



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

No. : 168360

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report** 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>CHC Azhikode</u></p> <p>Address <u>Kannur, Kerala</u></p> <p>Ph : <u>9562525207</u></p>	<p>Call Registration Date : <u>25-11-2023</u></p> <p>Caller ID : <u>82355</u></p> <p>Date of Visit : <u>29-11-23</u></p> <p>Asset No. : <u>1330121</u></p> <p>EQPT Name : <u>oxygen concentrator</u></p> <p>Manufacture <u>oxy-med</u> Model : <u>5LPM</u></p> <p>S. No. <u>NA</u> Dept. <u>pain &amp; palliative</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Air filter, compressor sieved defective

**Action Taken :** Checked the equipment and Found Air filter, compressor sieved are defective. requested OEM for quotation, Found: OEM has discontinued support for this model and parts are no longer available. Recommending for condemnation as per KMSCL tender clause 5.3.14.2

Completed  Date : 29-11-23 Time : 11:00 AM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrx Engineer	Date	Start Time	End Time
<u>Shyamkrishnan PPK</u>	<u>29-11-23</u>	<u>10:15 Am</u>	<u>11:00 Am</u>

Customer Remark  Completed  Pending



Service Engineer Name : Shyamkrishnan  
Signature : [Signature]  
Date : 29-11-23  
Contact Number : 8281188514

Customer Name : Dr. Mini Anahara  
Signature : [Signature]  
Date : 29-11-23  
Contact Number : [Number]  
Designation : [Designation]  
Hospital Seal : [Seal]

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

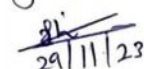
**Recommendations for Beyond Economic Repair (BER)**

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KANNUR
2	Name of Hospital	CAC AZHIKODE
3	Name of Equipment with Make, Model and Serial Number	NAME : OXYGEN CONCENTRATOR MAKE : OXY-MED MODEL : 5LPM SERIALNO : NA
4	Equipment ID/ Barcode	1330121
5	Date of purchase/ Year of manufacture/Installation Date	6-12-18
6	Warranty details	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown/ Date of registration of complaint	25-11-23
9	Action taken	Checked the equipment Found Sieve bed, air filters, compressor are defective enquired for quotation.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged.
11	Details of service required (Recommendations for repair)	Not recommended.
12	Cost of spares (specify parts and cost)	End of Life declared model



മെഡിക്കൽ ഉപകരണ  
 സാമഗ്രി വിഭാഗം  
 മെന്റേണിംഗ്, കണ്ണൂർ-1


13	Asset Value	26500
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX.	CYRIX Service report attached, EOL Letter From OEM Attached.
16	Reasons for recommending the equipment as BER	Checked the equipment Found air-filer, compressor, sieve bed are defective. requested OEM For quotation. Found OEM has stopped support For this model and parts are no longer available, so recommending For condemnation as per KMSCL tender clause 5.3.14.2
17	Signature of CYRIX Authority	Shyamkrishna pple  29/11/23.

\* Not mandatory #Based on the period of life and value as per the BER guidelines


\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:


checked & identified that compressor, filter are defective as per OEM report it is an obsolete model and aged up to 5 years. So recommended for BER as per BER Protocol.

  
02/12/2023.  
Signature of Jc BM (NHM)

CONSULTANT BIOMEDICAL  
NATIONAL HEALTH MISSION  
KANNUR - 670002



Date 27-11-23

  
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 സാമൂഹ്യാരോഗ്യ കേന്ദ്രം  
 അടക്കാട്, കണ്ണൂർ-0  
 Signature of  
 Superintendent/Medical Officer (I/c)

Stock Register of

Name of Article OXYGEN CONCENTRATOR

Date	Invoice No. and Date	From Whom Received or To Whom Issued	Receipt	Issue	Balance After each Transaction	Initials of Requirer	Remarks
1	2	3	4	5	6	7	8
HE G 24/11/19	12/19	Palliative Stock					
		Rtd from HI	1		1		
8/12/19	332/19	ISSUED to Ammal		1	0		
	5/1/19	Returned back from Ammal	1		1		
		ISSUED to Rajan		1	0		
		Returned back Kutticherry	1		1		
16/3/22		Received from HI	1		2		
17/3/22	P.M. care	Babu pichavetta 71/m					Dench
		Meenikunnu 9961925750					
		Received from HI	1		2		
		ISSUED to Gangadharan Pallath (85/m)		1	1		Dench
5 pm	5/1/22	K.G. Waze					
		Puthiyaparamb 9846772551					
23/3/22		Returned back from Babu. pichavetta	1		2		Dench
10/4/22	5/1/22	Returned back from Gangadharan	1		3		
13/5/22	39/22	ISSUED to Rajeevan		1	2		
24/11/22	152/22	ISSUED to walini		1	1		
20/12/22	182/22	Returned back from Nabina	1		2		
		Received from HI	1		3		
		ISSUED to mukundan Beyer		1	2		
24/6/23		ISSUED to <del>Sainaba</del>		1	1		
25/6/23		Returned back from Rajeevan	1		2		
24/6/23		ISSUED to Sainaba		1	1		
		ISSUED to Ne					





**Obsolete Letter for Oxy-med Owgels Model (3 Lpm / 5 Lpm)**

**Dear valued customers,**

Medequip has discontinued support for the OXY-MED OWGELS 3Lpm and 5Lpm models, repair parts are no longer available for these models.



Please contact our OXY-MED Support staff or our Service team.

If you wish to exchange your old product with new updated Oxymed-Mini Product, Please contact our OXY-MED support staff or our service team. Should you have any commercial or product related questions please contact Mr. Jayakumar for Further Information

Thanks & Regards

Jayakumar  
Service Manager- India  
Mobile- +918795660006  
[Email-jayakumar@medequip.co.in](mailto:Email-jayakumar@medequip.co.in)

