



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 145345

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>UDC URUVACHAL</u>.....</p> <p>Address <u>Chuvachal, Mattannur</u>.....</p> <p style="text-align: center;"><u>KANNUR</u></p> <p>Ph : <u>7907623135</u>.....</p>	<p>Call Registration Date : <u>02/11/2023</u>.....</p> <p>Caller ID : <u>77989</u>.....</p> <p>Date of Visit : <u>06/11/2023</u>.....</p> <p>Asset No. : <u>1340215</u>.....</p> <p>EQPT Name : <u>BICARBONATE MIXER</u>.....</p> <p>Manufacture <u>CURA</u>..... Model : <u>ABM-PS</u>.....</p> <p>S. No. <u>029</u>..... Dept. <u>Dialysis unit</u>.....</p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not Working.....

Action Taken : Checked the equipment and found the Mainboard, Divarboard, Solenoid valve, Fluid sensor and Display, Transformer are damaged equipment installed on 05/01/2018, aged upto 5 years, The OEM CURA Healthcare has closed its operation and completely closed down. There are no available spares. Consider the Circumstance and in assurance to the tender clause 5.3.14.2 which stipulates that Manufacturer not existing the equipment should be evaluated for condemnation. So we recommending the equipment for - Condemnation.

Completed Date : 06/11/2023 Time : 11:30 AM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Sayanth</u>	<u>06/11/2023</u>	<u>9:00 AM</u>	<u>11:30 AM</u>

Customer Remark Completed Pending

<p>Service Engineer Name : <u>Sayanth</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>06/11/2023</u></p> <p>Contact Number : <u>8606345195</u></p>	<p>Customer Name : <u>Therese</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>6/11/23</u></p> <p>Contact Number : <u>9526286576</u></p> <p>Designation : <u>Dialysis Technician</u></p> <p>Hospital Seal : <u>[Seal]</u></p>
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Therese
മെഡിക്കൽ ഓഫീസർ
സാമൂഹികാരോഗ്യകേന്ദ്രം
Therese - 970 702

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KANNUR
2	Name of Hospital	UDC URUVACHAL
3	Name of Equipment with Make, Model and Serial Number	BICARBONATE MIXER CURA. ABM-FS Sn: 029
4	Equipment ID/ Barcode	1340215
5	Date of purchase/ Year of manufacture/Installation Date	05/01/2018
6	Warranty details	No Warranty.
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown/ Date of registration of complaint	02/11/2023
9	Action taken	checked the equipment and found - 90% of it's spares are defective. So we recommend the equipment for condemnation.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Details of service required (Recommendations for repair)	Not recommended.
12	Cost of spares (specify parts and cost)	Spare parts not available OEM not existing.

13	Asset Value	60073/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	—
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX.	Service report attached.
16	Reasons for recommending the equipment as BER	checked the equipment and found the Mainboard, Driver board, solenoid valve, Flow sensor, Display and Transducer are damaged. equipment installed on 05/01/2018 aged up to 5 years. The OEM CURA healthcare has closed it's operation and completely closed down. There are no available spares. Consider the circumstance and for assurance with Tenders clause 5.3.14.2 - which stipulates that manufacturer of existing equipment should be evaluated for condemnation. so we recommending the - equipment for condemnation.
17	Signature of CYRIX Authority	Sayith 06/11/2023.

*Not mandatory #Based on the period of life and value as per the BER guidelines

* **Attach Photograph**


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

checked & identified that main board, driver board, solenoid valve, flow sensor, display and transducer are damaged. Aged up to 5 years. The OEM not exist. so service not possible due to the lack of spares. so recommended for BER as per BER protocol.

Signature of JC, BM (NHM)
Rajesh
17/11/2023.

Theerthas
Dialysis Technician
Theerthas

Date 06/11/23



Signature of
Superintendent Medical Officer (Uc)
Kannur

സൂപ്രണ്ടന്റ് മെഡിക്കൽ ഓഫീസർ (Uc)
കണ്ണൂർ

കണ്ണൂർ-670 702

BICARBONATE MIXING MACHINE

Serial No:- 024/03/17

Installation date:- 5/01/2018. Amount:- 67463/-
Model: ABM-Fs

Supplier:- Focusline Equipments Pvt. Ltd.

(1) Barcode No:- 70133066. (2) CVRIY → 1340215

Date	Complaint.	Action taken	Results	Remarks
	accepted ABM was not working.	04/06/2018.	working properly.	
	ABM Not working	19/10/2018.	Complaint solved.	
10/1/2019	KIRLOSKAR ID: 13840. 4/2/2020. Complaint Registered date:		working properly.	
29/3/2021	Complaint ID 145928.		working	
21/9/2023	Complaint ID 70710	22/9/2023	working	

