

# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

No. : 163124

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

### Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>District TB centre</u></p> <p>Address <u>Kasaragod</u> <u>Kerala</u></p> <p>Ph : <u>8137067711</u></p>	<p>Call Registration Date : <u>28-10-23</u></p> <p>Caller ID : <u>77178</u></p> <p>Date of Visit : <u>29-10-23</u></p> <p>Asset No. : <u>1411353</u></p> <p>EQPT Name : <u>Hot air oven</u></p> <p>Manufacture <u>menment</u> Model : <u>NA</u></p> <p>S. No. <u>NA</u> Dept. <u>TB Centre</u></p>
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Service Classification : Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** not switching on

**Action Taken :** checked the machine and found problems with the heating element and timer controller. we tried to repair defective parts not get solved. the OEM details are not available in Hospital document. The machine installed on 28-6-2010 and aged up to 13+ years

Completed  Date : 29-10-23 Time : 12:00 Pm. Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Ajith Babuk</u>	<u>29-11-23</u>	<u>10:00 AM</u>	<u>12:00 PM</u>

<p><b>Customer Remark</b> <u>As this machine aged more than 13 years may be considered.</u></p>	<p style="text-align: center;">Completed <input checked="" type="checkbox"/> Pending <input type="checkbox"/></p> <p><b>Service Engineer Name :</b> <u>Ajith Babuk</u></p> <p><b>Signature :</b> <u>[Signature]</u></p> <p><b>Date :</b> <u>29-11-23</u></p> <p><b>Contact Number :</b> <u>8868079288</u></p>
<p><b>Customer Name :</b> <u>[Signature]</u></p> <p><b>Signature :</b> <u>[Signature]</u></p> <p><b>Date :</b> <u>01/12/23</u></p> <p><b>Contact Number :</b> <u>8137067711</u></p> <p><b>Designation :</b> <u>[Signature]</u></p> <p><b>Hospital Seal :</b> <u>[Signature]</u></p>	



**Pharmacist / Store Keeper**  
**Dist. TB Centre**  
**Kasaragod**


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

PROFORMA

Sl. No	Particulars	Details
1	Name of District	Kasaragod
2	Name of Hospital	District TB Centre Kasaragod
3	Name of Equipment with Make, Model and Serial Number	Hot air oven memmert
4	Equipment ID & Barcode	77178 - 1411353
5	Date of purchase / Year of manufacture / Installation Date	28-6-2010
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/ CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	28-10-23
9	Action taken	checked the machine and found problem with the heating element and timer controls OEM details not available in hospital document
10	Present status of the equipment (Fully damaged / partially damaged)	fully damaged
11	Recommendations for repair (required service details)	not recommending any repair
12	Cost of spares (specify parts and cost)	NA




13	Asset Value	16843 /-
14	*Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Attached cyrix service report
16	Reasons for recommending the equipment as BER	checked the machine and found problem with the heating element and timer controller. we tried to repair defective parts, not get solved the oem details are not available in hospital document. the machine installed on 28-6-2010 and aged up to 13 years so we recommend to condemn the equipment with the tender date 5.3.14.2
17	Name & Signature of CYRIX Authority	Ajith Babu K 

\*Not mandatory #Based on the period of life and value as per the BER guidelines

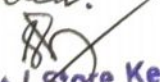
\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:


checked the machine and found problem with the heating element and timer controller. OEM details not available at hospital.

Per 15/12/23  
 Signature of  (NHM)  
 Biomedical Engineering  
 Arogyakeralam (NHM)  
 Karagad at Kanhangad

As this machine aged more than 13 years, it is recommended to be condemned.

  
 Pharmacist / Store Keeper  
 Dist. TB Centre  
 Kasaragod  
 Date 01/12/23



For   
 Superintendent  
 District Tuberculosis Centre  
 Kasaragod

To,

Jr. Consultant Biomedical Engineer

National health Mission

Kasaragod

**Subject:**

Clarification and Non-Repairable Letter - Memmert Hot Air Oven (Make: Memmert, Model: N/A, Serial No: N/A) at District TB Center-Kasaragod

Dear Madam,

I am writing to bring to your attention the findings regarding the Memmert Hot Air Oven installed at the District TB Center-Kasaragod, bearing the following details: Make - Memmert, Model - N/A, Serial No - N/A, Barcode - 1411353.

Upon thorough inspection of the equipment, it has been identified that there are issues with both the heating coil and the controller. Regrettably, no supplier details are available at the hospital, as the equipment was donated by UNICEF and installed on 02/06/2011. It has now surpassed its shelf life of 12 years and 6 months.

Despite our efforts to procure suitable spare parts from local vendors, none have been received, rendering the equipment non-functional. Additionally, our attempts to verify the existence of the original manufacturer have yielded no results, and the hospital authorities do not possess supplier details.

In accordance with tender clause 5.3.14.2, we recommend the condemnation of this equipment due to its non-repairable status.

Thanks & regards,



Jayesh Krishnan

District Biomedical Engineer

Cyrix – KLBEMMP - Kasaragod

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CIN:U74140KL2013PTC034081

[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)

ISO Certified Company | AERB Approved QA Agency | NABL Accredited Calibration Agency

Branches: Uttar Pradesh, Karnataka, Kuwait & Dubai

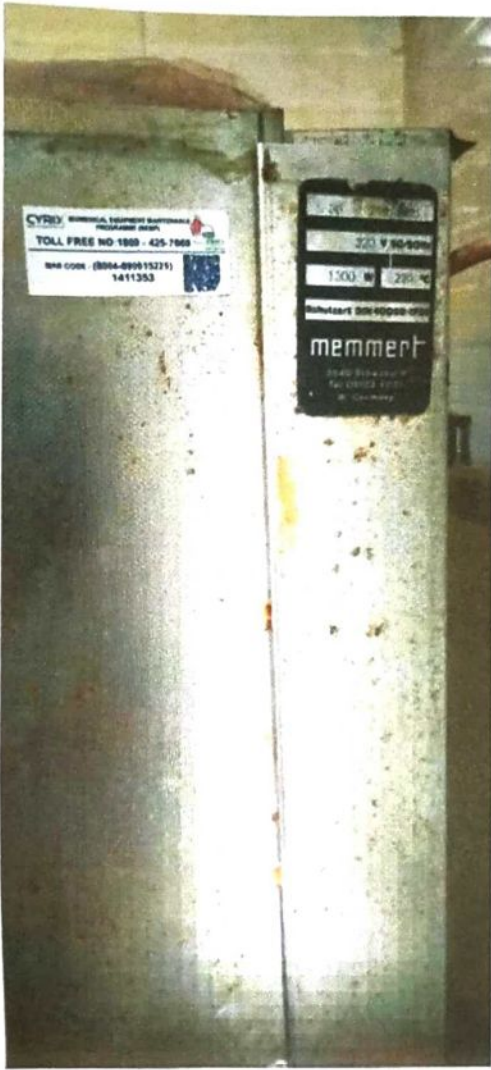
To CYRIX Health Care Pvt Ltd

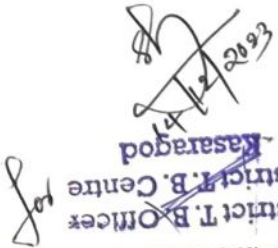
This is to inform that, there is no documents presently found in District TB Centre, Kasaragod; regarding the stock entry of Hot air oven made by Memmest. This machine installed on 28/06/2010.



  
Pharmacist / Store Keeper  
Dist. TB Centre  
Kasaragod





  
 Kasaragod  
 District T. B. Centre  
 District T. B. Officer  
 District T. B. Centre  
 Kasaragod