



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 174252

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrrix.com | E-mail : bemp.kl@cyrix.in

Health Facility ... U.P.H.C. MOUTHADITHY	Call Registration Date : 16-01-24
Address ... KANNUR	Caller ID : 91133
Ph : 9562556202	Date of Visit : 17-01-24
	Asset No. : 1344735
	EQPT Name : B.P. APPARATUS DIGITAL
	Manufacture OMRON Model : HEM 3124
	S. No. 20200809252 VGI Dept. SUB CENTER

Service Classification : Breakdown Call **PMS** **Calibration** **Cust.Training**

Problem Identified : Found BP reading error, found problems with main board and pressure sensor.

Action Taken : Checked the equipment and found BP reading error, found problems with main board and pressure sensor. Enquired for spares.

Completed **Date :** 17-01-24 **Time :** 12 pm **Spare Required**

Spare Replaced **Requested**

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrux Engineer	Date	Start Time	End Time
Jineshkumar	17-01-24	10am	12pm

Customer Remark **Completed** **Pending**
Dr. Anil Kumar

Service Engineer Name : Jineshkumar
Signature :
Date : 17-01-24
Contact Number : 9072495435

Customer Name : Rosini T.T
Signature :
Date :
Contact Number : 9562 556202
Designation : Staff Nurse
Hospital Seal :




MEDICAL OFFICER
Dr. Anil Kumar
Primary Health Center
National Health Mission
Mavannur Municipality

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KANNUR
2	Name of Hospital	UPHC MUTHATHI
3	Name of Equipment with Make, Model and Serial Number	EQUIPMENT NAME: DIGITAL BP APPARATUS Make : OMRON Model:HEM-7124 SN: 20200809252VGI
4	Equipment ID/ Barcode	1344735 #91133
5	Date of purchase/ Year of manufacture/Installation Date	05-03-2015
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	Toll free -16-01-2024
9	Action taken	Checked the equipment and found BP reading error found problem with main board and pressure sensor. Enquired for spares
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	No recommendations
12	Cost of spares (specify parts and cost)	

13	Asset Value	2200/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service report attached
16	Reasons for recommending the equipment as BER	Checked the equipment and found BP reading error found problem with main board and pressure sensor. Equipment installed on 05-03-2015 aged up to 8 years and 9 months. Checked the spares in market, but spares are not available because it's a low asset cost equipment. So we recommending for condemnation.
17	Name & Signature of CYRIX Authority	SARANG K M 

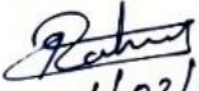
*Not mandatory

#Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

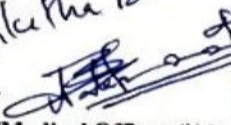
checked & identified that main board & pressure sensor are defective & aged up to 8 years above. spare not available in low cost so recommended for BER as per BER protocol.


01/02/2024
CONSULTANT BIOMEDICAL
NATIONAL HEALTH MISSION
KANNUR - 670002

Signature of JC BM (NHM)

Digital BP apparatus ~~spared~~
not in working condition.
Requested for repair - Dr. Aniket Bhamare

Date: 3/2/2024

Signature of 
Superintendent/Medical Officer (i/c)



MEDICAL OFFICER
Jr. Primary Health Centre
National Health Mission
Kannur Municipality



Sasims.Tp
Pharmacist
UPHC - Muthathi