



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 157147

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility : P.H.C</p> <p>Address : Vellamunda Wayanad, Kerala</p> <p>Ph : 9061671233</p>	<p>Call Registration Date : 24/11/2023</p> <p>Caller ID : 82197</p> <p>Date of Visit : 04/1/2024</p> <p>Asset No. : 1241206</p> <p>EQPT Name : Biochemistry Analyser</p> <p>Manufacture Robonik Model : priestest touch</p> <p>S. No. AT167H013RK Dept. Laboratory</p>
---	--

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Primary board defective.

Action Taken : checked and found primary board defective, spare not available with OEM, i.e., Robonik india prt ltd.

Completed Date : 4/1/2024 Time : 5:00pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
NIYAS HADI	04/01/24	3:30pm	5:00pm

Customer Remark Medical Officer Completed Pending
Family Health Centre Vellamunda
Vellamunda P.O., Wayanad
Kerala -670731

Service Engineer Name : NIYAS HADI
Signature : *[Signature]*
Date : 04/01/2024
Contact Number : 7593847171

Customer Name : Ashetha k.
Signature : *[Signature]*
Date : 4/1/24
Contact Number : 8847683264
Designation : Lab Technician
Hospital Seal :



**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	WAYANAD
2	Name of Hospital	PHC VELLAMUNDA
3	Name of Equipment with Make, Model and Serial Number	SEMI AUTO BIOCHEMISTRY ANALYSER MAKE :ROBONIC MODEL:PRIETEST TOUCH SL: AT1671013RBK.
4	Equipment ID/ Barcode	1241206
5	Date of purchase/ Year of manufacture/Installation Date	29/11/2013
6	Warranty details (Yes/No)	NO
7	*AMC/ CAMC Period agreed at the time of purchase	2 YEARS
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	24/11/2023
9	Action taken	CHECKED FOUND PRIMARY BOARD DEFECTIVE
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NO RECOMMENDATION
12	Cost of spares (specify parts and cost)	NOT AVAILABLE (END OF LIFE DECLARED FROM OEM)

13	Asset Value	64760
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NOT APPLICABLE
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	EOL LETTER FROM OEM CYRIX SERVICE REPORT
16	Reasons for recommending the equipment as BER	PRIMARY BOARD DEFECTIVE WHICH IS NOT AVAILABLE WITH OEM(ROBONIC INDIA PVT LTD) END OF LIFE DECLARED FOR THE MODEL PRIETEST TOUCH WITH SERIAL NUMBER AT1671013RBK.
17	Name & Signature of CYRIX Authority	NIYAS HADI AP

*Not mandatory

#Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Primary board is defective. OEM declared EOL of that machine. Spare not available. Recommended condemnation.

[Signature]
Signature of JC BM (NHM)
CONSULTANT
Bio-Medical Engineer
National Health Mission
(Arogyakeralam)
Wayanad-673122

Recommended for condemnation.

Date: *09/01/2024*

[Signature]
Signature of
Superintendent/Medical Officer
(11)

Medical Officer
Family Health Centre Vellamunda
Vellamunda P.O., Wayanad
Kerala -670731



Date: 4th December 2023

Dear Valued Customer,

Thank you for choosing **Robonik (India) Pvt Ltd**. We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model: Prietest Touch) having **Serial No. AT1671013RBK**.

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model: Prietest Touch) having **Serial No. AT1671013RBK** as **End of Life (EOL) Notified**. (Duration from installation is 10 Years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK INDIA PVT LTD**

