



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 173222

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>CHC kodanchery</u></p> <p>Address <u>Kozhikode</u></p> <p>Ph : <u>8086 704408</u></p>	<p>Call Registration Date : <u>24/01/2024</u></p> <p>Caller ID : <u>92532</u></p> <p>Date of Visit : <u>25/01/2024</u></p> <p>Asset No. : <u>1130114</u></p> <p>EQPT Name : <u>Hematology Analyser</u></p> <p>Manufacture <u>Meril Diagnostic Pvt Ltd</u> Model : <u>merilizer</u></p> <p>S. No. <u>022520</u> Dept. <u>Laboratory</u></p>
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tel quant
3Aspire

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Result Variation

Action Taken : checked and found transformer, inter face board CPAT board and line filter defective need to replace those spares for further checking and working condition of the equipment.

Completed Date : 9/2/2024 Time : 12:30PM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

<p>Cyrix Engineer</p> <p><u>JINEESH PP</u></p> <p>Date : <u>9/2/2024</u></p>	<p>MEDICAL OFFICER</p> <p><u>JINEESH PP</u></p> <p>Date : <u>9/2/24</u></p> <p>Start Time : <u>10 AM</u></p> <p>End Time : <u>07:30 PM</u></p>
<p>Customer Remark</p> <p><u>Model discontinued as per the letter dated 9/1/24 Ref No. MDP/23-24/03. by Meril to Cyrix. Hence was advised to purchase part from other source.</u></p>	
<p>Service Engineer Name : <u>Jineesh PP</u></p> <p>Signature : <u>[Signature]</u> Sr. BME</p> <p>Date : <u>9/2/2024</u></p> <p>Contact Number : <u>8943527662</u></p>	<p>Customer Name : <u>Swathy Chandra Babu</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>9/2/2024</u></p> <p>Contact Number : <u>8065804408</u></p> <p>Designation :</p> <p>Hospital Seal :</p>



9/2/24
MO


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KOZHIKODE
2	Name of Hospital	CHC KODANCHERY
3	Name of Equipment with Make, Model and Serial Number	Equipment :Haematology Analyser Make :Meril Diagnostics Pvt Ltd Model :Merilyzer CelQuant 3 Aspire SN : 022520
4	Equipment ID & Barcode	92532 & 1130114
5	Date of purchase / Year of manufacture /Installation Date	29-03-2019
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	24-01-2024 (Toll free)
9	Action taken	Checked and found transformer, interface board, CPLT board and line filter defective. Enquired the spare with vendor.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	NA

MEICAL OFFICER
Community Health Center
Kozhikode
088576

13	Asset Value	Rs . 48000/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report attached and End of life letter attached.
16	Reasons for recommending the equipment as BER	Checked and found transformer, interface board, CPLT board and line filter defective. Enquired spare with Oem, Oem declared that particular model is discontinued and spares are not available. so recommended equipment for condemnation as per tender clause 5.3.14.2. End of life letter attached for reference.
17	Name & Signature of CYRIX Authority	JINEESH.PP 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Checked and found that transformers, interface board, CPLT board and line filters defective.

Oem declared that model is discontinued and spares are not available. End of life letter attached here with Machine installed on 29/03/2019. So recommended condemnation.

Signature of Consultant Bio Medical Engineer
Kozhikode
National Health Mission

Signature of
Kozhikode

As per the letter Ref. No. MDPCL/23-24/03 from M. Ceil to Cyrix Healthcare Pvt limited 09.01.24, equipment has been replaced. Spare parts will not be available and recommended condemnation.

Signature of
Superintendent / Medical Officer
MEDICAL OFFICER
Community Health Center
Kodenchery- 673580

09.2.24.



Ref No. MDPL/23-24/03
Date : January 09, 2024

To,

Cyrix Healthcare Private Limited
30/641B, Near SBI Bank Petta, Poonithura
Kochi, Kerala-682038

SUBJECT: CONDEMNATION OF 3 PDA Hematology Analyzer: Merilyzer CelQuant 3 Aspire (022520)

Dear Sir,

This refers to the subject equipment.

