



**BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAMME  
UNDER  
NATIONAL HEALTH MISSION**



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

**CYRIX**  
HEALTHCARE PVT LTD

**No. :** 165016

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility ..... Phc Pudukkery	Call Registration Date : ..... 21.11.2023
Address ..... Palakkad	Caller ID : ..... 81478
Ph : ..... 8593098660	Date of Visit : ..... 21.11.2023
	Asset No. : ..... 0944501
	EQPT Name : ..... Digital Bp Apparatus
	Manufacture ..... perfecta Model : ..... nil
	S. No. .... nil Dept. .... Sub centre

**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** ..... Display issues, Error 4

**Action Taken :** ..... Checked and found that display, main board and pump motor is faulty. also found air leak through bp bladder.

**Completed**  **Date :** 3.1.24 **Time :** 12.50pm **Spare Required**

**Spare Replaced**  **Requested**

Description	Qty.	Part Number	PR Number
1. nil	nil		
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
Dileep P. A.D	3.1.2024	12:00 pm	12.50 pm

**Customer Remark** Completed  Pending

**Service Engineer Name :** Dileep. A.D  
**Signature :** *Dileep A.D*  
**Date :** 3.01.2024  
**Contact Number :** 9048751999

**Customer Name :** Dr. Athira  
**Signature :** *Athira*  
**Date :** 3.01.2024  
**Contact Number :** 9593098660  
**Designation :** മെഡിക്കൽ ഓഫീസർ ഇൻചാർജ്  
**Hospital Seal :** കുടുംബാരോഗ്യ കേന്ദ്രം പൂത്തൂർ, കല്ലിക്കാട് പാലക്കാട് - 678 621

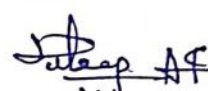


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

PROFORMA

Sl. No	Particulars	Details
1	Name of District	Palakkad
2	Name of Hospital	Phc Pudukkottai
3	Name of Equipment with Make, Model and Serial Number	BP APPARATUS make: Perfecxa model: NA SL.No: NA
4	Equipment ID & Barcode	0944501, ID: 81478
5	Date of purchase / Year of manufacture / Installation Date	10.02.2018
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No Amc / Camc
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	21.11.2023
9	Action taken	checked and found that display, cuff, main board & motor faulty.
10	Present status of the equipment (Fully damaged / partially damaged)	fully damaged.
11	Recommendations for repair (required service details)	need to replace x main board x LCD display x bp cuff. x motor.
12	Cost of spares (specify parts and cost)	-

13	Asset Value	1890 / -
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	-
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report attached.
16	Reasons for recommending the equipment as BER	checked equipment found BP Apparatus main board, motor, cuff, display damaged. equipment installed on 10.2.2018 and aged up to 5 + years. spare cost didn't received since spares are not available in market hence recommended for condemnation
17	Name & Signature of CYRIX Authority	Dileep A.D 

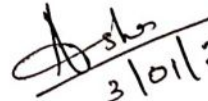
\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:


Recommended for BER because main board, motor, cuff and display damaged and the machine installed on 10.2.2018



  
3/01/24

Signature of JC BM (NHM)

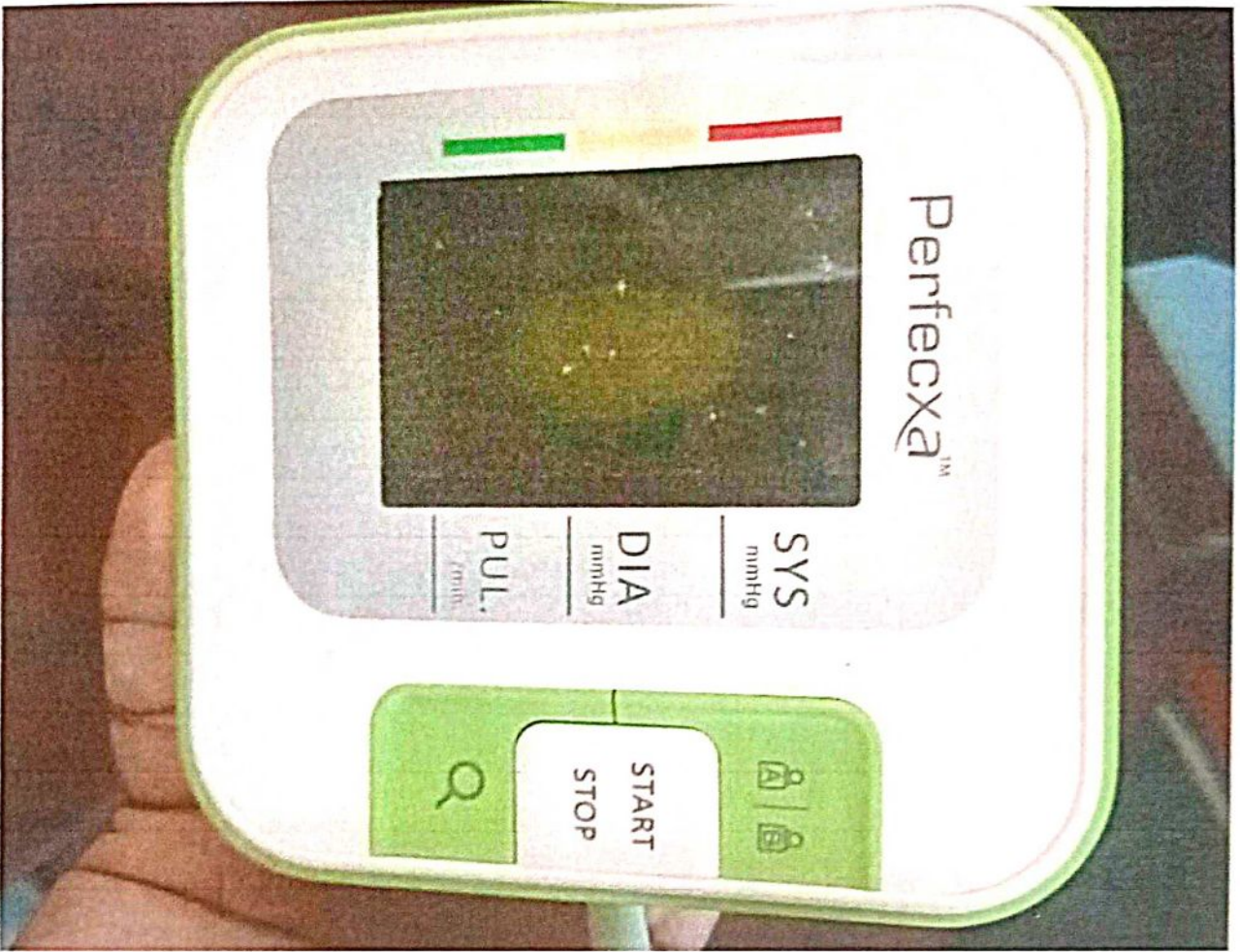
Date



Signature of Superintendent / Medical Officer



മെഡിക്കൽ ഓഫീസർ (മു) ഇൻ ചാർജ്  
കുടുംബാരോഗ്യ കേന്ദ്രം  
പുതുശ്ശേരി, കണ്ടിപ്പോട്  
പാലക്കാട് - 678 621  
കേരളം



*Handwritten signature*  
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