



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

No. : 160274

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report** 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>THQH Kadakkal</u></p> <p>Address <u>THQH Kadakkal</u> <u>Kollam</u></p> <p>Ph : <u>9809919965</u></p>	<p>Call Registration Date : <u>20-11-2023</u></p> <p>Caller ID : <u>81160</u></p> <p>Date of Visit : <u>14/12/2023</u></p> <p>Asset No. : <u>0221023</u></p> <p>EQPT Name : <u>Traction Unit</u></p> <p>Manufacture <u>Biotech</u> Model : <u>Comp-Trac</u></p> <p>S. No. <u>NA</u> Dept. <u>Physiotherapy</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Motor Not Rotating Shaft Damage

**Action Taken :** Checked the machine and found that motor and bearing was fully defective. The shaft is damaged. So we have sent the machine to OEM manufacturer and found their investigation report that motor, shaft & RB is damaged so it is recommended to beyond economical repair.

Completed  Date : ..... Time : ..... Spare Required

Spare Replaced  Requested

No.	Description	Qty.	Part Number	PR Number
1.				
2.				
3.				

Cyrux Engineer	Date	Start Time	End Time
<u>William Wilson</u>			

Customer Remark  Completed  Pending



**Service Engineer Name :** William Wilson  
**Signature :** [Signature]  
**Date :** 14/12/23  
**Contact Number :** 8078685264

**Customer Name :** Shabin Shune S  
**Signature :** [Signature]  
**Date :** 14/12/23  
**Contact Number :** 9446438053  
**Designation :** Physiotherapist  
**Hospital Seal :** [Seal]

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	KOLLAM .
2	Name of Hospital	THQH KADAKKAL
3	Name of Equipment with Make, Model and Serial Number	Traction Unit. Bio tech - Comp - Trace
4	Equipment ID & Barcode	81160 , 0221023
5	Date of purchase / Year of manufacture /Installation Date	07-07-2018
6	Warranty details (Yes/No)	-
7	*AMC/ CAMC Period agreed at the time of purchase	-
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	20-11-2023
9	Action taken	checked the machine.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged.
11	Recommendations for repair (required service details)	Motor , bearing , PCB. & shaft fully damaged.
12	Cost of spares (specify parts and cost)	24,308/-


13	Asset Value	22,000/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	110 %
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	OEM, Cyne Service Report.
16	Reasons for recommending the equipment as BER	Traction Motor, Control Card & Its Motor Shaft damaged.
17	Name & Signature of CYRIX Authority	William Wilson <i>William Wilson</i>

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* **Attach Photograph**

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Quotation and email from OEM attached with this report. Repairing cost is higher than Purchase Value. Recommended for Beyond repair.

  
 Signature of J. B. M. (NHM) ABMO  
 J. B. M. LAM

Date 14-12-23

  
 Seal

  
 Signature of  
 Superintendent / Medical Officer (i/c)  
 Rajahmundry Hospital, Rajahmundry  
 Rajahmundry Dist.



## MEIBOT TECHNOLOGIES

ARA 44, 2nd Floor, Thyparambil Building,  
Ammankovil Street Mullackal,  
Alappuzha Kerala- 688011

Phone no.: 9447038191 Email: info@meibot.com

GSTIN: 32BVOPM0744D1ZT, State: 32-Kerala

### Estimate

#### Estimate For

Cyrix Healthcare Pvt Ltd

FIRST FLOOR, 30/641B  
PETTA JUNCTION,  
POONITHURA, ERNAKULAM-682038,  
KERALA INDIA

GSTIN Number: 32AAFCC2499H2ZM

State: 32-Kerala

Place of Supply: 32-Kerala

Estimate No.: MT/QT/23-24/29

Date: 16-12-2023

#	Item name	Item Code	HSN/ SAC	Quantity	Price/ Unit	GST	Amount
1	Comp Trac pillar	386650491 83		1	₹ 6,700.00	₹ 1,206.00 (18.0%)	₹ 7,906.00
2	Comp Trac control card	386140344 71		1	₹ 5,650.00	₹ 1,017.00 (18.0%)	₹ 6,667.00
3	Comp Trac motor	386760316 79		1	₹ 6,250.00	₹ 1,125.00 (18.0%)	₹ 7,375.00
4	Freight Charges	FREIGHT	48195010	1	₹ 2,000.00	₹ 360.00 (18.0%)	₹ 2,360.00
	<b>Total</b>			<b>3</b>		<b>₹ 3,708.00</b>	<b>₹ 24,308.00</b>

