034</u></p> <p>S. No. <u>NA</u> Dept. <u>NLCU</u></p>
---	--

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Machine not switching ON.

Action Taken : Checked and found bad cell, main board and transformer are defective, body completely rusted. Need to replace these spares for further checking working condition of the equipment. Enquired OEM for spares

Completed Date : 15/2/24 Time : 11:15 AM Spare Required

Spare Replaced Requested

1.	Description	Qty.	Part Number	PR Number
2.	←—————→	←—————→		
3.				

Cyrilx Engineer	Date	Start Time	End Time
<u>Arjun Rajiv</u>	<u>15/2/24</u>	<u>11:00 AM</u>	<u>11:15 AM</u>

Customer Remark Completed Pending

Installed on 12/12/2016, due to prolonged use, machine rusted and damaged, not repairable.

Dr. S. P. JOY


<p>Service Engineer Name : <u>Arjun Rajiv</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>15/2/24</u></p> <p>Contact Number : <u>9022522054</u></p>	<p>Customer Name : <u>DR. S. SUHADA NHM MD.</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>15/2/24</u></p> <p>Contact Number : <u>[Blank]</u></p> <p>Designation : <u>MEDICAL OFFICER</u></p> <p>Hospital Seal : <u>NATIONAL HEALTH MISSION Taluk Hospital, Thamarassery</u></p>
--	--

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

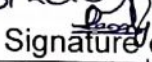
Sl. No	Particulars	Details
1	Name of District	KOZHIKODE
2	Name of Hospital	THQH THAMARASSERY
3	Name of Equipment with Make, Model and Serial Number	Equipment :Digital Weighing Machine Pediatric Model: 2034 SN: NA
4	Equipment ID & Barcode	95979 & 1120220
5	Date of purchase / Year of manufacture /Installation Date	12-03-2016
6	Warranty details (Yes/No)	NO Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	14-02-2024
9	Action taken	Checked and found load cell ,main board and transformer defective ,body completely rusted.Need to replace these spares for further checking working condition of the equipment.Enquired OEM for spares
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair
12	Cost of spares (specify parts and cost)	NA

13	Asset Value	6725
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report attached
16	Reasons for recommending the equipment as BER	Checked and found load cell ,main board and transformer defective ,body completely rusted.Need to replace these spares for further checking working condition of the equipment.Equipment installed on 12-03-2016 aged up to 7 years 11 months.Enquired OEM for spares.Its a low cost equipment and spares are not available in the market so recommending the equipment for condemnation
17	Name & Signature of CYRIX Authority	ATHUL RAJ .V 

*Not mandatory

#Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:
 Checked & found that cell, main board and transformer damaged. Machine ~~was~~ rusted. Need to replace the items. Equipment installed on 12/3/2016. So recommended for condemnation. 

Signature of JC BM (NHM)
 Consultant Bio Medical Engineer
 National Health Mission
 Kozhikode

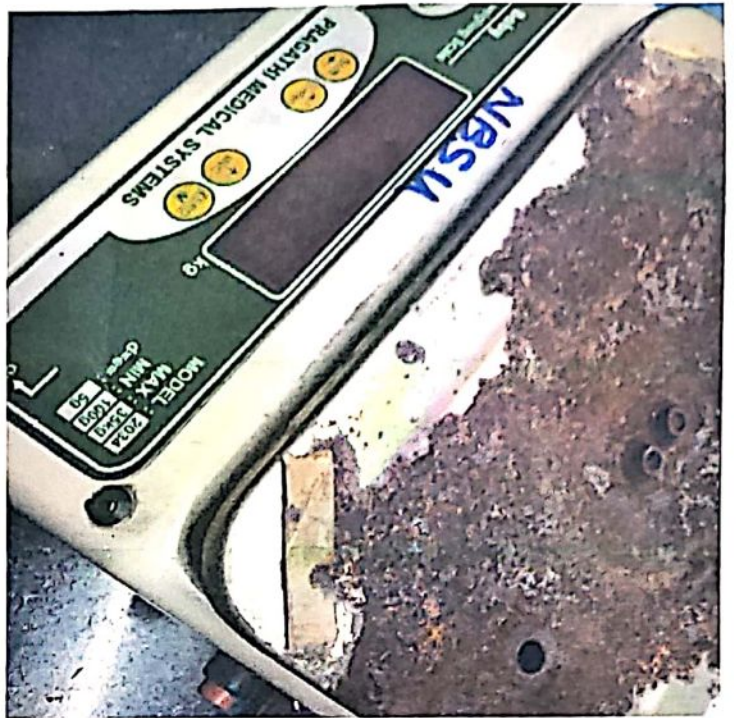
Installed on 12/3/16. Due to prolong use machine rusted and damaged.

Superintendent / Medical Officer



Signature of _____ Date _____
 Dr. SURIADA Seal

NHM MD
 MEDICAL OFFICER
 NATIONAL HEALTH MISSION
 Taluk Hospital, Thamarassery



[Signature]
SNO INCHARGE L/R

Dr. SUHANA
NIM MO.
[Signature]
MEDICAL OFFICER
NATIONAL HEALTH MISSION
Taluk Hospital, Thamarassery

