



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 182856

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/84 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrrix.com | E-mail : bemp.ki@cyrrix.in

Health Facility <u>CHC Pinarayi</u>	Call Registration Date : <u>14/01/24</u>
Address <u>Pinarayi</u>	Caller ID : <u>90726</u>
<u>Kannur</u>	Date of Visit : <u>15/01/24</u>
Ph : <u>944 7737983</u>	Asset No. : <u>1331159</u>
	EQPT Name : <u>weighing machine</u>
	Manufacture <u>samsa</u> Model : <u>NA</u>
	S. No. <u>NA</u> Dept. <u>DP</u>

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Machine not switching on

Action Taken : checked the machine and found that machine is not switching on, Found mainboard, Load cells damaged Enquired for spares

Completed **Date :** 02/02/24 **Time :** 12:00pm **Spare Required**

Spare Replaced **Requested**

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrlix Engineer	Date	Start Time	End Time
<u>Avinash</u>	<u>02/02/24</u>	<u>11:00am</u>	<u>12:00pm</u>

Customer Remark Completed


 MEDICAL OFFICER
 COMMUNITY HEALTH CENTRE
 PINARAYI-870741

Service Engineer Name : <u>Avinash</u> Signature :  Date : <u>2/2/24</u> Contact Number : <u>6364064948</u>	Customer Name : <u>Prasanna A.</u> Signature :  Date : <u>2/2/2024</u> Contact Number : <u>9449931983</u> Designation : <u>Nursing Officer</u> Hospital Seal :
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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KANNUR
2	Name of Hospital	CHC PINARAYI
3	Name of Equipment with Make, Model and Serial Number	WEIGHING MACHINE Make :SAMSO Model:N/A SN:N/A
4	Equipment ID/ Barcode	1331159 #90726
5	Date of purchase/ Year of manufacture/Installation Date	16-09-2020
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	Toll free- 14-01-2024
9	Action taken	Checked the machine and found that Machine is not switching on, Found mainboard, Load cells damaged. Enquired for spares .
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	No recommendations
12	Cost of spares (specify parts and cost)	

13	Asset Value	4990 /-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Service report attached
16	Reasons for recommending the equipment as BER	Checked the machine and found that machine is not switching ON. Found that main board and load cells damaged. Equipment installed on 16-09-2020 aged up to 3 years and 3 months. Checked the spares in market, but spares are not available because it's a low asset cost equipment. So we recommending for condemnation.
17	Name & Signature of CYRIX Authority	SHYAM KRISHNAN P P K 

*Not mandatory

#Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

checked & identified that main board & load cells are damaged. Aged up to 3 years above. checked The spare not available below asset value. So recommended for BER as per BER Protocol.


01/02/2024.


Signature of JC BM (NHM)

