



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 146076

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>PHC</u></p> <p>Address <u>Isomathay</u> <u>Idukki, Kerala</u></p> <p>Ph : <u>9495881314</u></p>	<p>Call Registration Date : <u>6/12/23</u></p> <p>Caller ID : <u>84209</u></p> <p>Date of Visit : <u>9/12/23</u></p> <p>Asset No. : <u>0642185</u></p> <p>EQPT Name : <u>UPS</u></p> <p>Manufacture <u>APC</u> Model : <u>UPS-600</u></p> <p>S. No. <u>Nil</u> Dept. <u>lab</u></p>
---	---

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not working, no switched on

Action Taken : checked the machine found that bulbged and damaged battery and damaged main power. Its service not possible.

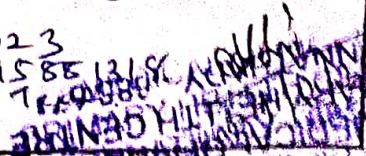
Completed Date : 9/12/23 Time : 2 p.m Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrux Engineer	Date	Start Time	End Time
<u>Vineesh Vincent</u>	<u>9/12/23</u>	<u>10am</u>	<u>2pm</u>

Customer Remark Completed Pending

<p>Service Engineer Name : <u>Vineesh Vincent</u></p> <p>Signature : <u>Vineesh</u></p> <p>Date : <u>9/12/23</u></p> <p>Contact Number : <u>9593847124</u></p>	 <p>Customer Name : <u>Nimtha John</u></p> <p>Signature : <u>Nimtha</u></p> <p>Date : <u>9/12/2023</u></p> <p>Contact Number : <u>9495881314</u></p> <p>Designation : <u>Lab. Technician</u></p> <p>Hospital Seal : </p>
--	---

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	Idukki
2	Name of Hospital	PHC Konnaathandy
3	Name of Equipment with Make, Model and Serial Number	UPS make: APC model: UPS-600 SN: Will
4	Equipment ID & Barcode	0642185
5	Date of purchase / Year of manufacture / Installation Date	3/11/2017
6	Warranty details (Yes/No)	No
7	*AMC/ CAMC Period agreed at the time of purchase	
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	6/12/23
9	Action taken	Try to Service
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged.
11	Recommendations for repair (required service details)	Checked the machine Found that main board and battery damaged. Its not service possible.
12	Cost of spares (specify parts and cost)	

13	Asset Value	4500
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	Nil
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service Report Attached.
16	Reasons for recommending the equipment as BER	checked de machine its bond and battery damaged. its service not possible so we are recommend for RBER.
17	Name & Signature of CYRIX Authority	Viveesh Viroout <u>Viveesh</u>

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Consultant Biomedical Engineer
National Health Mission
Arogyakeralam
Idukki-685603

~~R. K. K.~~
17/12/23

Signature of JC BM (NHM)

Date 09/12/23



Signature of ~~Medical Officer~~
Superintendent / Medical Officer
PRIMARY HEALTH CENTRE
KUNNATHADY - 685 571