



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

No. : 170681

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility : <u>G.H Pala</u></p> <p>Address : <u>Pala</u> <u>Kottayam</u></p> <p>Ph : <u>7012613446</u></p>	<p>Call Registration Date : <u>26-12-2023</u></p> <p>Caller ID : <u>87450</u></p> <p>Date of Visit : <u>26-12-2023</u></p> <p>Asset No. : <u>0511301</u></p> <p>EQPT Name : <u>Weighing Machine</u></p> <p>Manufacture <u>Dr. Gene</u> Model : <u>GBS.1130a</u></p> <p>S. No. <u>NA</u> Dept. <u>NCD Clinic</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Not working

**Action Taken :** Checked. Serviced board A its connections. Issue not rectified. Replacement of main board is only option for rectification. Spare parts required for further checking. Economically not repairable.

Completed  Date : 29-12-2023 Time : 01:40pm Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Nidhish Roy</u>	<u>29-12-2023</u>	<u>12:00pm</u>	<u>01:40pm</u>

**Customer Remark** weighing machine not working Julimolp ned s/n  Completed  Pending

<p>Service Engineer Name : <u>Nidhish Roy</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>29-12-2023</u></p> <p>Contact Number : <u>9072575296</u></p>	<p>Customer Name : <u>[Signature]</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>02/01/2024</u></p> <p>Contact Number : <u>[Signature]</u></p> <p>Designation : <u>[Signature]</u></p> <p>Hospital Seal : <u>[Signature]</u></p>
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RMO  
General Hospital  
Pala

# GENERAL HOSPITAL, P

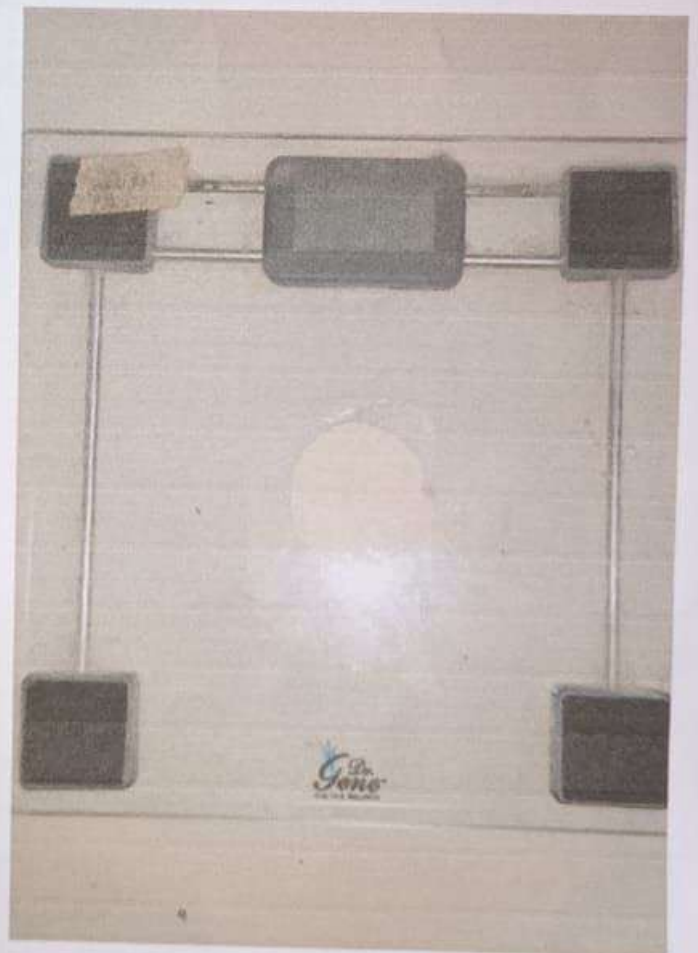
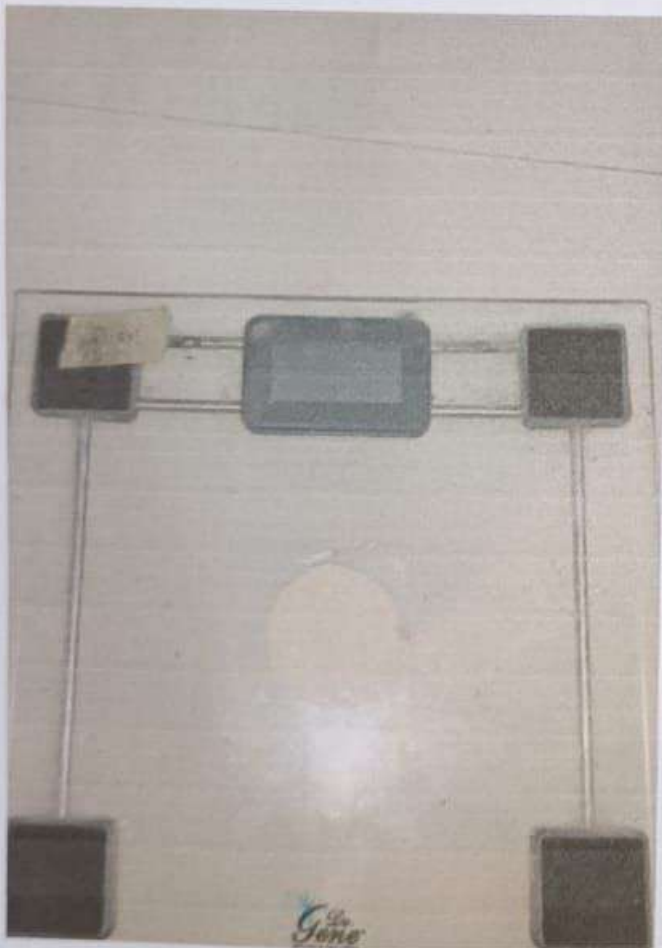
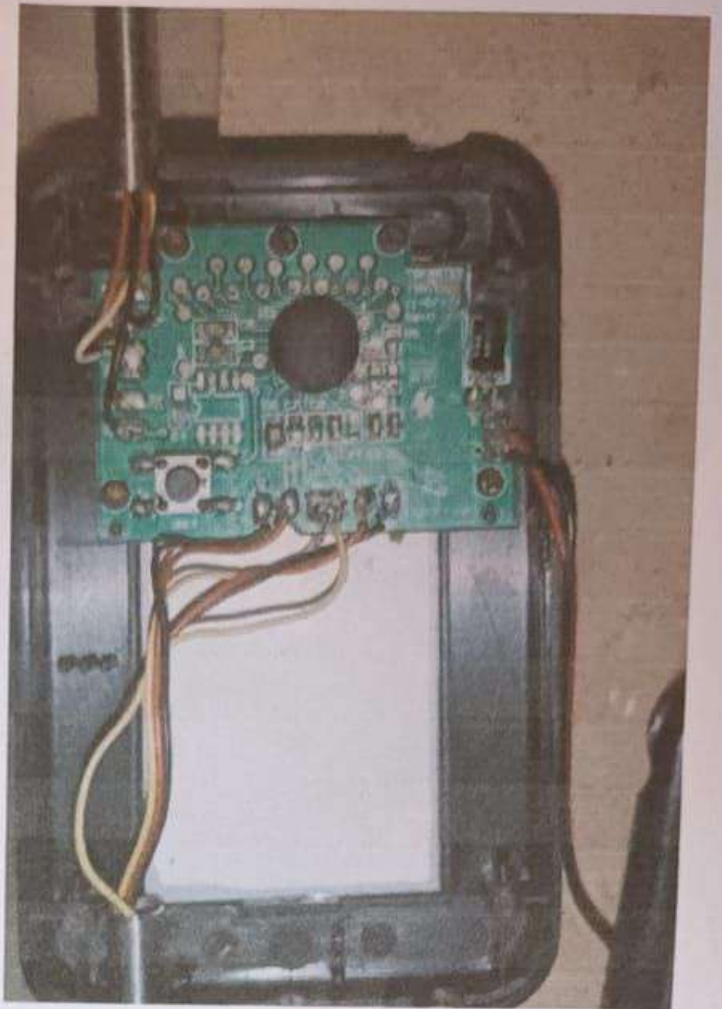
## STOCK BOOK OF .....