Poonam



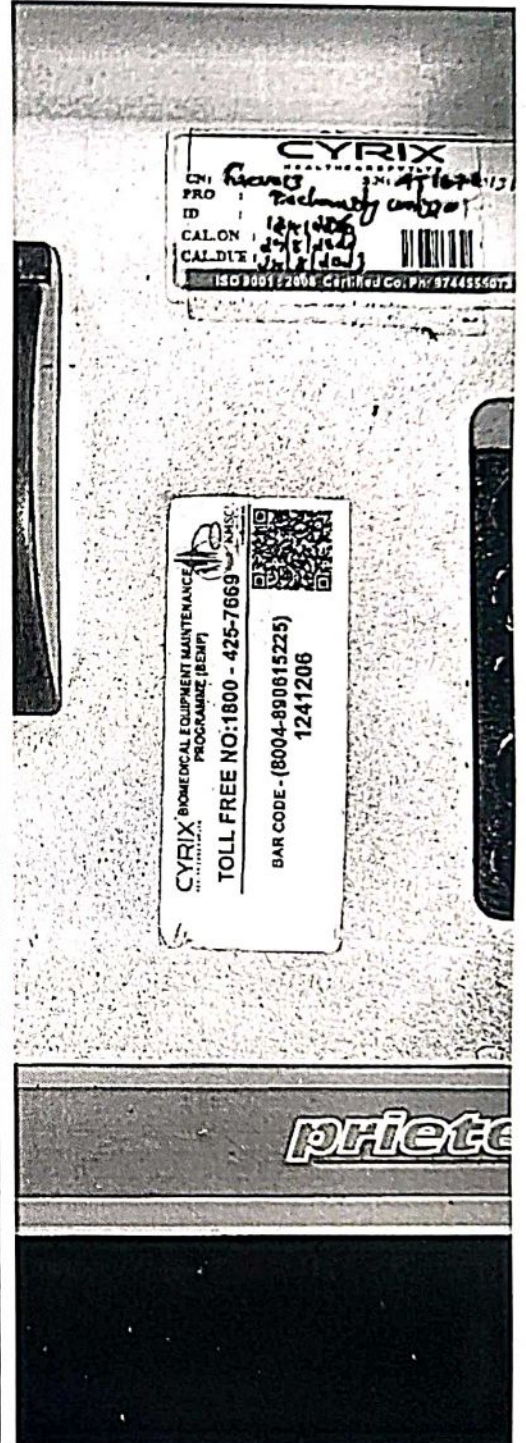
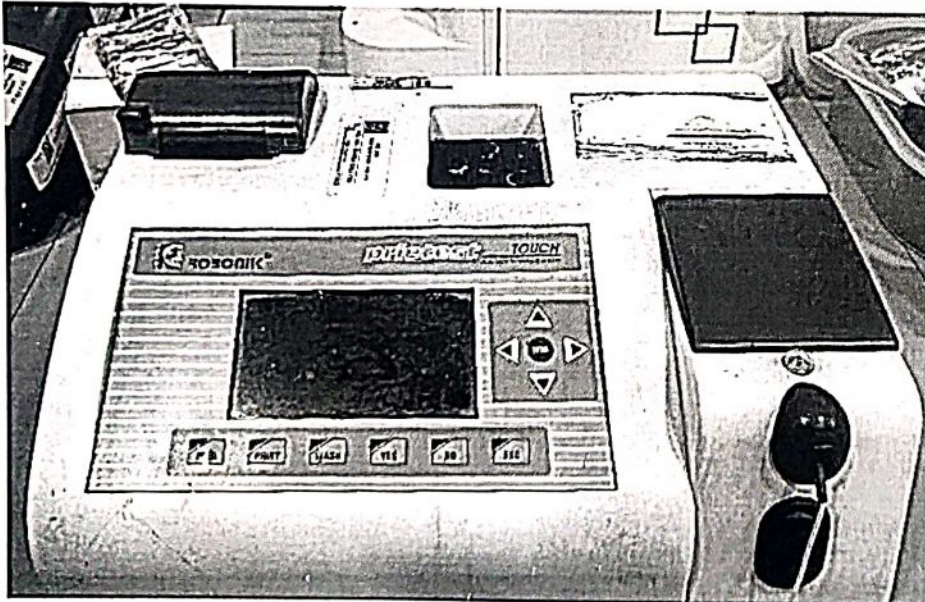
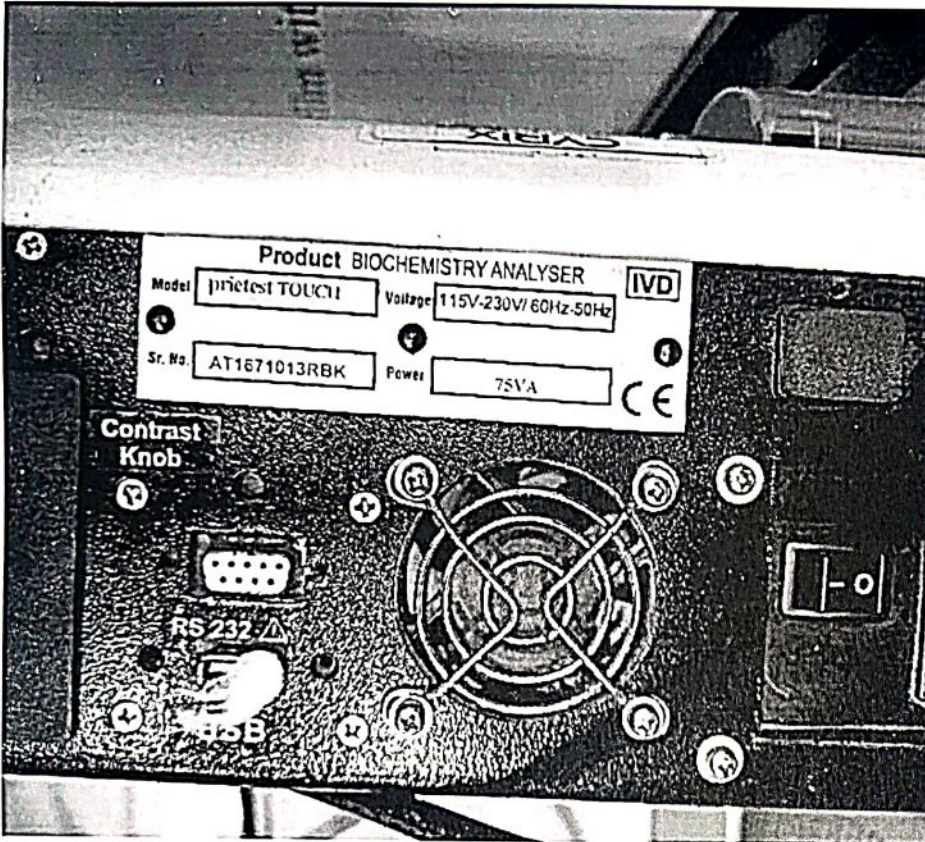
AUTHORIZED SIGNATORY

