



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. :** 145238

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonthura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility ..... T.H. Peravoor.....</p> <p>Address ..... Peravoor, Kannur.....</p> <p style="text-align: center;">Kerala</p> <p>Ph : ..... 8595463755.....</p>	<p>Call Registration Date : ..... 19-10-2023.....</p> <p>Caller ID : ..... 75763.....</p> <p>Date of Visit : ..... 25-10-2023.....</p> <p>Asset No. : ..... 1320079.....</p> <p>EQPT Name : ..... B.P Apparatus.....</p> <p>Manufacture ..... ELKO..... Model : ..... EL510.....</p> <p>S. No. CHW/201904162 Dept. ..... Sub centre..... Stree188</p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** ..... Not working.....

**Action Taken :** checked the equipment and Found not working. checked and Found switch motor, main board are defective, Equipment is installed on 28-8-19 and aged more than 4 years comparing the life span used the repairing and replacement cost are beyond economic so we recommend for condemnation as per kmscl tender clause 5.3.14.2

**Completed**  **Date :** 25-10-23 **Time :** 11:30 Am **Spare Required**

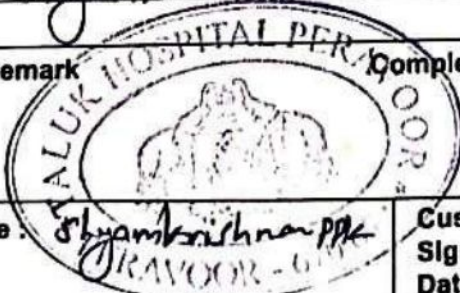
**Spare Replaced**  **Requested**

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
Shyamkrishnan PPK	25-10-23	10:30 Am	11:30 Am

**Customer Remark** Completed  Pending



**ASST. SUPERINTENDENT**  
**TALUK HOSPITAL**  
**PERAVOOR**  
670 675

**Service Engineer Name :** Shyamkrishnan PPK  
**Signature :**   
**Date :** 25-10-23  
**Contact Number :** 8281188514

**Customer Name :** M. S. ...  
**Signature :**   
**Date :** 25/10/2023  
**Contact Number :** 9446682048  
**Designation :** Health Inspector  
**Hospital Seal :**

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No.	Particulars	Details
1	Name of District	KANNUR
2	Name of Hospital	TALUK HOSPITAL PERAYOOR
3	Name of Equipment with Make, Model and Serial Number	BP APPARATUS ELKO, EL510 CANE 20190416EL-51001082
4	Equipment ID/ Barcode	1320079
5	Date of purchase/ Year of manufacture/Installation Date	28-8-2019
6	Warranty details	No
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown/ Date of registration of complaint	19-10-2023
9	Action taken	Checked the equipment & found not working, found switch mainboard, motor are defective
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Details of service required (Recommendations for repair)	Not recommended
12	Cost of spares (specify parts and cost)	—

13	Asset Value	2200
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	90%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX.	Service report attached
16	Reasons for recommending the equipment as BER	checked the equipment Found not working. checked and Found Switch main board, motor are defective. Equipment is installed in 28/8/19 and aged more than 4 years comparing the lifespan used the repairing & replacement cost are beyond economical. So recommend for condemnation as per IMSCL tender clause 5.3.14.2
17	Signature of CYRIX Authority	Slyamkrishnan PPH 25/10/23

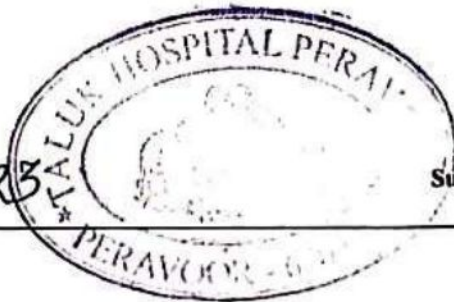
\* Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:  
 checked & identified that main board, motor defective. Aged up to 4 years. Hence cost economically not feasible. So recommended for BER.  
 28/10/2023. Signature of JC BM (NHM)  
 Radhika C.H.

CONSULTANT BIOMEDICAL  
 NATIONAL HEALTH MISSION  
 KANNUR - 670002

Mehrananik - MH  
 Date 25/10/2023  
 Signature of Superintendent  
 TALUK HOSPITAL PERAVOOR  
 KANNUR - 670673





**AR MEDICARE**  
ROOM NO: 865, 2<sup>ND</sup> FLOOR  
AL-RAHA ARCADE, THAZHE CHOVVA  
KANNUR-670018  
EMAIL: [armedicare07@gmail.com](mailto:armedicare07@gmail.com)  
MOB: 7994654108, 9446057350

**OUR REF : AR/QTN/113-2023**  
**DATE : 25/10/2023**

**TO**  
**CYRIX HEALTHCARE**  
**ERNAKULAM**

Respected Sir,

**SUB: QUOTATION FOR ELKO DIGITAL BP APPARATUS PARTS**

Kindly note with reference to the discussions had with yourself regarding the above mentioned subject, we are pleased to submit our very special competitive offer for your reference and further perusal.

**In case of any further clarifications kindly feel free to contact us.**

Thanking you and assuring you of our best attention and engineering services at all times.

Waiting for your earliest reply.

Yours truly,

For AR MEDICARE,  
KANNUR.



**TRUST US WITH YOUR NEEDS**

OUR REF : AR/QTN/113-2023

DATE : 25/10/2023

SLNO:	DESCRIPTION	TOTAL(INCL.ALL TAXES)
01	ELKO DIGITAL BP APPARATUS MAINBOARD	1200/-
02	MOTOR	600/-
03	SWITCH	200/-
	<b>TOTAL</b>	<b>2,000/-</b>

**TERMS & CONDITIONS OF SALE**

**Payment Terms** : Complete Payment Within 30 Days

**Delivery** : Within 4 Days from the date of purchase order .



AR MEDICARE

TRUST US WITH YOUR NEEDS