



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 167997

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>G.H Thalassery</u></p> <p>Address <u>Thalassery</u> <u>Kannur</u></p> <p>Ph : <u>9400735234</u></p>	<p>Call Registration Date : <u>2-12-23</u></p> <p>Caller ID : <u>83653</u></p> <p>Date of Visit : <u>3-12-23</u></p> <p>Asset No. : <u>1311185</u></p> <p>EQPT Name : <u>Elisa reader</u></p> <p>Manufacture <u>Biorad</u> Model : <u>imark</u></p> <p>S. No. <u>20489</u> Dept. <u>Blood bank</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Result variation. Printer not working.

Action Taken : checked the machine and found that result variation and internal printer assy. defective. Engined OEM for quotation.

Completed Date : 28-12-23 Time : 12:00 Pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrlix Engineer	Date	Start Time	End Time
<u>Rasilraj</u>	<u>28-12-23</u>	<u>11:30Am</u>	<u>12:00Pm</u>

Customer Remark Completed Pending


<p></p> <p>Service Engineer Name : <u>Rasilraj</u></p> <p>Signature : <u>Rasilraj</u></p> <p>Date : <u>28-12-23</u></p> <p>Contact Number : <u>9995521436</u></p>	<p>Customer Name : <u>Bhavya Babu</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>28-12-23</u></p> <p>Contact Number : <u>9633256734</u></p> <p>Designation : <u>Superintendent</u></p> <p>Hospital Seal : <u>Blamed Base Kalamudan</u></p>
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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KANNUR
2	Name of Hospital	GH THALASSERY
3	Name of Equipment with Make, Model and Serial Number	ELISA READER Make: BIORAD Model: iMark SN: 20489
4	Equipment ID/ Barcode	1311185 #83653
5	Date of purchase/ Year of manufacture/Installation Date	11-10-2018
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	Toll free 02-12-2023
9	Action taken	Checked the machine and found that result variation and internal printer assy defective, enquired OEM for quotation
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	No recommendations
12	Cost of spares (specify parts and cost)	

13	Asset Value	179083/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service report & OEM letter attached
16	Reasons for recommending the equipment as BER	Checked the machine and found that result variation and internal printer assy defective, enquired OEM for quotation. Equipment installed on 11-10-2018 aged up to 5 years and 2 months oem informed that spare parts are not available this model is obsolete. As per tender clause 5.3.14.2 we recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	SARANG K M 

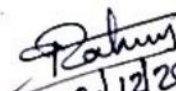
*Not mandatory

#Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

checked & identified that its result variation. internal printer assy defective. Aged up to 5 years. The OEM reported it is an obsolete model. So its spare not available. So as per BER protocol recommended for BER


28/12/2023

Signature of JC BM (NHM)

CONSULTANT BIOMEDICAL
NATIONAL HEALTH MISSION
KANNUR - 670002

Bhavya Babu.V



Blood Bank Technician



Signature of Superintendent/ Medical Officer (I/c)



Superintendent
GENERAL HOSPITAL
THALASSERY - 670 101



Door No.19 | Opp. ESI Dispensary
Tele. Exchange Road | Aluva | Ernakulam 683 101
T: +91 9633929586 | +91 9495389586
E: info@crescentlab.in | crescentlab07@gmail.com
W: www.crescentlab.in

14/12/2023

To,

CYRIX HEALTHCARE Pvt.Ltd

30/641B,Petta ,Poonithura

Kochi

REF-KL/22-23/102724

Dear Sir/Madam,

As per your purchase order KL/22-23/102724 Dated 2/11/2022, 10011451 Internal printer Assy is not available from our principal supplier M/S. Biorad Laboratories India Pvt Ltd.This model is obsolete.

ThankingYou

ForCRESCENTLABEQUIPMENTS





CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)
TOLL FREE NO: 1800 - 425-7669
BAR CODE - (8004-890615225) 1311185

CYRIX HEALTHCARE SYSTEMS
CUSTOMER ID 10007
PRO 2110, London
SN 23047
CAL ON 107-05-0004
CAL DUE 02-05-0004

2/98/EC OS

BIO-RAD

Model No. iMark

Serial No. 20489

Voltage 100-240V (~), 50/60Hz, 100VA

MADE IN JAPAN