Tax type	Taxable amount	Rate	Tax amount	Amounts:
SGST	₹ 20,600.00	9.0%	₹ 1,854.00	Sub Total
CGST	₹ 20,600.00	9.0%	₹ 1,854.00	Total
				₹ 24,308.00
				₹ 24,308.00

**Estimate Amount in Words:**

Twenty Four Thousand Three Hundred and Eight Rupees only

**Terms and conditions:**

Terms and conditions:

Payment Terms: 100% Advance

The Guarantee/Warranty would not cover: -

- No Warranty on Rubber, Plastic & Wooden Products / Parts.
- Any Mechanical damage/breakage.
- Any damages to vacuum Tube / Valve (if any),Meters.
- Any damages due to electrical fluctuation.
- Supply of consumables and accessories.
- Any Physical damage to the Device due to Intentional act or wilful neglect.
- Any Equipment's Serial number that has been altered, defaced or removed, or has been modified to alter its functionality or capability without the written permission of Hamb Meditech LLP.

**Bank details:**

Bank Name: STATE BANK OF INDIA

Bank Account No.: 41310832759

Bank IFSC code: SBIN0003106

Account Holder's Name: Meibot Technologies

For, MEIBOT TECHNOLOGIES



UPI SCAN TO PAY

Authorized Signatory

Thqh kadakkal Traction unit (barcode: 0221023, Ticket id: 81160)

Message

Muralikrishna Suresh <info@meibot.com>  
: "Abilal S [DI Kollam]" <abilalcyrix@gmail.com>  
: MURALIKRISHNA S <muralikrishnaalpy@gmail.com>, meibottechnologies@gmail.com

19 December 2023 at 09:

Dear Sir/ Madam,

Kindly find the attached quotation.

Best Regards,

PARVATHY R  
SALES COORDINATOR  
MEIBOT TECHNOLOGIES  
Mob- +91 9447038191  
Whatspp: <https://wa.me/919447038191>

On Fri, Dec 15, 2023 at 1:16 AM Muralikrishna Suresh <info@meibot.com> wrote:

Dear Sir,

Apologies for the late reply. As discussed over the phone, kindly be informed that, after careful inspection of the machine we found that the following things were damaged and needs to be replaced for proper functioning of the machine.

1. The motor is damaged and needs to be replaced.
2. The gear shaft assembly is worn out on the side which joins with the motor and needs to be replaced.
3. The board has to be replaced as the machine is not getting engaged and releasing the rope continuously.

When considering the value of the machine and the total cost of the spares changed, it will be more or less the same to the value of the machine. If you still insist on replacing the parts, we are ready to proceed with the service and please issue the PO for the same. If you want us to return the machine, please let us know. We will be eagerly waiting for your reply.

Best Regards,

PARVATHY R  
SALES COORDINATOR  
MEIBOT TECHNOLOGIES  
Mob- +91 9447038191  
Whatspp: <https://wa.me/919447038191>

On Thu, Dec 14, 2023 at 8:45 AM Abilal S [DI Kollam] <abilalcyrix@gmail.com> wrote:

Sir,

We reported issues with the traction unit's motor bearing and shaft alignment. We sent the machine for service on November 20, 2023.

Please provide an update on the current service status.

Thqh kadakkal Traction unit (barcode: 0221023, Ticket id: 81160 )

Thanks and Regards

ABILAL S  
Biomedical Engineer (District In charge)  
CYRIX HEALTHCARE Pvt Ltd  
Kollam- 691001  
Ph: +917593847161

Dear Sir/ Madam,

Best Regards,

MURALI KRISHNA. S  
Business Development Manager  
MEIBOT TECHNOLOGIES  
Mob- +91 9074126766  
Whatspp: <https://wa.me/919074126766>