



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 134301

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>Primer Health Centre</u></p> <p>Address <u>MARAKKARA</u> <u>MALAPPURAM.</u></p> <p>Ph: <u>8606853367.</u></p>	<p>Call Registration Date : <u>3/1/24</u></p> <p>Caller ID : <u>88566</u></p> <p>Date of Visit : <u>6/1/24</u></p> <p>Asset No. : <u>1041898.</u></p> <p>EQPT Name : <u>weighing machine.</u></p> <p>Manufacture <u>Samsa</u> Model : <u>NA</u></p> <p>S. No. <u>NA</u> Dept. <u>OP</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : weighing machine not getting ON, not showing reading.

Action Taken : checked the machine, found load cell display and main board damaged, need to seek these spares to check working condition of equipment.

Completed Date : 9/1/24 Time : 12:15 PM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number



Cyrix Engineer <u>WOKUL K.T</u>	Date <u>9/1/24</u>	Start Time <u>11:30am</u>	End Time <u>12:15 PM</u>
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Customer Remark
[Signature] - 9/1/24

മെഡിക്കൽ ഇൻസ്പെക്ടർ
കുടുംബ ആരോഗ്യ കേന്ദ്രം
മാറാക്കര
മലപ്പുറം - 676553



Service Engineer Name : WOKUL K.T

Signature : [Signature]

Date : 9/1/24

Contact Number : 9809314280

Customer Name : Aleswa K

Signature : [Signature]

Date : 09.1.2024

Contact Number : 8606853367

Designation : Nursing officer

Hospital Seal : Cr 2

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl No	Particulars	Details
1	Name of District	MALAPPURAM
2	Name of Hospital	PHC MARAKKARA.
3	Name of Equipment with Make, Model and Serial Number	Equipment: weighing machine make: samso model: NA SN: No'
4	Equipment ID & Barcode	1041898
5	Date of purchase / Year of manufacture /Installation Date	30/3/19
6	Warranty details (Yes/No)	No Warrant-)
7	*AMC/ CAMC Period agreed at the time of purchase	No Amc / Camc
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	3/1/24
9	Action taken	checked the machine found that load cell, display and main board damaged. need to replace these spares. to check working condition of equipment
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged.
11	Recommendations for repair (required service details)	Need to replace main board, load cell and display
12	Cost of spares (specify parts and cost)	NA


13	Asset Value	1600
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX service report - Attached.
16	Reasons for recommending the equipment as BER not submitted available in the market equipment for condemnation.	checked the machine found that load cell, display and main board damaged. Equipment installed on 30/3/19 Aged up to 4 years Quotation since spares are not available in the market so we recommend equipment for condemnation.
17	Name & Signature of CYRIX Authority	GOKUL K. T


*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Verified with the damage of main board, display cell and display. Need to replace the same. Beyond economic repair.


Signature of JC BM (NHM)



weighing machine has not been working properly.

Date _____


Signature of Dr. Sabeela P P
Superintendent / Medical Officer (i/c)



മെഡിക്കൽ ഓഫീസർ
കൃഷ്ണൻ ആരോഗ്യ കേന്ദ്രം
മുറവിക്കര
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SAMSO