



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 148037

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>P.HC Karamanoor</u></p> <p>Address <u>Thodupuzha</u> <u>Idukki</u></p> <p>Ph : <u>06282800960</u></p>	<p>Call Registration Date : <u>19-12-2023</u></p> <p>Caller ID : <u>86457</u></p> <p>Date of Visit : <u>21-12-2023</u></p> <p>Asset No. : <u>0641719</u></p> <p>EQPT Name : <u>B.P Apparatus</u></p> <p>Manufacture <u>hife case</u> Model : <u>NI</u></p> <p>S. No. <u>NI</u> Dept. <u>Sub Centre</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not working

Action Taken : Check the B.P Apparatus. Identified the complaint. Main board and sensor complaint. Unable to repair.

Completed Date : 21-12-2023 Time : 11:00 AM Spare Required

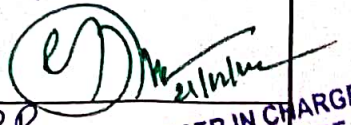
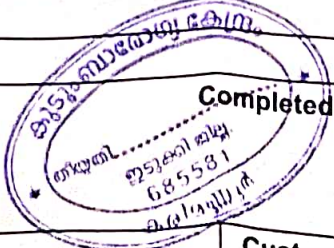
Spare Replaced Requested

Sl. No.	Description	Qty.	Part Number	PR Number
1.	<u>NA</u>	<u>NA</u>	<u>NA</u>	<u>NA</u>
2.				
3.				

Cyrix Engineer	Date	Start Time	End Time
<u>Vishmupasad TJ</u>	<u>21-12-2023</u>	<u>11:00 AM</u>	<u>11:30 AM</u>

Customer Remark Completed Pending

<p>Service Engineer Name : <u>Vishmupasad TJ</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>21-12-2023</u></p> <p>Contact Number : <u>949662254</u></p>	<p>Customer Name : <u>Mini.P.R</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>21/12/23</u></p> <p>Contact Number : <u>6282809</u></p> <p>Designation : <u>JAPHN</u></p> <p>Hospital Seal : <u>[Seal]</u></p>
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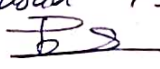
MEDICAL OFFICER IN CHARGE
FAMILY HEALTH CENTRE
KARAMANOOR, PIN : 685581

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	Idukki
2	Name of Hospital	P.H.C Karimannoor
3	Name of Equipment with Make, Model and Serial Number	Equipment : BP Apparatus make : life case model : nil SN : nil
4	Equipment ID & Barcode	86457 and 0641719
5	Date of purchase / Year of manufacture /Installation Date	23-9-2019
6	Warranty details (Yes/No)	Not under warranty
7	*AMC/ CAMC Period agreed at the time of purchase	1 year
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	19-12-2023
9	Action taken	Try to service
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damage.
11	Recommendations for repair (required service details)	Check the machine. Identified the complaint. Main board and sensor complaint. unable to repair
12	Cost of spares (specify parts and cost)	Nil

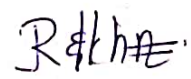
13	Asset Value	
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	Nil
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service Report attached
16	Reasons for recommending the equipment as BER	Check the machine identified the complaint. main board and sensors complaint. Unable to repair so recommended for BER
17	Name & Signature of CYRIX Authority	Vishnuprasad TJ 

*Not mandatory #Based on the period of life and value as per the BER guidelines


* Attach Photograph

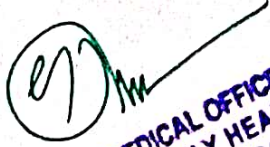
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Consultant Biomedical Engineer
National Health Mission
Arogyakeralam
Idukki-685603


Rekhamol P.R
28/12/2023
Signature of JC BM (NHM)

Date 21/12/2023




MEDICAL OFFICER IN CHARGE
FAMILY HEALTH CENTRE
KARUNNOOR, PIN : 685581
Superintendent
Medical Officer (i/c)