Vcc. No. :

Name of Article : *Electronic weigh machine (Scab)*

Date	Issue Note No. & Date	From whom received or to whom issued	Receipt	Issue	Balance
		B/F Page No.			
	<i>27/7/18</i>	<i>BF from old book</i>			<i>1</i>
		<i>N. No. 191</i>			
<i>14/12/22</i>	-	<i>2</i>			
<i>12/12/22</i>		<i>Received for stock</i>	<i>1</i>		<i>2</i>
		<i>(Electronic for Baby)</i>			





13	Asset Value	850/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	Not Available.
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix.
16	Reasons for recommending the equipment as BER	Machine was aged upto 8 years. Spare parts not available. So recommending BER.
17	Name & Signature of CYRIX Authority	Nidhish Roy <u>N</u>

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Asset value = 850  
 cost of spares - spare not available in stock.  
 life period = 8 years 3 months (27/7/2015)  
 As per the RBER guideline recommended  
 as RBER

[Signature]  
 9/12/23  
 Signature of JC BM (NHM)

CONSULTANT BIOMEDICAL ENGINEER  
 NATIONAL HEALTH MISSION  
 KOTTAYAM

Jalimolp  
 NCD S/N  
[Signature]  
 Date 29/12/23



[Signature]  
 Signature of  
 Superintendent / Medical Officer (i/c)  
 29/01/2024

RMO  
 General Hospital  
 Pala



**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	Kottayam
2	Name of Hospital	GH Pala
3	Name of Equipment with Make, Model and Serial Number	Weighing Machine Make: Dr. Gene Model: GBS1130a Sn: NA
4	Equipment ID & Barcode	0511301 ID-87450
5	Date of purchase / Year of manufacture / Installation Date	27-07-2015
6	Warranty details (Yes/No)	No
7	*AMC/ CAMC Period agreed at the time of purchase	No
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	26-12-2003,
9	Action taken	Checked. Serviced main board.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged.
11	Recommendations for repair (required service details)	Main board complaint. Needs to be replace main board.
12	Cost of spares (specify parts and cost)	Spares not available