



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. :** 167181

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report** 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>PHC UDAYAGIRI</u></p> <p>Address <u>UDAYAGIRI</u> <u>KANNUR</u></p> <p>Ph : <u>755 9032137</u></p>	<p>Call Registration Date : <u>3/12/24</u></p> <p>Caller ID : <u>88537</u></p> <p>Date of Visit : <u>4/12/24</u></p> <p>Asset No. : <u>1340949</u></p> <p>EQPT Name : <u>Biochemistry Analyser</u></p> <p>Manufacture <u>Robonik</u> Model : <u>Protectouch</u></p> <p>S. No. <u>A1230124RBK</u> Dept. <u>Laboratory</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust. Training

**Problem Identified :** Blue display

**Action Taken :** checked the machine and found that blue display showing found problem with main board, enquired OEM for quotation

Completed  Date : 6/2/24 Time : 10:30 AM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrx Engineer	Date	Start Time	End Time
<u>Aswin</u>	<u>6/2/24</u>	<u>9:45 AM</u>	<u>10:30 AM</u>

**Customer Remark** Completed  Pending

<p>Service Engineer Name : <u>Aswin</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>6/2/24</u></p> <p>Contact Number : <u>8301012159</u></p>	<p>Customer Name : <u>Sreetha</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>6/2/24</u></p> <p>Contact Number : <u>Lab Technician</u></p> <p>Designation : <u>[Signature]</u></p> <p>Hospital Seal : <u>8547488441</u></p>
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അസിസ്റ്റന്റ് സർജൻ  
 മെഡിക്കൽ ഓഫീസ്, ഉദയാഗിരി  
 ഫോൺ: 755 9032137  
[Signature]  
 Dr. Tomy Mathew

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KANNUR
2	Name of Hospital	PHC UDAYAGIRI
3	Name of Equipment with Make, Model and Serial Number	SEMI AUTOBIOCHEMISTRY ANLYZER Make: ROBONIK Model: PRIETEST TOUCH SN: AT2301214RBK
4	Equipment ID/ Barcode	1340949 #88537
5	Date of purchase/ Year of manufacture/Installation Date	01-06-2015
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	Toll free - 03-01-2024
9	Action taken	Checked the machine and found that Blue display showing found problem with mainboard, enquired OEM for quotation
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	No recommendations
12	Cost of spares (specify parts and cost) 	

13	Asset Value	64760/-
14	#Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service report & OEM End of life letter attached
16	Reasons for recommending the equipment as BER	Checked the machine and found that Blue display showing found problem with mainboard, Enquired oem for quotation. Equipment installed on 01-06-2015 aged up to 8 years and 8 months, oem informed that this machine is obsolete model, end of life letter issued. As per tender clause 5.3.14.2 we recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	SARANG K M 

\*Not mandatory

#Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

checked & identified that the machine aged up to 8 years above. The OEM informed that the machine is obsolete model, end of life. So recommended for BER as per BER Protocol in tender clause 5.3.14.2.

  
01/02/2024.

Signature of JC BM (NHM)

CONSULTANT BIOMEDICAL  
NATIONAL HEALTH MISSION  
KANNUR - 570002

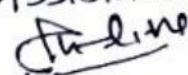
Stuthi Emmanuel  
Cab Technician



Date: 6/2/2024



Dr. Tinu Liz Mathew  
Assistant Surgeon

  
6/2/24

Dr. Signature of  
Superintendent/Medical Officer (i/c)

അസിസ്റ്റന്റ് സൂപ്പർ  
കുടുംബാരോഗ്യ കേന്ദ്രം, സെന്റർ  
കണ്ണൂർ - 670 571

# SEMI AUTO ANALYSER

Date	Received From or Issued to	Received	Issued	Balance	Consol. Balance	Remarks
01/06/2015	Rel From the store Rate 6798/-					
	From Register for equipments	01		01		
	Instruments vol B page No 74 Inv. No 204 dt 22.01.2015					
	Model name - Aitest Touch make Robotic S. No: AT 2301214 RGR					
01/06/2015	Installed in lab		01		01	

Senthil Kumar  
Lab Technician

S. K.  
6/2/22



Date : 12<sup>th</sup> January 2024

Dear Valued Customer,

Thank you for choosing **Robonik (India) Pvt Ltd**. We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model: Prietest Touch) having **Serial No. AT2301214RBK**.

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model: Prietest Touch) having **Serial No. AT2301214RBK** as **End of Life (EOL) Notified**. (Duration from installation is 09 Years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK INDIA PVT LTD**



**AUTHORIZED SIGNATORY**



*[Signature]*  
Amrity .V.S  
Lab Technician Govt



*Ambly*  
Ambly V.S  
Lab Technician GRI