As the equipment has completed its life cycle and due to this spares availability will be difficult hence forth for servicing the instruments and we have discontinued this machine model therefore, we recommend for the condemnation of aforesaid equipment.

This is for your information and necessary action.

Thanking you and assuring you our prompt services always.

Yours faithfully,

For, MERIL DIAGNOSTICS PVT. LTD.



AUTHORISED SIGNATORY

Meril Diagnostics Private Limited

CIN : U33110GJ2011PTC064994

Regd. Office: Survey No.135/139, Bilakhia House, Muktanand Marg, Chala, Vapi-396 191, Gujarat, India
Tel: +91 260 2408000 Website: www.merillife.com



Abijith A <abijithacyrix@gmail.com>

REQUIRED QUOTATION # 1130114 HEMATOLOGY ANALYZER @ CHC KODANCHERY , KOZHIKODE

2 messages

Akhilesh P <akhileshcyrix@gmail.com>

Fri, Feb 2, 2024 at 11:52 AM

To: "vijith.p" <vijith.p@merillife.com>

Cc: "lisin.kk" <lisin.kk@merillife.com>, abijithacyrix <abijithacyrix@gmail.com>

Dear sir,

Please share the price and stock availability of

1. Transformer
2. Interface board
3. CPLT board
4. Line filter

HEMATOLOGY BNALYZER @ CHC KODANCHERY , KOZHIKODE

MAKE : MERIL

MODEL : CQ 3 ASPIRE

SN : 022520

Thanks & Regards

AKHILESH P

SPECIALIST ENGINEER - LAB NORTH ZONE

Bemp-Kerala

Mobile : +91 7593847154

Email : akhileshcyrix@gmail.com

CYRIX HEALTHCARE (P) LTD

30/641B, Petta, Punithura

Ernakulam- 682038

www.cyrixhealthcare.com**Vijith P** <vijith.p@merillife.com>

Sat, Feb 3, 2024 at 6:48 PM

To: akhileshcyrix@gmail.com

Cc: lisin.kk@merillife.com, abijithacyrix@gmail.com

Akhilesh ji,

Please check the attached Discontinuation Letter and do needfully.

Vijith P

ASM

Meril Diagnostics Pvt Ltd

Calicut

---- On Fri,02 Feb 2024 06:22:03 +0530 akhileshcyrix@gmail.com wrote ----

Dear sir,

Please share the price and stock availability of

1. Transformer
2. Interface board
3. CPLT board
4. Line filter

HEMATOLOGY BNALYZER @ CHC KODANCHERY , KOZHIKODE

MAKE : MERIL
MODEL : CQ 3 ASPIRE
SN : 022520

Thanks & Regards

AKHILESH P
SPECIALIST ENGINEER - LAB NORTH ZONE
Bemp-Kerala
Mobile : +91 7593847154
Email : akhileshcyrix@gmail.com


CYRIX HEALTHCARE (P) LTD

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<https://ems-urlprotect.trendmicro.com:443/wis/clicktime/v1/query?url=http%3a%2f%2fwww.cyrixhealthcare.com&umid=040bc03a-e6bd-46b2-944c-6809481942b6&auth=386938388a5a1db71b12d9f9c73071895fd4f132-9695e2990906212e4389d4b3bd4d59d9538cfb36>

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Model: **Merilyzer CelQuant 3 Aspire**
Hematology Analyzer

Input : AC 100-240 V, 50/60 Hz (100W max)

SN **022520**

IVD CE

Meril Diagnostics

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 Survey No. 135/2/B & 174/2
 Muktanand Marg, Chola
 Vapi 396 191, Gujarat, India.
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 T +91 260 305 2100 F +91 260 305 2125

Date:

KODENCHERY HEALTH CENTER
 KODENCHERY-673580

CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)

TOLL FREE NO: 1800 - 425-7869

BAR CODE - (8004-890615225) 1130114

MEDICAL OFFICER
Community Health Center
Kodenchery- 673580

Swathy
09.02.24 LAB Technician *Swathy*
Mohammed