



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 167965

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>PHC Kadiruv</u></p> <p>Address <u>Kadiruv</u> <u>Kannur</u></p> <p>Ph : <u>8921717238</u></p>	<p>Call Registration Date : <u>6-12-23</u></p> <p>Caller ID : <u>84322</u></p> <p>Date of Visit : <u>7-12-23</u></p> <p>Asset No. : <u>1341869</u></p> <p>EQPT Name : <u>weighing machine</u></p> <p>Manufacture <u>Samsa</u> Model : <u>NA</u></p> <p>S. No. <u>NA</u> Dept. <u>Sub center</u></p>
---	---

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : showing Err.

Action Taken : checked the machine and found that Err showing. Found main board, load cells are damaged. Enquired for spares

Completed Date : 13-12-23 Time : 12:20pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrux Engineer	Date	Start Time	End Time
<u>Rasilraj</u>	<u>13-12-23</u>	<u>11:30pm</u>	<u>12:20pm</u>

Customer Remark Completed Pending

Service Engineer Name : Rasilraj
Signature : Rasilraj
Date : 13-12-23
Contact Number : 9995521436



Customer Name : Nesha Baby C
Signature : Nesha
Date : 13/12/23
Contact Number : 9544209756
Designation : JP/HAJ
Hospital Seal :


MEDICAL OFFICER
FAMILY HEALTH CENT
KADIRUV
13/12/23

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KANNUR
2	Name of Hospital	PHC KADIRUR
3	Name of Equipment with Make, Model and Serial Number	WEIGHING MACHINE Make :SAMSO Model:N/A SN:N/A
4	Equipment ID/ Barcode	1341869 #84322
5	Date of purchase/ Year of manufacture/Installation Date	26-08-2019
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	Toll free 06-12-2023
9	Action taken	Checked the machine and found that Err showing , Found main board, Load cells damaged. Enquired for spares .
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	No recommendations
12	Cost of spares (specify parts and cost)	

13	Asset Value	1800/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Service report attached
16	Reasons for recommending the equipment as BER	Checked the machine and found that Err showing. Found that main board and load cells damaged. Equipment installed on 26-08-2019 aged up to 4 years and 3 months. Checked the spares in market, but spares are not available because it's a low asset cost equipment. So we recommending for condemnation.
17	Name & Signature of CYRIX Authority	RASIL RAJ 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

checked & identified that main board & Load cells are damaged. Aged up to 4 years above. Spares not available. So recommended for BER as per BER Protocol.


14/12/2023.
Radhika CH

Signature of JC BM (NHM)

CONSULTANT BIOMEDICAL
NATIONAL HEALTH MISSION
KANNUR - 670002

Nesha Baby - C
Nesha
JPHN-

Date: 13/12/23




13/12/23.
Signature of
Superintendent/Medical Officer (I/c)

MEDICAL OFFICER
FAMILY HEALTH CENTRE
KADIRUR