Medical Officer
Family Health Centre Vellamunda
Vellamunda P.O., Wayanad
Kerala - 670731



Dr Sajeer M.S





Medical Officer
 Family Health Centre Vellamunda
 Vellamunda P.O., Wayanad
 Kerala - 670731

Handwritten signature: Dr. S. S. Sagar





Packing List

Model Name: **prietest TOUCH**

Supply Order No : 892/2013/108

Dt. 09.10.2013

Sr. No.	Particulars	Quantity	Tick
1	Power Cord	01	✓
2	Thermal Paper Roll	02	✓
3	Paper Roll Rod	01	✓
4	Dust Cover	01	✓
5	Tubing (2 Feet)	01	✓
6	Stylus	03	✓
7	Flow cell cleaning wire (1 feet)	01	✓
8	Waste Bottle	01	✓
9	Variable Pipette : 10 to 100 µl	01	✓
10	Fixed Volume Pipette : 500 µl	01	✓
11	Sine Wave UPS (30 Minutes Back Up)	01	✓
12	Halogen Lamp	01	✓
13	User Manual	01	✓
14	Urea Mod. (500 ml)	01	✓
15	Creatinine (500 ml)	01	✓
16	Bilirubin T & D (500 ml)	01	✓
17	Glucose (500 ml)	01	✓
18	Cholesterol (500 ml)	01	✓
19	Q. C. Abnormal (5 ml)	01	✓
20	Q. C. Normal (5 ml)	01	✓

Sr. No.

A	7	1	6	7	1	0	1	3	R	B	K
---	---	---	---	---	---	---	---	---	---	---	---

Checked by : Vijay

Signature: [Signature]

Packed by officer [Signature]

Signature: [Signature]

Date: 24/10/2013

PACK/KMSCL/AT/01

[Signature]
Dr. Jagan



SN. NO.	ITEMS	NO.	PAGE NO.	REMARKS
58	Platelet DC fluid	2 No.	77	
59	Na Met. bisulphate	1 No	79	
60	Syringes & Needles Transfused		-86-	
61	Semi Automatic Biochemistry Analyser & UPS		87	
62	Blood grouping Sesa.		89	
63	Digital timer		91	
65	Thermometers		93	
66	Needle. 23 G		85	5
67	Syringe 2 ml		95	
68	Syringe. 5 ml		97	
69	Distilled water.		99	
70	tin strip 4/p.		107	
71	Stirring Rack		103	
72	Deck of coverslips & slide		105	
73	Test tube glass 12x75		107	
74	Test tube Plastic 12x75		109	
75	Malaria card (RMT kit)		81	
76	HIV KIT		113	
77	cotton		115	
78	gloves		117	
79	UPT card		121	
80	Bill Book, Report form		123, 124	
81	Lepto Igm & Iga card.		125	
82	Drabkin's Reagent. [cont to page 58]		119	
83	UPT card		121	
84	Cash Receipt book		123	
85	Haematology Analyser 3rd part		147	
88	HbA1c Analyser MISA		148	

