



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. :** 145211

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility : <u>PHC Chelora</u></p> <p>Address : <u>Kannur, Kerala</u></p> <p>Ph : <u>9847747620</u></p>	<p>Call Registration Date : <u>12-10-2023</u></p> <p>Caller ID : <u>74252</u></p> <p>Date of Visit : <u>18-10-2023</u></p> <p>Asset No. : <u>1244755</u></p> <p>EQPT Name : <u>BP Apparatus</u></p> <p>Manufacture : <u>ELKO</u> Model : <u>EL510</u></p> <p>S. No. <u>CANC 20190416EL-51001881</u> Dept. <u>Sub Centre</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust. Training

**Problem Identified :** Not working

**Action Taken :** checked the equipment and found not working. Found main board, motor, switch are defective. Equipment is installed on 16-8-2019 and aged more than 4 years. Comparing the lifespan used the repairing cost and replacement cost are beyond economical. So we recommend for condemnation as per KMSCL tender clause 5.3.14.1

Completed  Date : 18-10-23 Time : 11:00 Am Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Syamkrishnan PPK</u>	<u>18-10-23</u>	<u>10:00 Am</u>	<u>11:00 Am</u>

Customer Remark  Completed  Pending

<p>Service Engineer Name : <u>Syamkrishnan PPK</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>18-10-23</u></p> <p>Contact Number : <u>8281188514</u></p>	<p>Customer Name : <u>Jamuna K</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>18/10/23</u></p> <p>Contact Number : <u>9847299500</u></p> <p>Designation : <u>ZPHN</u></p> <p>Hospital Seal :</p>
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**MEDICAL OFFICER**  
**PRIMARY HEALTH CENTRE**  
**CHELORA, P.O. VARAM**  
**KANNUR DISTRICT**  
**PIN-670594**



**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	KANNUR
2	Name of Hospital	PJH CHELORA
3	Name of Equipment with Make, Model and Serial Number	BP APPARATUS ELKO, EL510 LGWC 20190416EL - 51001881
4	Equipment ID & Barcode	1344755
5	Date of purchase / Year of manufacture /Installation Date	26-8-2019
6	Warranty details (Yes/No)	NO
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC / CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	12-10-2023
9	Action taken	Checked the equipment and Found Equipment not working, Found mainboard, motor, switch are defective
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged.
11	Recommendations for repair (required service details)	Not recommended
12	Cost of spares (specify parts and cost)	—





13	Asset Value	2200
14	% Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	81%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Service report attached
16	Reasons for recommending the equipment as BER	Checked the equipment & found not working. Found mainboard, motor, switch are defective. equipment is installed on 26-5-19 and aged more than 4 years. Comparing the lifespan used the repairing cost and replacement cost are beyond economical. So we recommend for condemnation. as per KMSCL tender clause 5-3-14-1
17	Name & Signature of CYRIX Authority	Shyamkrishnan PPK 18/10/23

\*Not mandatory **#Based on the period of life and value as per the BER guidelines**

\* **Attach Photograph**

Remarks and Recommendations of Junior Consultant (Biomedical) NHM  
 checked & identified that mainboard switch are defective. Installed on 26/8/2019. aged upto 4 years above. so recommended for BER as per BER protocol.  
 Rakesh  
 20/10/2023  
 Signature of JC BM (NHM)

Yamuna.K  
  
 Date: 18/10/23  
 Seal  
 Signature of  
 Superintendent / Medical Officer  
  
 MEDICAL OFFICER  
 PRIMARY HEALTH CENTRE  
 CHELORA, P.O. VARAM  
 KANNUR DISTRICT  
 PIN-670584





AR MEDICARE

## AR MEDICARE

ROOM NO: 865, 2<sup>ND</sup> FLOOR  
AL-RAHA ARCADE, THAZHE CHOVVA  
KANNUR-670018  
EMAIL: [armedicare07@gmail.com](mailto:armedicare07@gmail.com)  
MOB: 7994654108, 9446057350

OUR REF : AR/QTN/111-2023  
DATE : 17/10/2023

TO  
CYRIX HEALTHCARE  
ERNAKULAM

Respected Sir,

**SUB: QUOTATION FOR ELKO DIGITAL BP APPARATUS PARTS**

Kindly note with reference to the discussions had with yourself regarding the above mentioned subject, we are pleased to submit our very special competitive offer for your reference and further perusal.

**In case of any further clarifications kindly feel free to contact us.**

Thanking you and assuring you of our best attention and engineering services at all times.

Waiting for your earliest reply.

Yours truly,

For AR MEDICARE,  
KANNUR.



**TRUST US WITH YOUR NEEDS**

OUR REF : AR/QTN/111-2023

DATE : 17/10/2023

SLNO:	DESCRIPTION	TOTAL(INCL.ALL TAXES)
01	ELKO DIGITAL BP APPARATUS MAINBOARD MOTOR	1200/- 600
	<b>TOTAL</b>	<b>1,800/-</b>

**TERMS & CONDITIONS OF SALE**

**Payment Terms** : Complete Payment Within 30 Days

**Delivery** : Within 4 Days from the date of purchase order .



**AR MEDICARE**

**TRUST US WITH YOUR NEEDS**