



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 155311

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>Pnc Ramanthali</u></p> <p>Address <u>Kannur</u></p> <p>Ph : <u>8943751736</u></p>	<p>Call Registration Date : <u>01/12/23</u></p> <p>Caller ID : <u>83303</u></p> <p>Date of Visit : <u>02/12/23</u></p> <p>Asset No. : <u>1342816</u></p> <p>EQPT Name : <u>Semi-Auto Biochemistry Analyser</u></p> <p>Manufacture <u>ROBONIK</u> Model <u>Practest Touch</u></p> <p>S. No. <u>AT08DB1SRBK</u> Dept. <u>Laboratory</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust. Training

Problem Identified : Blue display

Action Taken : checked the machine and found that the 'Blue display' showing. Found problem with mainboard. Enquired OEM for quotation.

Completed Date : 23/12/23 Time : 12:00PM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>AJUN V</u>	<u>23/12/23</u>	<u>11:00AM</u>	<u>12:00PM</u>

Customer Remark Completed Pending
for MO


<p>Service Engineer Name : <u>AJUN V</u></p> <p>Signature : </p> <p>Date : <u>23/12/23</u></p> <p>Contact Number : <u>8545338289</u></p>	<p>Customer Name : <u>Dr. Thameen Hameed</u></p> <p>Signature : </p> <p>Date : <u>23/12/23</u></p> <p>Contact Number : <u>9645185912</u></p> <p>Designation : <u>Amritha Gyn</u></p> <p>Hospital Seal : </p>
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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KANNUR
2	Name of Hospital	PHC RAMANTHLI
3	Name of Equipment with Make, Model and Serial Number	SEMI AUTOBIOCHEMISTRY ANLYZER Make: ROBONIK Model: PRIETEST TOUCH SN: AT0840815RBK
4	Equipment ID/ Barcode	1342816 #83303
5	Date of purchase/ Year of manufacture/Installation Date	16-09-2015
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	Toll free 01-12-2023
9	Action taken	Checked the machine and found that Blue display showing found problem with mainboard, enquired OEM for quotation
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	No recommendations
12	Cost of spares (specify parts and cost)	

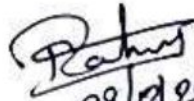
13	Asset Value	64760/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service report & OEM End of life letter attached
16	Reasons for recommending the equipment as BER	Checked the machine and found that Blue display showing found problem with mainboard, Enquired oem for quotation. Equipment installed on 16-09-2015 aged up to 8 years oem informed that this machine is obsolete model, end of life letter issued. As per tender clause 5.3.14.2 we recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	SARANG K M 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

checked & identified that display faulty & main board issues. Aged up to 8 years. OEM reported as obsolete model. So recommended for BER as per BER protocol.

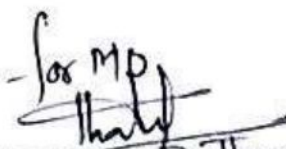

28/12/2023

Signature of JC BM (NHM)