CONSULTANT BIOMEDICAL
NATIONAL HEALTH MISSION
KANNUR - 870002

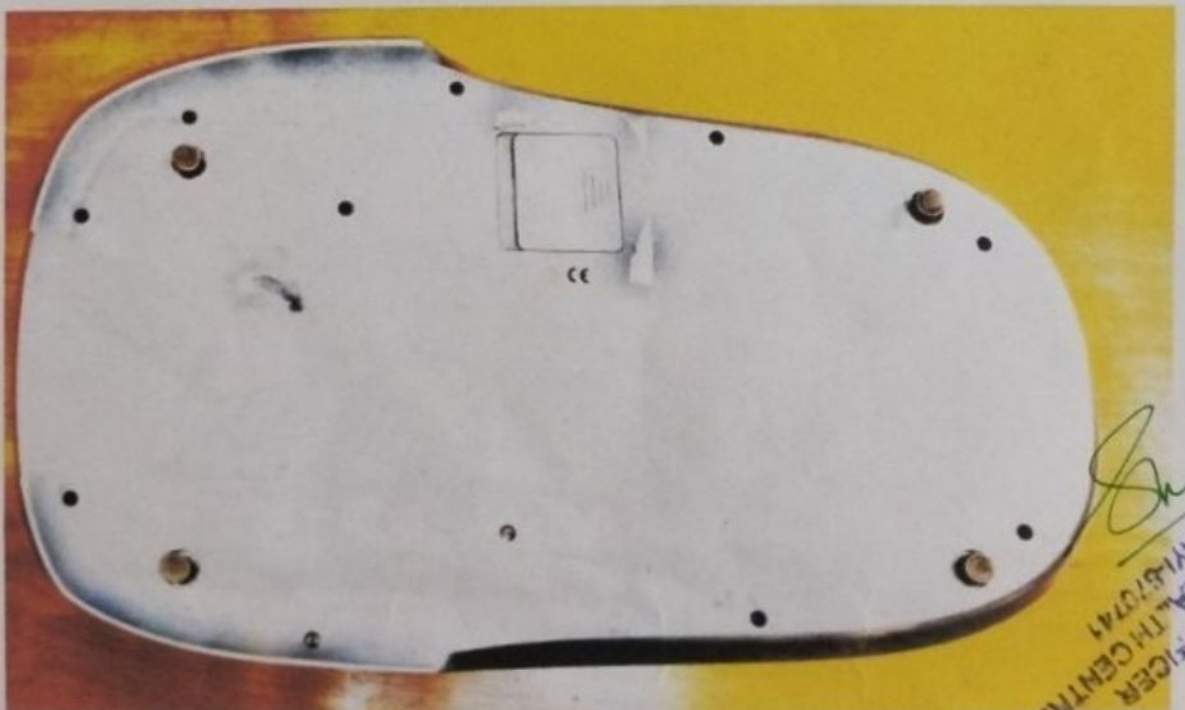
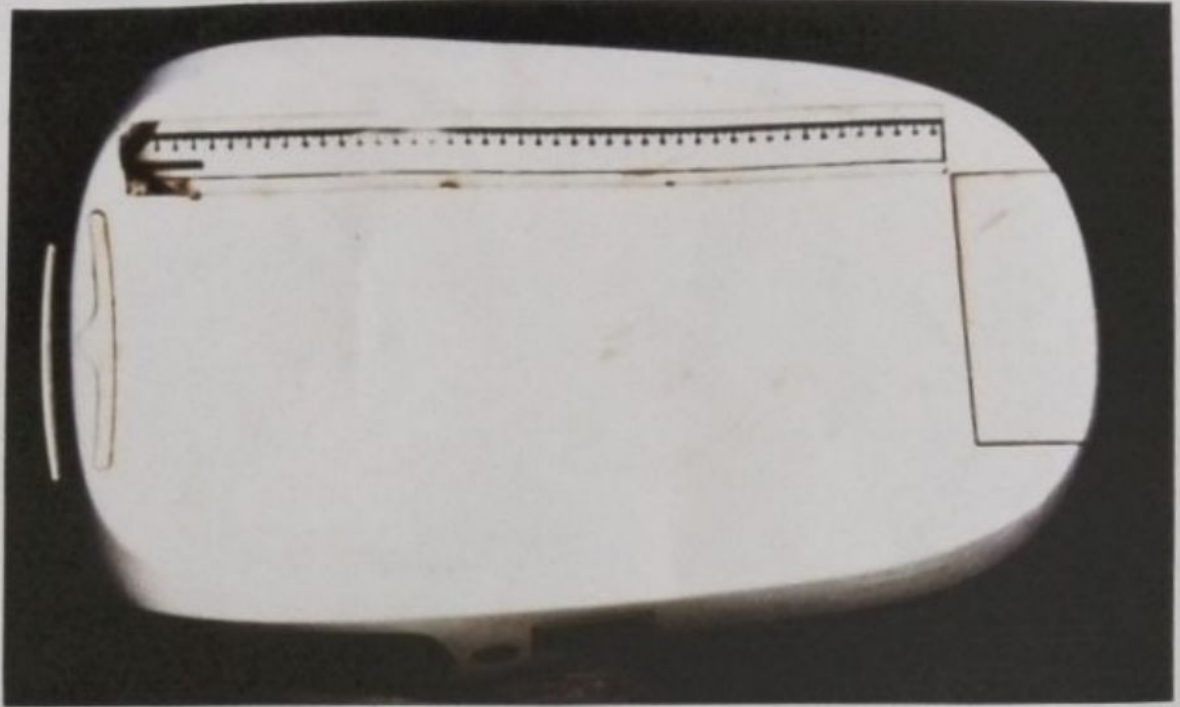
Sheeja - R
Nursing Officer Gr I
9447731983. Sp -

Date: 02/02/24




Signature of
Superintendent Medical Officer

COMMUNITY HEALTH CENTRE
PINARAYI - 870741



Shirley
MEDICAL OFFICER
COMMUNITY HEALTH CENTRE
PINARAYALAM 50741