



**BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAMME  
UNDER  
NATIONAL HEALTH MISSION**



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

**CYRIX**  
HEALTHCARE PVT LTD

No. : 161971

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report** 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility : <u>phc</u></p> <p>Address : <u>Kalloorkad</u> <u>Ervakulam</u></p> <p>Ph : <u>9495093350</u></p>	<p>Call Registration Date : <u>14/11/23</u></p> <p>Caller ID : <u>800901</u></p> <p>Date of Visit : <u>14/11/23</u></p> <p>Asset No. : <u>0744941</u></p> <p>EQPT Name : <u>BP Apparatus</u></p> <p>Manufacture : <u>Diamond</u> Model : <u>Deluxe</u></p> <p>S. No. <u>NA</u> Dept. <u>OP</u></p>
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**Service Classification : Breakdown Call**  **PMS**  **Calibration**  **Cust.Training**

**Problem Identified :** unit not working

**Action Taken :** check the unit, check working, replace and refix the Battery connections, resolder the Board connections < not yet unit ok. found issue in Board unit request for "RBER"

Completed  Date : 14/11/23 Time : 2:40 PM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Akhil T. Lenin</u>	<u>14/11/23</u>	<u>1:30 PM</u>	<u>2:40 PM</u>

**Customer Remark** Completed  Pending

**Service Engineer Name :** Akhil T. Lenin

**Signature :**

**Date :** 14/11/23

**Contact Number :** 9605474328

**Customer Name :** Jinu Mathan

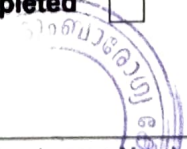
**Signature :**

**Date :** 14/11/23

**Contact Number :** 944636840

**Designation :** Genl. Inv. Officer

**Hospital Seal :**

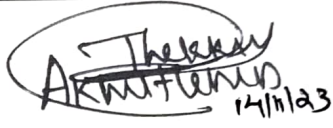


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	Ernakulam
2	Name of Hospital	Pbc Kalloorkad
3	Name of Equipment with Make, Model and Serial Number	Bp Apparatus Diamond, Deluxe
4	Equipment ID/ Barcode	0744941
5	Date of purchase/ Year of manufacture	12/9/19
6	Warranty details	NA
7	*AMC/ CAMC Period agreed at the time of purchase	NA
8	Date of breakdown/ Date of registration of complaint	14/11/23
9	Action taken	check, and found issue in board complaint
10	Present status of the equipment (Fully damaged / partially damaged)	fully damaged.
11	Recommendations for repair (required service details)	check and found board complaint
12	Cost of spares (specify parts and cost)	NA

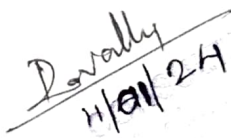
13	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
14	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX.	Yes
15	Reasons for recommending the equipment as BER	board complaint
16	Signature of CYRIX Authority	 Armit Kumar 14/11/23

\*Not mandatory **#Based on the period of life and value as per the BER guidelines**

**\* Attach Photograph**


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:


Unable to repair. Met BER norms.

  
11/11/24

Signature of JC BM (NHM)

Date 14/11/23



  
Signature of  
Superintendent/Medical Officer (i/c)







1. 1 800 877 1888 422 1888  
2004 0001 2201  
0740041

MERCURY  
FREE  
B. P. Apparatus  
LCD  
*Deluxe*  
Diamond®

FOR  
CONSUMER  
FILE

CYRIX HEALTH CARE PVT.LTD  
BEMP SERVICE PROVIDER  
PREVENTIVE MAINTENANCE SERVICE  
PMS DONE ON 31/07/23  
NEXT PMS DUE 31/10/24  
PERFORMED BY

6/06/2015 (Ethel) Comprehended as per order no. 19215 /

PHC KRD 919 6/06/2015

RFS 1

(second ship)

6  
7  
8  
Lip

12/9/19

Jof

Rd (mercury free)

(Rate 2407.18)

(Mfd by Diamond)

Delivery (for diamonds) →