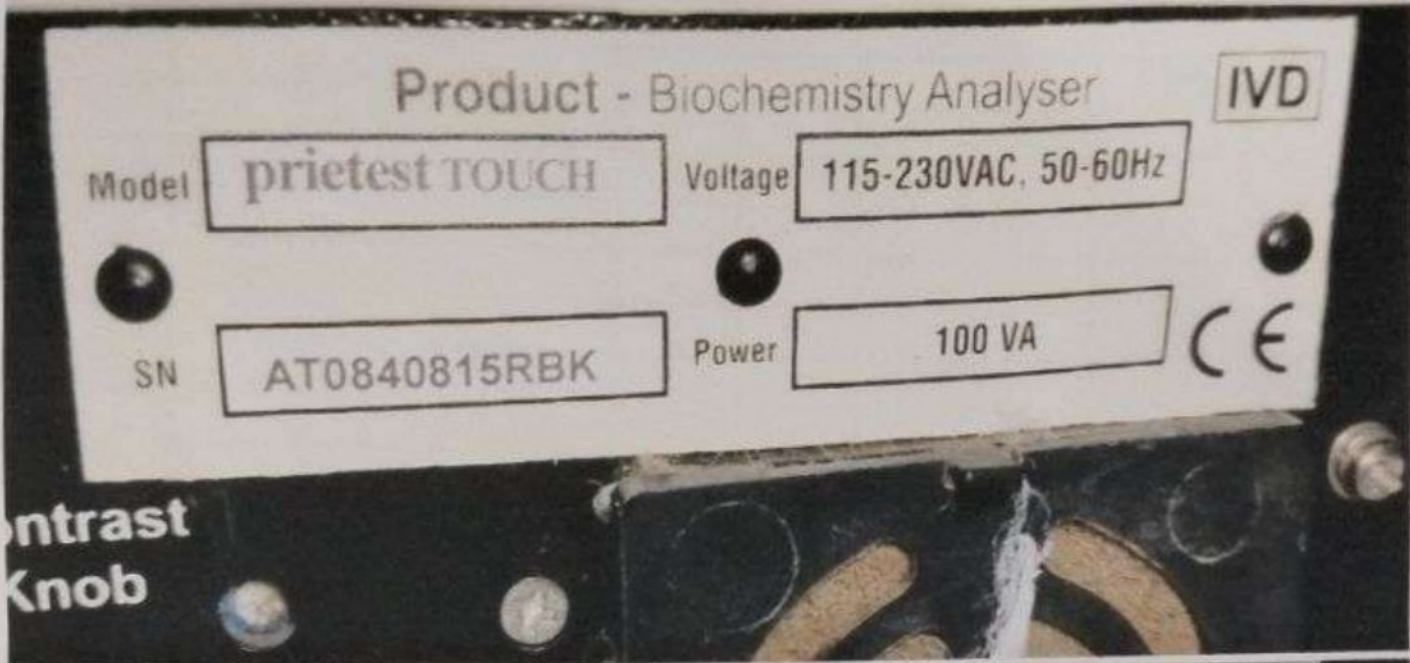
CONSULTANT
NATIONAL
KANNUR

Date: 29/12/23



-for MP

Signature of Dr. Thasneer H. M. K. K. K.
Superintendent/Medical Officer (i/c)

കേരള സർക്കാർ
ജനറൽ മെഡിക്കൽ ഓഫീസ് (M.O.)
കാന്നൂർ - 670 308



മിരോറിലെ ബയോകെമിസ്ട്രി വിഭാഗം
 കോളേജ് ഓഫ് മെഡിസിൻ
 കോളേജ് ഓഫ് മെഡിസിൻ - 670 308
 തൃശ്ശൂർ നഗരം



Date: 16th December 2023

Dear Valued Customer,

Thank you for choosing **Robonik (India) Pvt Ltd**. We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model: Prietest Touch) having **Serial No. AT0840815RBK**.

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model: Prietest Touch) having **Serial No. AT0840815RBK** as **End of Life (EOL) Notified**. (Duration from installation is 09 Years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK INDIA PVT LTD**

P o o n a m



AUTHORIZED SIGNATORY

STOCK BOOK OF INSTRUMENTS / EQUIPMENTS

Name of Instruments/Equipments... SEM AUTO ANALYSER

21

Date	Received From Issued to	Receipt	Issue	Balance	Initials of Receiver		Batch No. Exp. Date Price
					POST	MO	

Brought Forward from Page No. Nil Nil LAD TCS

16/11/15	Received from	MO	price	from	to			RS-67498/-
		1 No	1 No	1 No				
<u>ACCESSORIES</u>								
1)	5 Litre Water UPS							
2)	Halogen lamp							
3)	Thermal Print paper							
4)	Dust cover							
<u>Reagents</u>								
	Urea	500ml x	1 No					
	Creatinine	500ml x	1 No					
	Bilirubin TSD	500ml x	1 No					
	Glucose	500ml x	1 No					
	Cholesterol	500ml x	1 No					
	Qc Normal	0.5ml x	1 No					
	Qc Abnormal	0.5ml x	1 No					

Main Stock Register Page No. - 21.

for MO
~~That~~
 Dr. Thangam Hemalatha
 25/12/23.
 670 308

