


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

426

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	Thiruvananthapuram
2	Name of Hospital	G H Neyyattinkara
3	Name of Equipment with Make, Model and Serial Number	ESR Analyser Vesmatic 20 2172.
4	Equipment ID & Barcode	Q4154.8 0113001
5	Date of purchase / Year of manufacture /Installation Date	03.12.2015
6	Warranty details (Yes/No)	NA
7	*AMC/ CAMC Period agreed at the time of purchase	NA
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	06.12.2023
9	Action taken	checked the equipment found cpu board, motor sensor & translator motor complete & plate needed
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	checked the equipment found cpu board, motor sensor & translator motor & plate complete. Need to change these. it's service economically not viable
12	Cost of spares (specify parts and cost)	CPU board - 79200 complete plate - 47300 sensor - 5400 Translator motor - 23700.

13	Asset Value	84,000/- <sup>370</sup>
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	185%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Attached OEM service Report & Cyrix report
16	Reasons for recommending the equipment as BER	checked the equipment found CPU board, motor sensor & Transistor motor complaint and found plate rusted. so need to replace these But it's service economically not viable so recommending the equipment as BER
17	Name & Signature of CYRIX Authority	

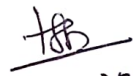
\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

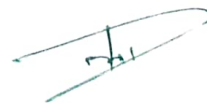
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Estimate received for repair and it is almost higher than asset value. So RBER  
 (late submission)

**MANEESHA MOHAN M.R.**  
 Junior Consultant (Biomedical)  
 National Health Mission  
 Thiruvananthapuram

  
 19-1-2024  
 Signature of JC BM (NHM)

Date \_\_\_\_\_ Seal \_\_\_\_\_

  
**SUPERINTENDENT**  
 Signature of \_\_\_\_\_  
 Superintendent / Medical Officer (i/c)



**BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAMME  
UNDER  
NATIONAL HEALTH MISSION**



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

**CYRIX**  
HEALTHCARE PVT LTD

No. : 173777

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ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Patta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility <i>Creminal Hospital</i>	Call Registration Date : <i>06.12.2023</i>
Address <i>Xlegysddhinkara Thiruvananthapuram</i>	Caller ID : <i>84154</i>
Ph : <i>9961515346</i>	Date of Visit : <i>11.12.2023</i>
	Asset No. : <i>0113001</i>
	EQPT Name : <i>ESR Analyser</i>
	Manufacture <i>Diessie</i> Model : <i>Vesmedic 20</i>
	S. No. <i>2172</i> Dept. <i>Labortary</i>

**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** *found CPU board, motor sensor, Transletor motor & Plate complaint*

**Action Taken :** *checked the equipment. found CPU board, motor sensor & Transletor motor complaint & found Plate rusted so need to change these*

Completed  Date : *11.12.2023* Time : *2.00pm* Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1. CPU board	1no		
2. motor sensor	1no		
3. Transletor motor	1no		
4. Plate	1no		

Cyrix Engineer	Date	Start Time	End Time
<i>Mohammed Sherif</i>	<i>11.12.2023</i>	<i>9.30am</i>	<i>2.00pm</i>

**Customer Remark** Completed  Pending

<b>Service Engineer Name :</b> <i>Mohammed Sherif</i> <b>Signature :</b> <i>[Signature]</i> <b>Date :</b> <i>11.12.2023</i> <b>Contact Number :</b> <i>9994042443</i>	<b>Customer Name :</b> <i>Siba Siba</i> <b>Signature :</b> <i>[Signature]</i> <b>Date :</b> <i>17.12.23</i> <b>Contact Number :</b> <i>9961515346</i> <b>Designation :</b> <i>Lab technician</i> <b>Hospital Seal :</b> <i>[Seal]</i>
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TOTAL Rs.:



<b>GENERAL SERVICE REPORT</b> No.: 2423TSR42482		DATE: 12-Jan-2024 00:00:00	
<b>CUSTOMER DETAILS</b>		<b>INSTRUMENT DETAILS</b>	
ENGINEER NAME: MR. JIBIN M T		MODEL: VESMATIC 20 AUTOMATIC, PRODUCT CODE 10334 / CE	
Taluk Head Quarter Hospital, Neyyattinkara		SR NO.: 2172	
ADDRESS: General HospitalNeyyattinkara		<b>CALL DETAILS</b>	
		<b>TYPE OF CALL</b>	
		DATE	TIME
		COMPLAINT RECD.	12-Jan-2024 00:00:00
TEL. NO.:		JOB COMPLETED	Closed
NAME OF THE OPERATOR: Taluk Head Quarter Hospital, Neyyattinkara		RESPONSE TIME	12-Jan-2024 16:31:54
		TRAVEL TIME	01:00
		DOWN TIME: (HH:MM)	

**PROBLEM REPORTED:**

Not working

**OBSERVATIONS:**

Found that photo cell board is damaged condition and translator error showing

**ACTION TAKEN:**

Need to replace the faulty spare

**SITE CONDITION:**

LINE NEUTRAL VOLT: 238 NEUTRAL-EARTH VOLT.: 238 LINE-EARTH VOLT.: 0

**BRAND OF REAGENT USED:**

**TO BE FILLED IN BY CUSTOMER:**

PREVENTIVE MAINTENANCE CARRIED OUT SATISFACTORILY:

FAULT RECTIFIED & INSTRUMENT IS WORKING SATISFACTORILY:

WE HEREBY APPROVE RS. \_\_\_\_\_ FOR PARTS:


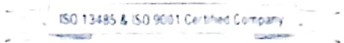
COMMENTS (IF ANY): OK



Name of the Operator: Taluk Head Quarter Hospital, Neyyattinkara

NO.	DESCRIPTION	QTY	COST	TOTAL
160009	CPU BOARD VES20 NEW (P30115450)	1	79200	79200
160007	VES20 COMPLETE PLATE (P30204441)	1	47300	47300
160014	VES 20 CABLED PHOTOCELL BOARD (P30111640)	1	5400	5400
160013	MOTOREDUCER. CABL. TRASLATION V30/V20 NEW (P30114060)	1	23700	23700

TOTAL Rs.:

CE NO.: 0	DATE	BRANCH	H.O
		RECEIVED ON:	
		CHECKED BY:	
ENGINEER'S/APPLICATION SPECIALIST'S			
TIME: 12-Jan-2024 15:27:55	NAME: MR. JIBIN M T		
NOTE: Parts replaced are chargeable except during warranty period. Consumables like printer head lamp, tubing, paper rolls etc. & breakable parts are not covered by warranty and hence are chargeable. Parts replaced due to negligence in operation will also be charged in every case.			
AT TRANSASIA, CUSTOMER SATISFACTION IS OUR PRIME CONCERN. IN CASE YOU HAVE ANY SUGGESTIONS PLEASE CONTACT:GENERAL MANAGER (TECHNICAL SERVICE), MUMBAI TEL. : 4030 9000			
<b>TRANSASIA BIO-MEDICALS LTD.</b>			
Head Office: Transasia House. 8. Chandivali Studio Road, Andheri (E), Mumbai - 400 072. Tel.: (022) 4030 9000 Fax: (022) 2857 3030 Mumbai : Toll Free No. 1800 103 8226, Whatsapp No.: 8451048434, SMS No.: 9212433444			
www.transasia.co.in			
DOC NO: SC00-406/ISS-7			
			
			

MSA Analyser Vestrate

Date	Receipt			Issue			Date	Receipt			Remarks
	kg	gm	ml	kg	gm	ml		kg	gm	ml	

Received from store. 3/12/2015

MSA Analyser Vestrate - 20

Supplied by Trans Am Biomedicals. / No. .

ISI code 157-13 Project .

Project DHS PS Drug SER 12/13

Manufacture by exp upto 2/12/2017

mobile no. 9895155326 (author)

MSA tag no (237)

Balance camp over

*[Signature]*  
12/12/15

page no 169 Lab Instruments

Stock Register Volume II *[Signature]*





MSB/MSK/EN  
TIME 12:00:00

- 1 call
- 2 text
- 3 text
- 4 menu
- 5 left arrow
- 6 right arrow
- 7 call
- 8
- 9 call
- 0 call
- OK



**CYRIX** BIOMEDICAL EQUIPMENT MAINTENANCE  
PROGRAMME (BEMP)

TOLL FREE NO: 1800 - 425-7669

BAR CODE - (8004-890615225)  
0113001

